



Volvo Cars of North America, LLC

June 2007

TO: ALL VOLVO RETAILERS
RE: RECALL 180

Volvo Cars of North America, LLC. (Volvo) has decided that a defect related to motor vehicle safety exists in the driver's side door assembly of certain model 2007 C70 models.

In certain vehicles, the Bowden cable, which connects the door handle to the door latch, may have been incorrectly adjusted after final assembly at the factory. This incorrect adjustment may increase the possibility of the driver door becoming unlatched in the event of certain side impact collisions. Volvo Car Corporation has decided to implement this Voluntary Safety recall on all effected vehicles as soon as possible

The corrective action will be to adjust the Bowden cable to its proper position.

Note: This action affects approximately 1,700 vehicles in the US and 300 in Canada.

OWNER NOTIFICATION

Owner notification is scheduled to begin during the month of June.

RETAILER RESPONSIBILITIES

Retailers must perform this Recall Campaign on eligible vehicles regardless of miles/kilometers or vehicle age. All work performed under this Recall Campaign is free of charge to the owner.

In the event that a customer does not have a notification letter, the owner is not to be refused this work. Your regional representative will follow up to ensure that this Recall Campaign is proceeding smoothly.

A complete description of the Recall Campaign requirements and claim submission procedures will follow.

It is the retailer's responsibility to review the details provided in the materials listed below with all involved personnel.

- Service Manager Bulletin
- TNN

Your cooperation in completing this important Recall is greatly appreciated.

Drive Safely,

Volvo Cars of North America, LLC and Volvo Cars of Canada Corporation

VOLVO				TITLE:		GROUP:	NO:	
				Recall 180: Adjust Driver's Door Bowden Cable		83	180	
Service Manager Bulletin				2007 C70		ISSUING DEPARTMENT:		
						Warranty		
				REFERENCE BULLETINS:		CARMARKET:		
				TNN# 83-180		United States, Canada		
Service Personnel: read and initial.	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	DATE:		YEAR	MONTH	DAY
				2007 06 14				
				Page 1 of 3				

BULLETIN REFERENCE

- A. RECALL 180 DESCRIPTION
- B. VEHICLES INVOLVED
- C. PARTS INFORMATION/PARTS RETURN
- D. OWNER NOTIFICATION
- E. VEHICLES IN RETAILER INVENTORY
- F. RETAILER RESPONSIBILITY
- G. CAMPAIGN REIMBURSEMENT PROCEDURES
- H. TECHNICIAN COMPETENCY REQUIREMENT
- I. RETAILER ALLOWANCE

A. RECALL 180 DESCRIPTION

Volvo Cars of North America, LLC. (Volvo) has decided that a defect related to motor vehicle safety exists in the driver's side door assembly of certain model 2007 C70 models.

In certain vehicles, the Bowden cable, which connects the door handle to the door latch, may have been incorrectly adjusted after final assembly at the factory. This incorrect adjustment may increase the possibility of the driver door becoming unlatched in the event of certain side impact collisions. Volvo Car Corporation has decided to implement this Voluntary Safety recall on all effected vehicles as soon as possible

The corrective action will be to adjust the Bowden cable to its proper position. This action will Approximately 1,700 vehicles in the US and 300 in Canada are affected.

"Fixed Right — First Time"



B. VEHICLES INVOLVED

NOTE: RETAILER MUST CONFIRM VEHICLE ELIGIBILITY PRIOR TO BEGINNING REPAIR FOR THIS CAMPAIGN.

Vehicle eligibility should be confirmed:

- Inquire in VRC² - Vehicle Warranty where the message "RECALL 180 INCOMPLETE" will appear for eligible vehicles.

All vehicles should be checked for any other incomplete recalls or service campaigns or service upgrades. All open Recall, Service Campaign or Service Upgrade repairs should be completed.

RETAILER VEHICLE CAMPAIGN LIST

"A Retailer Campaign List" will be posted on VRC² in the Reports Menu under the Service Tab. This list details all affected vehicles that are on record as being retailed or currently in stock at your facility, and is updated monthly. Vehicle eligibility must be confirmed via VRC² prior to performing this service campaign.

C. PARTS INFORMATION / PARTS RETURN

Parts are not required to be returned for repairs done in accordance with this service campaign.

D. OWNER NOTIFICATION

In June, Volvo will begin mailing announcement letters directly to the owners of the affected vehicles.

E. VEHICLES IN RETAILER INVENTORY

All vehicles in retailer's inventory and qualifying for this Service Campaign should be repaired prior to a customer taking possession of the vehicle.

F. RETAILER RESPONSIBILITY

Retailers are to perform this campaign on eligible vehicles regardless of mileage/kilometers or vehicle age. The campaign work covered under Recall 180 is free of charge to the owner. If a customer presents a recall or service campaign letter for a vehicle that is not found via the VRC² inquiry function, please verify that the letter applies to the customer's vehicle and call the Warranty Assistance Desk at 1-800-807-7712 for instructions. If the Warranty Assistance Desk verifies that the vehicle qualifies for the Recall or Service Campaign, please perform the repair and place the recall or service campaign letter in the customer's file. Under no circumstances should a customer be denied the required service without a confirmation from VCNA/VCCL.

G. CAMPAIGN REIMBURSEMENT PROCEDURES

All claims should be submitted using the SHORT FORM application only.

H. TECHNICIAN COMPETENCY REQUIREMENT

The technician competency requirement for this campaign repair is: Level 1.

I. RETAILER ALLOWANCE (SHORT FORM APPLICATION)

Labor reimbursement is effective at time of release and may change in the future.

