



903 South Main Street • P.O. Box 460 • Middlebury, IN 46540 • (574) 825-5861 • Fax (866) 709-9139

May 2007

IMPORTANT SAFETY RECALL CAMPAIGN ANNOUNCEMENT
NHTSA Recall Campaign # 07V-185

Dear Jayco Dealer:

This letter is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DEFECT INVOLVED

Jayco, Inc. has decided that specific model year 2007 Jayco Eagle "341RLQS" (LH), "299RLS" (LJ), "345BHS" (LK), "313RKS" (LR), "291RLTS" (LT), "325BHS" (L8) - Recon "F37U" (AU), "F36V" (AV) - Designer "31RLTS" (SX) fifth wheel trailers fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims for Motor Vehicles other than Passenger Cars."

Jayco has become aware that a typographical error was made, incorrectly stating the tire load range and the inflation pressure on the Federal Identification Label. The affected travel trailers were shipped with labels that indicated a tire load range of "E" and inflation pressure of 85psi (586kPA). The correct tire load range is "D" and the inflation pressure is 65psi (449kPA). If the correct tire pressure is not used it may cause premature tire wear and failure.

The remedy includes replacing the Federal ID label with the correct tire load range and inflation pressure listed. If you are unable to perform this repair, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

DEALER CAMPAIGN RESPONSIBILITY

We strongly suggest that you designate a manager to coordinate the recall to ensure the work is performed and documented properly, and that a warranty claim is submitted to Jayco to verify the performance of the modification. This responsibility should also include accountability for all stock units affected by the recall campaign.

All unsold new vehicles in your possession that are subject to this campaign must be held and repaired per the service procedure of this recall campaign bulletin **before** owners take possession of these vehicles.

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. You may do this by sending a copy of the retail owner recall notice. In addition, Jayco encourages you to follow up with a telephone call to the customer to assist in scheduling the repairs.

Authorized Jayco dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle or ownership, from this time forward. Recall campaigns should receive the highest priority in your shop because of the safety factor involved and work must be scheduled promptly regardless of where the vehicle was purchased.

OWNER NOTIFICATION

Retail owners of record will be receiving notification of this campaign within two weeks of this dealer notification letter. A copy of the owner notification letter is attached for your review. When the customer makes the appointment the customer will need to give you the “Recall Claim Form and the Federal ID Label” that they received in their letter. This is the authorization to perform the recall. In addition, this is the “Claim Form” that you must submit to Jayco for payment. The customer must sign the claim form as an indication that the recall was performed. Jayco will no longer accept recall claims via the TRADEROUTE system.

FILING A CLAIM

Job Operation Number: 9901074

Time: See Instruction Sheets

If you have any questions regarding this recall or instructions, please contact us on your dealer service line 1-800-283-8267.

Thank you for your assistance.

Sincerely,

Jayco, Inc.
After Market Services

Enclosures



RECALL CAMPAIGN

NHTSA #07V-185 / TC #07-130 - 9901074

Subject:	Incorrect tire load range and pressure on the Federal Certification Label
Units Affected:	2007 Eagle, Recon and Designer Fifth Wheels <ul style="list-style-type: none">• 71AU0131-154,156-157,159-161,163,166,168-169,172• 71AV0335-336,344-345,348,350-351,358• 71L80393-418,421-423,425-429,433-436,440,443-450• 71LH0404-430,433-437,439-446,448-461,463,467-469,471,473• 71LJ0100-143,145-146• 71LK0303-366,370,372-377,381,383-392,• 71LR0172-175,177-197,200-203,206-210,212-219,221-228,230-231,233• 71LT0425-484,486-510,512-530,532• 71SX0255-269,273-276
Action Required:	Remove Federal Certification Label and install correct Canadian units must install new nameplate plaque.
Job Operation Code:	9901074
Series Code:	N/A
Repair Time:	.3 hours
Kit Part Number:	N/A
Parts Kit Includes:	N/A
Tools Required:	Shop rags, acetone
Additional Requirements:	N/A

Instructions

1. Peel off the incorrect Federal Certification label from the unit and discard it. (Fig. 1)

(N) NOTE: Canadian dealers will need to install the new cabinet label over the original in the unit. DO NOT remove the original.

2. Use acetone to remove adhesive residue from the trailer. Apply the acetone with a rag, rubbing in a circular motion.
3. Allow the surface to dry for approximately thirty (30) seconds.
4. Remove the protective back off the new Federal Certification label, align the labels in the appropriate position and adhere the labels to the trailer. Make sure to remove any air bubbles from the sticker.

