

DAIMLERCHRYSLER

DaimlerChrysler Corporation

Stephan J. Speth

Director

Vehicle Compliance & Safety Affairs

June 29, 2007

Mr. Daniel Smith
Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Smith:

Reference: NHTSA Identification Number 07V-246

Enclosed are representative copies of communications relating to the 2007 model year vehicles involved in the referenced recall. DaimlerChrysler expects to notify dealers during the week of July 9, 2007 and to begin owner notification during the week of July 16, 2007. The exact number of manufactured vehicles in the recall is 21.

The involved Vehicle Identification Number range is:


<u>Low</u>	<u>High</u>
75128005	75180762

(VIN last eight characters) - 7 = 2007 model year; 5 = Dusseldorf Assembly Plant, Germany; and the last six digits = sequential number.

We caution that the above range represents only the lowest and highest VIN sequential numbers included in the recall. This range cannot be used to determine conclusively that a vehicle is involved in the recall because most vehicles with a VIN within the range are not affected by the recall.

This completes DaimlerChrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,



Stephan J. Speth, Director
Vehicle Compliance and Safety Affairs

Enclosure: Dealer and Owner Letter for Recall G20

cc: K.C. DeMeter



July 2007

Dealer Service Instructions for:

Safety Recall G20

Side Window Airbags

Models

2007 (VB) Dodge Sprinter

NOTE: This recall applies only to the above vehicles equipped with side window airbags (sales code CJ4).

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Dealers should also consider this requirement to apply to used vehicle inventory and should perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The side window airbag diffuser(s) on 21 of the above vehicles may crack during a side impact collision. This could increase the risk of injury to front seat occupants during a crash.

Repair

The right, left or both side window airbags must be replaced.

NOTE: A "Single VIN Inquiry" in DealerCONNECT must be performed to determine the parts requirement for each involved vehicle.

Parts Information

<u>Part Number</u>	<u>Description</u>
CBA0G201	Side Window Airbag (Left Side)
CBA0G202	Side Window Airbag (Right Side)

Each dealer to whom vehicles in the recall were assigned will receive enough Side Window Airbags to service 100% of those vehicles.

Reminder: VIN specific parts application for your dealer’s assigned vehicles is available through the Global Recall System (GRS) and Vehicle Information Plus (VIP).

To use GRS, enter DealerCONNECT, click on the “**Service**” tab, click on “**Global Recall System**,” enter the **recall number** in the “Recall Code:” box and select “**VIN**” in the “List By:” drop down menu.

To use VIP, enter DealerCONNECT, click on the “**Service**” tab, click on “**Single VIN Inquiry**,” enter the **VIN and mileage**, click “**View**,” click “**Coverages**” and click on the “**Recall**” tab.

Service Procedure

1. Access the Vehicle Information Plus (VIP) system to determine if the vehicle being repaired requires replacement of the left, right or both side window airbags.

NOTE: To use VIP, enter DealerCONNECT, click on the “Service” tab, click on “Single VIN Inquiry,” enter the VIN and mileage, click “View,” click “Coverages” and click on the “Recall” tab.

2. Place the ignition key in the “OFF” position.
3. Disconnect and isolate the negative battery cable ground connection located under the instrument panel, next to the accelerator pedal. **This will disconnect the main battery located under the floor pan** (Figure 1).

NOTE: Some Sprinters are equipped with two batteries. The main battery is located in a battery compartment under the floor pan and the auxiliary battery is located in the engine compartment. The auxiliary battery has a relay in the positive cable that connects the auxiliary battery to the vehicle’s electrical system only when the engine is running.

WARNING: Only disconnecting the negative battery cable from the auxiliary battery will not disable the vehicle’s airbag system.

WARNING: Wait two minutes for the airbag system capacitor to discharge before performing this procedure. Failure to take the proper precautions could result in accidental airbag deployment.

4. Remove the coat hook located at the top of the “B” pillar.
5. Remove the grab handle (if equipped).
6. Remove the tie-down ring from the bottom of the “B” pillar.
7. Unclip the “B” pillar trim panel from the “B” pillar and set it aside.
8. Unclip the “A” pillar cover and set it aside.

