



Date: July 31, 2007
From: Moto Guzzi USA
To: All Moto Guzzi Dealers

Service Communication: 2007-002 USA Flag Designation

Subject: Recall Campaign 07V-252, Moto Guzzi Griso 1100 Fuel Pump Replacement

Affected models: 2006-2007 Griso 1100

Affected U.S. model VIN range: 233 VINs in the range of ZGULSC00X6M112697 to ZGULSC0047M113779

Verify a VIN number for a recall: Select the folder "More", then "Bike on Recall Campaign", and enter the VIN. If a VIN applies to this campaign, it will display this information:

Campaign ID	Description	Closed
DA 139	Camp. Pompa Benzina Griso 850 e Griso 1100	No or Yes*

"Closed –Yes": means the job has already been claimed and performed by a dealer.

"Closed – No": means the job has not yet been claimed.

Concern: In specific cases, a fuel line used in the fuel pump assembly may leak or become detached from its connection point. The drop, or complete loss, of fuel pressure, may cause difficulty in starting, inconsistent running or stalling of the engine.

Cause: The fuel hose between the fuel pump and the fuel filter may react with certain additives in certain fuels, causing the hose to swell. This swelling could cause the hose to loosen on its fitting or in some rare cases to come off its fitting completely.

Correction: Moto Guzzi is conducting a voluntary recall of the 233 Griso models within the identified VIN range. Unlike information intended for other markets, U.S. dealers will replace the entire fuel pump assembly.

Pump Identification: The replacement fuel pump assembly will be of a modified design, with the fuel filter being located parallel to the fuel pump. The fuel pump being replaced has the fuel filter located in line with the pump, with the filter above the pump.

Part: Please order a quantity of one, part number GU06107200 for each motorcycle being updated under this recall. The part number is the same as that for the earlier style fuel pump assembly, however all examples of the older style assembly have been removed from parts inventory.

Repair Procedure:

1. Remove the fuel tank as specified in the Griso 1100 workshop manual.
2. Remove the fuel pump assembly from the tank (Note the configuration, with the fuel filter mounted vertically above the fuel pump)



3. Install the new fuel pump assembly in the fuel tank (Notice the modified design)



4. Reinstall the fuel tank, paying attention to all fuel lines and emission hoses.

Warranty Claiming: Please refer to the A2d warranty system to check VIN numbers applicable for this recall and to enter a claim, once a recall has been performed.

Entering the recall claim: Select the folder “Special Functions”, then “Recall Claim Intervention”. Only mileage and VIN information is needed, as the system will fill in the parts information automatically. **This procedure pays .60 hours labor time.**

Owner Notification: Each owner of an affected motorcycle will be notified by first class mail. In this letter Piaggio Group Americas, Inc. (PGA) will describe the details of the concern, the cause and the correction addressed by this recall. In addition, PGA asks that each owner contact an authorized Moto Guzzi dealer to arrange an appointment to have the parts and labor required of this recall completed. Please make every effort to accommodate your recall customers within your existing service schedule. In addition, PGA has provided each recall customer with details of the TREAD Act Reimbursement program. In short, this program provides a plan to reimburse a customer who has all ready paid for the same repair or update as described in the recall documents. A copy of the Owner Notification and the TREAD Act Reimbursement letters are attached.

Important Note: Under the National Traffic and Safety Act of 1966 as amended, if there has been a recall campaign, dealers must assure that all new vehicles and new items of replacement equipment are free of safety defects and comply with all applicable Federal Motor Vehicle Safety Standards at the time of delivery to the customer. This means that dealers may not deliver new motor vehicles or new items of replacement equipment to consumers unless the safety defect or noncompliance has been remedied before delivery.

Best Regards,

Moto Guzzi USA Technical Team