! **Caution:** Once the new labels have come in contact with the trailer, DO NOT attempt to remove or adjust it. If this occurs, the label will be permanently damaged and will not adhere properly to the trailer. If the label is damaged, a new label must be ordered.

MANUFACTURED BY: FABRIQUÉ PAR:	JAYCO, INC.	DATE _____
INC. VEHICLE MFG. BY: VÉHICULE FABRIQUÉ PAR:	_____	
GVWR/PNBV: KG	V.I.N./N.I.V.	
	SIZE/DIMENSION TIRE/PNEU RIMS/JANTE	PRESS./COLD INFL. PRESS. DE GONFL. À FROID
GAWR/PNBE: KG		PSI/LPC KPA
_____ FRONT/DEVANT		_____
_____ INT./CENTRAL		_____
_____ REAR/ARRIÈRE		_____
TYPE OF VEHICLE/TYPE DE VÉHICULE: MOTOR HOME/AUTOCARAVANE MULTIPURPOSE PASSENGER VEHICLE/VÉHICULE DE TOURISME À USAGES MULTIPLES		
THIS VEHICLE CONFORMS TO ALL APPLICABLE U.S. FEDERAL MOTOR VEHICLE SAFETY STANDARDS AND STANDARDS PRESCRIBED UNDER THE CANADIAN MOTOR VEHICLE SAFETY REGULATIONS EFFECT ON THE DATE OF MANUFACTURE SHOWN ABOVE.		CE VÉHICULE CONFORME À TOUTES LES NORMES QUI LUI SONT APPLICABLES EN VERTU DU RÉGLEMENT SUR LA SÉCURITÉ DES VÉHICULES AUTOMOBILE DU CANADA EN VIGUER À LA DATE SA FABRICATION CI-DESSUS.

Fig. 1



RETAIL OWNER REPLY FORM
Federal Certification Label Recall
Eagle/Recon/Designer Fifth Wheels

Customer Information
Label Here

Phone #: Home: _____ Work: _____

Please sign on the below line if you have performed the repair. If you no longer own the travel trailer, please notify us with the enclosed recall reply card.

I have performed the recall according to the instructions provided by Jayco, Inc.

Signature: _____ Date: _____

Please return the completed form
in the postage paid envelope provided.
Thank you
Jayco After Market Services



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May 2007

<Name>

<Address>

<City>, <ST> <Zip>

<Country>

VEHICLE SAFETY DEFECT SERVICE BULLETIN

IMPORTANT

- Your 2007 fifth wheel is involved in a safety recall because the Federal ID Label has incorrect load range and tire pressure.
- Schedule an appointment with your Jayco dealer.
- This service will be performed for you at no charge.

NHTSA Recall Campaign # 07V-185

Unit Serial Number: 71AU0131

Dear Jayco Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Jayco, Inc. has decided that specific model year 2007 Jayco Eagle "341RLQS" (LH), "299RLS" (LJ), "345BHS" (LK), "313RKS" (LR), "291RLTS" (LT), "325BHS" (L8) - Recon "F37U" (AU), "F36V" (AV) - Designer "31RLTS" (SX) fifth wheel trailers fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims for Motor Vehicles other than Passenger Cars."

Jayco has become aware that a typographical error was made, incorrectly stating the tire load range and the inflation pressure on the Federal Identification Label. The affected travel trailers were shipped with labels that indicated a tire load range of "E" and inflation pressure of 85psi (586kPA). The correct tire load range is "D" and the inflation pressure is 65psi (449kPA). If the correct tire pressure is not used it may cause premature tire wear and failure.

The remedy includes replacing the Federal ID label with the correct tire load range and inflation pressure listed. If you are unable to perform this repair, please contact Jayco Customer Service at 1-800-283-8267 for assistance.

If you do not have a Jayco dealer near you and you choose to take your unit to a non-Jayco dealer, the non-Jayco dealer must contact us for prior authorization to do the recall repair. We

will provide the non-Jayco dealer with the proper repair information and any parts that are needed. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the information on the enclosed post card and returning it to us promptly. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

Your Jayco dealer is best equipped to provide service to ensure that your recreational vehicle is corrected as promptly as possible. If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service department at 1-800-283-8267.

After contacting your Jayco dealer and Jayco Customer Service and you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 40990; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for this inconvenience. However, we have taken this action in the interest of your safety and continued satisfaction with your Jayco motor home.

Sincerely,

Jayco, Inc.
After Market Services