NOTE: The “A” pillar cover tether does not need to be disconnected from the “A” pillar

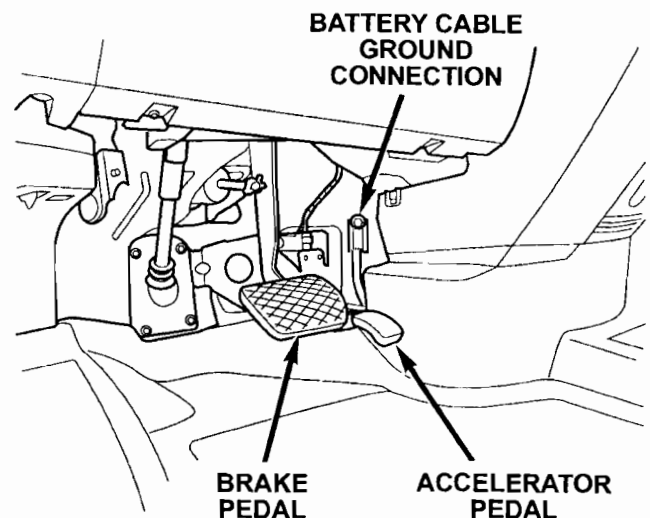
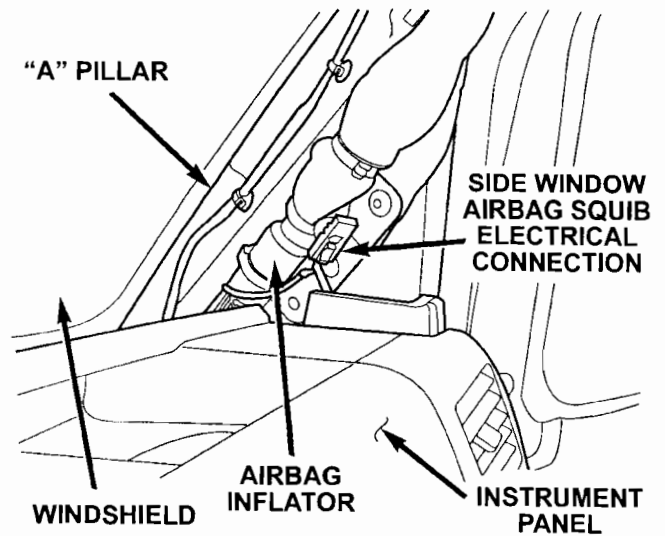
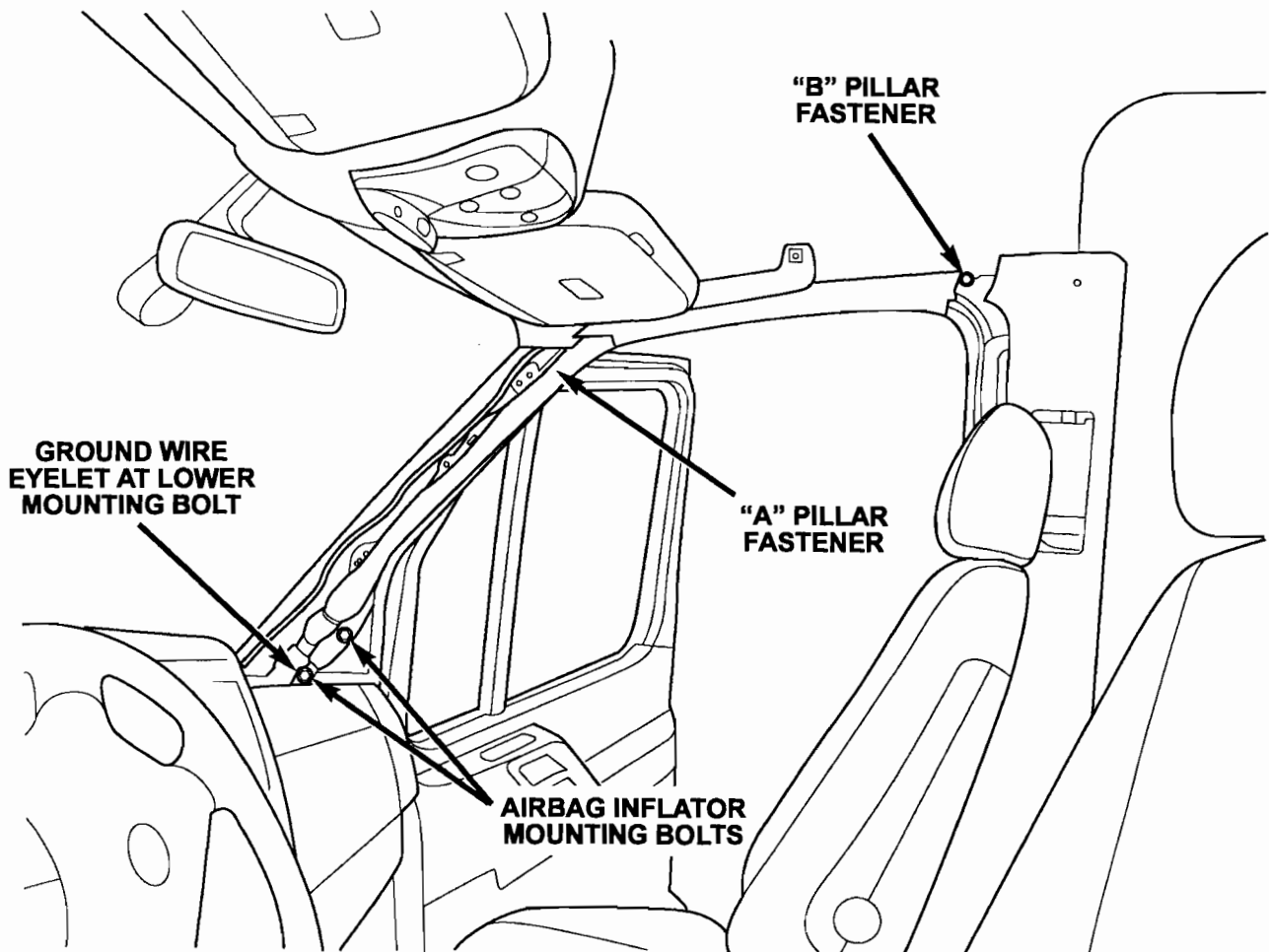