<u>Campaign Number</u>	<u>Claim Type</u>	<u>Repair Code</u>	<u>Repair Description</u>	<u>Labor Time</u>
180	R87037	02	Adjust Door Bowden Cable	1.1

Tech-Net Notes

"Fixed Right – First Time"

Volvo Technicians, Service and Parts Managers

NO: 83-180
DATE: 6-14-2007
MODEL: C70
M. YEAR: 2007
CHASSIS: 014876 – 023851

NOTE: NOT ALL VEHICLES WITHIN THE CHASSIS LIMITATIONS ABOVE ARE AFFECTED. RETAILER MUST CONFIRM VEHICLE ELIGIBILITY IN VRC² PRIOR TO BEGINNING RECALL REPAIRS.

SUBJECT: Recall 180: C70 Bowden Cable Attachment
REFERENCE: VIDA, Service Manager Bulletin 83-180

DESCRIPTION:

Volvo Cars of North America, LLC. (Volvo) has decided that a defect related to motor vehicle safety exists in the driver's side door assembly of certain model 2007 C70 models.

In certain vehicles, the Bowden cable, which connects the door handle to the door latch, may have been incorrectly adjusted after final assembly at the factory. This incorrect adjustment may increase the possibility of the driver door becoming unlatched in the event of certain side impact collisions. Volvo Car Corporation has decided to implement this Voluntary Safety recall on all effected vehicles as soon as possible.

SERVICE:

Adjust the left door Bowden cable attachment according to the instructions below.

Note! Only adjust the Bowden cable attachment in the left door.



1.

Removal

Remove the lock mechanism from the left door, see VIDA:

Information > Repair > Removal, replacement and installation > 8 Body and interior > 83 Doors and lids > 834 Lock, handle > Lock, handle > Lock mechanism, front side door, replacing

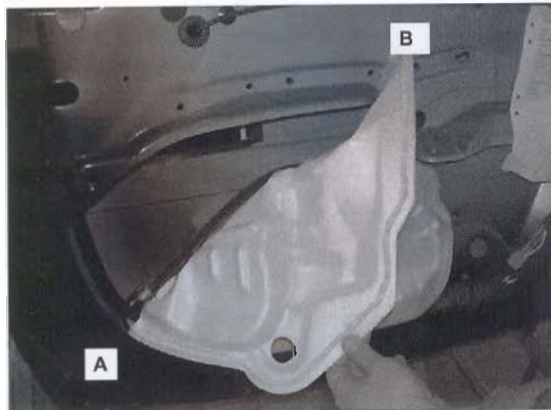
Caution! The drip protection sheet (see photo) inside the side door panel is fragile. Therefore, handle with care during removal and installation.

2.

Drip protection sheet removal

Start to remove the drip protection sheet at the top with a bone tool, P/N 9814071, see photo. Cut the glue with the bone tool.

Be careful in order to avoid damage to the drip protection sheet.



Cut the glue from A to B as shown and open the drip protection sheet, so you can reach the outer door handle bracket and the latch.

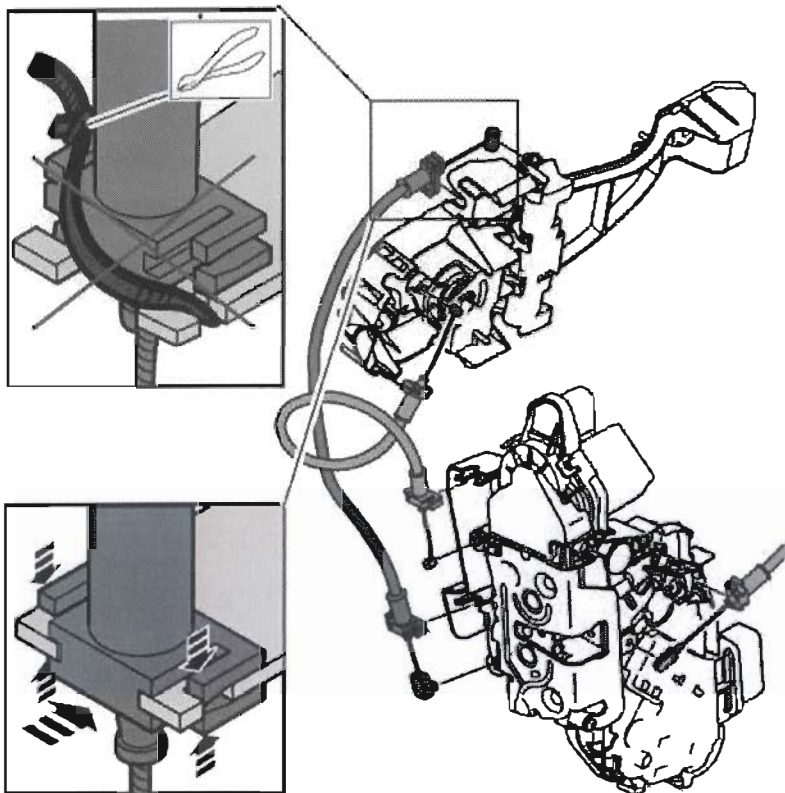
Any remaining glue on the door must be removed.

Be careful in order to avoid damage to the drip protection sheet.



Now you can reach the latch and the outer door handle bracket.

Be careful in order to avoid damage to the drip protection sheet.



3.
**Bowden cable
attachment adjustment**

Cut off and remove the
cable tie, see illustration.

Install the Bowden cable
attachment in the
designated location, see
illustration.

4.

Installation

Install components in reverse order. Check that the cable routing is OK.

VOLVO for life
Volvo Cars of North America, LLC
Technical Service

Please circulate, read and initial: _____ Svc Mgr _____ Parts Mgr

_____ TECHS

_____ Shop Foreman _____ Warranty Administrator