

# PERFORM THE PROCEDURE OUTLINED IN THIS SERVICE INFORMATION ON ALL AFFECTED VEHICLES BEFORE CUSTOMER DELIVERY OR THE NEXT TIME THEY ARE IN THE SHOP FOR MAINTENANCE OR REPAIRS.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if there has been a recall campaign, dealers must assure that all new vehicles and new items of replacement equipment are free of safety defects and comply with all applicable Federal Motor Vehicle Safety Standards at the time of delivery to the consumer. This means that dealers may not deliver new motor vehicles or new items of replacement equipment to consumers unless the safety defect or noncompliance has been remedied before delivery.

#### **SUBJECT**

Recall Campaign 07V-178: Replace the Seat Occupancy Detection Mat

#### MODEL

E63, E64 (6 Series)

# **SITUATION**

The sensor mat fitted to the front-passenger seat for the seat occupancy detection function may not always accurately detect whether the seat is occupied by a person or a child seat. As a result, a person may be detected as being a child seat, causing the passenger airbag to be deactivated and the Passenger Airbag Off lamp to be illuminated.

This Recall Campaign replaces the passenger seat occupancy detection mat.

A copy of the customer notification letter is attached.

To minimize the customer's inconvenience caused by this Service Action, pick-up (and deliver after repair) the affected vehicle from customer's home and provide appropriate alternative transportation.

Customers will be impressed when you return their cars cleaned inside and out and with a full tank of gas. Reimbursement information for the vehicle fueling and valet costs may be found in the Warranty portion of this bulletin.

#### **AFFECTED VEHICLES**

This Recall Campaign involves E63, E64 (6 Series) vehicles which were produced from September 1, 2006 through January 15, 2007.

In order to determine if a specific vehicle is affected by this Recall Campaign, it will be necessary to utilize the "Service Menu" of the DCS (Dealer Communication System) or the Key Reader. Based on the response of the system, either proceed with the corrective action or take no further action.

The Chassis Number Ranges listed below are **only** for informational purposes and are not to be considered as the only deciding factor.

Model	<b>Chassis Number Range</b>
650i Coupe	CR46325 - CR46388
650iA Coupe	CR51589 – CR52260
650i Convertible	CN72398 – CN72448
650iA Convertible	CN80300 - CN81911
DDOCEDUDE	

Replace the passenger seat occupancy detection mat – refer to repair instructions RA 65 77 600 (Replacing sensor mat for passenger seat occupancy detector).

# PARTS INFORMATION

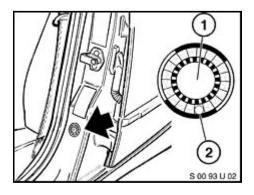
E63 (Depending on equipment specification)

Part Number	Description	Quantity
52 10 9 131 578	Leather seat upholstered section (upholstery code LCCH)	1
52 10 9 131 579	Leather seat upholstered section (upholstery code LCGE)	1
52 10 9 131 577	Leather seat upholstered section (upholstery code LCSW)	1
52 10 9 131 581	Leather seat upholstered section (upholstery code LEGE)	1
52 10 9 131 580	Leather seat upholstered section (upholstery code LESW)	1

E64 (Depending on equipment specification)

Part Number	Description	Quantity
52 10 9 131 590	Leather seat upholstered section (upholstery code LCCH)	1
52 10 9 131 591	Leather seat upholstered section (upholstery code LCGE)	1
52 10 9 131 589	Leather seat upholstered section (upholstery code LCSW)	1
52 10 9 131 593	Leather seat upholstered section (upholstery code LEGE)	1
52 10 9 131 592	Leather seat upholstered section (upholstery code LESW)	1

#### LABEL INSTRUCTIONS



This Recall Campaign has been assigned code number **491**. After the vehicle has been checked, and corrected if necessary, obtain a label (SD 92-320) and:

- a. emboss your BMW dealer warranty number in the middle of the label (1);
- b. punch out code number **491** (**2**) printed on the label and,
- c. affix the label to the **B** pillar as shown.

If the vehicle already has a label from a previous Service Action/Recall Campaign, affix the new label next to the old one. Do not affix one label on top of another one because a number from an underlying label could appear in the punched-out hole of the new label.

# WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty.

<b>Defect Code</b>	00 65 96 01 00	
Labor Operation:	00 57 035	Replace the sensor mat for the front
		passenger seat occupancy detection

Labor Allowance: 19 FRU

REFUELING COST (VEHICLE ALREADY DELIVERED TO CUSTOMER)

BMW of North America, LLC, will provide reimbursement to have the gas tank topped off once, as required, for each vehicle affected by this Service Action. Attach the appropriate receipt to the work order.

Defect Code 85 99 00 66 NA Refuel vehicle

Sublet: Actual cost to top off the fuel tank

Sublet code: 4

# VALET COST (VEHICLE ALREADY DELIVERED TO CUSTOMER)

BMW of North America, LLC, will provide reimbursement for vehicle valet services (pick up & delivery) for each vehicle affected by this Service Action. Attach the appropriate receipt to the work order.

Defect Code 99 99 77 77 NA Valet Service

Sublet: \$25.00

Sublet code: 4

# **RENTAL VEHICLES**

Retailers participating in the Retailer Administered Customer Assistance Program and the BMW Service Loaner Car Program may self-authorize claims for reimbursement of rental costs from independent rental agencies in certain situations. For more details refer to <u>SI B01 07 03</u>.

# **ATTACHMENTS**

view PDF attachment **B720407Customer Letter**. view PDF attachment **B720407Q&A**.

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