Figure 1

Service Procedure

9. Disconnect the electrical connector from the side window airbag squib wiring by pulling down the gray connector latch and pulling out the orange lock tab (Figure 2)
10. Remove and save the side window airbag inflator mounting bolts (Figure 3).
11. Remove and save the side window airbag “A” pillar fastener (Figure 3).
12. Remove and save the side window airbag “B” pillar fastener (Figure 3).

**Figure 2 – Right Side Shown****Figure 3 – Right Side Shown**

Service Procedure (Continued)

13. Partially remove the door opening weather strip.
14. Remove the side window airbag assembly from the vehicle.
15. Position the new side window airbag assembly into the vehicle.
16. Loosely install the side window airbag fastener on the “B” pillar (Figure 3).
17. Loosely install the side window airbag fastener on the “A” pillar (Figure 3).
18. Loosely install the two airbag inflator mounting bolts (Figure 3).

CAUTION: Be sure to connect the ground wire eyelet to the lower airbag inflator bolt (Figure 3).

19. Tighten all of the side window airbag fasteners to 35 in. lbs. (4 N·m).
20. Remove the orange protective cap from the new airbag electrical connector and connect the body wiring connector to the window airbag squib connection (Figure 2).
21. Install the “A” pillar trim panel.
22. Place the “B” pillar trim panel into position.
23. Install the grab handle (if equipped).
24. Install the coat hook onto the “B” pillar.
25. Install the tie-down ring near the bottom of the “B” pillar.
26. Install the door opening weather strip.
27. Repeat Steps 4 through 26 if the opposite side window airbag requires replacement.
28. Connect the negative battery cable connector located under the instrument panel (Figure 1).

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by DaimlerChrysler to record recall service completions and provide dealer payments.

Use one of the following labor operation numbers and time allowances:

	Labor Operation Number	Time Allowance
Replace side window airbag (left)	08-G2-01-82	0.5 hours
Replace side window airbag (right)	08-G2-01-83	0.5 hours
Replace both (left and right) side window airbags	08-G2-01-84	0.8 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

All dealers will receive three copies of this dealer recall notification letter by mail. To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to DaimlerChrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a DaimlerChrysler Mobile Service approved repair.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner's name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer's VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations
DaimlerChrysler Corporation

DAIMLERCHRYSLER

SAFETY RECALL G20 – SIDE WINDOW AIRBAGS

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has decided that a defect, which relates to motor vehicle safety, exists in some **2007 model year Dodge Sprinter vehicles equipped with side window airbags.**

The problem is... **The side window airbag diffuser(s) on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may crack during a side impact collision. This could increase the risk of injury to front seat occupants during a crash.**

What your dealer will do... **DaimlerChrysler will repair your vehicle free of charge (parts and labor).** To do this, your dealer will replace the side airbag(s) as required. The work will take about one hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler P.O. Box 4639 Oak Ridge, TN 37831, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
Notification Code G20

*Buckle up
for Safety!*

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.