



MACK TRUCKS, INC.
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APR 14 2007

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April 13, 2007

TO: DISTRIBUTOR PRINCIPALS
SERVICE MANAGERS

SUBJECT: Vehicle Safety Recall - SC0323
Fuel Injection Line Sleeve

On certain Mack model vehicles (CH, CHN, CX, and CXN) manufactured with fuel injection line sleeves from October 2006 through January 2007 and on vehicles that had the sleeves installed as a result of repairs associated with safety recall SC0317, there exists the possibility that the sleeves may chafe the fuel injection line. This may compromise the fuel injection line over time, which possibly could result in an engine fire.

Approximately 10,386 vehicles (9,102 US and 1,284 Canada) are involved in this safety recall.

A copy of the service bulletin covering the repair instructions and procedures is enclosed.

It is important that preparation be made immediately to assure prompt inspection and/or correction of all vehicles involved. The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to insure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer. All Safety Recalls, which affect new or used inventory, must be performed before the vehicle is sold or leased. Please refer to Service Operations Service Letter #SL-004-001 dated 11/19/92 regarding the aforementioned amendment.

Please note that Dealers are responsible for performing the recall on all vehicles subject to the recall at no charge to the owner regardless of mileage, age of vehicle, or ownership from this time forward. Additionally, the National Traffic and Motor Vehicle Safety Act requires that the owner's vehicle(s) be corrected within a reasonable time after parts are available to the Dealer. The law states that failure to repair a vehicle within (60) days after tender for repair shall be a prima facie evidence of unreasonable time. However, circumstances of a particular situation may reduce the sixty (60) day period. If the vehicle is not repaired within a reasonable time, the vehicle owner may be entitled, without charge, to a reasonable equivalent vehicle or refund of the purchase price, less reasonable allowances for depreciation.

Please use the enclosed Notice of Mandatory Safety Campaign card(s) to report sold or transferred trucks. Make sure these cards are returned to us and not directly to the customer or to another dealer. A notice of the recall will be mailed to all identified registrants of affected vehicles. To avoid warranty denial of your claim for reimbursement of expenses connected with this recall, first, make sure the truck presented for the recall work is on your list. If not, check for the recall authorization on the MACKnet chassis inquiry. Also, check that another Mack dealer has not previously completed the recall.

Mack Trucks, Inc., recommends a follow-up by telephone or a personal visit, of all owners of vehicles subject to the recall who fail to bring the vehicle(s) in for repair. Your District Service Manager will be contacting you to assure that this recall attains the visibility we feel is necessary to ensure 100% completion. Please be prepared to review your progress and/or any problems associated with the recall.

If you have any questions about this recall, which may not have been covered in this letter or enclosures, please contact the Regulatory Affairs group by email at vtna.regulatoryaffairs@volvo.com

Very truly yours,

MACK TRUCKS, INC.

Enclosures: Customer Notice
Service Bulletin
Notification Cards



SAFETY RECALL

(Previously called Vehicle Recall)

SC323

(Not applicable to Mack Trucks Australia)

Date: 04/13/07

To: All MACK Dealers

Subject: Removal of Fuel Line Sleeves — ASET™ AC Engines

Information:

It has been determined that installation of the fuel line sleeves outlined in Safety Recall SC317 may cause chafing damage to the high-pressure fuel lines. Over time, this damage could possibly result in an engine fire. It is therefore necessary to remove the fuel line sleeves from any vehicle on which they were installed as soon as possible. Approximately 10,386 vehicles are involved in this campaign. A list of affected vehicles has been sent to all applicable dealers.

Procedures:

The fuel line sleeves must be removed. Before proceeding, verify campaign eligibility by:

- a. Checking Safety Recall status in eWarranty.
- b. Checking the campaign completion label located on the edge of the passenger-side door. If the campaign has been completed, SC323 should be written on the label. Campaign completion can also be verified by checking if the sleeves have been removed from the the high-pressure injection lines.

Remove the fuel line sleeves as follows:

1. Secure the chassis for service, apply the parking brakes and open the hood.
2. Carefully cut, remove and discard the three pieces of safety wire securing the aluminum sleeve to the injection line.
3. Remove and discard the aluminum sleeve.

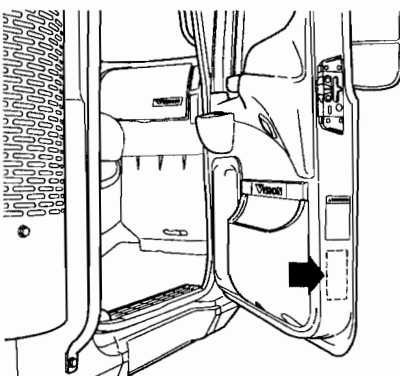
⚠ CAUTION

Use caution when removing the aluminum sleeves to avoid bending the injection lines. Bending the injection line can result in an increased risk of subsequent fuel line split/breakage types of failure. Even bending the line slightly and then bending it back to its original shape will damage the line.

4. Repeat steps 2 and 3 for the remaining fuel lines.

NOTE

To signify that the campaign has been completed, use a permanent-type marker (such as a Sharpie®) to write the campaign number (SC323) and completion date in the spaces provided on the Campaign Completion label located on the lower edge (below the door latch) of the passenger-side door. If a label is not already affixed to the door, apply a label (part No. TS897) and supply the information as required. Campaign Completion labels are available in packs of 50 and can be ordered by faxing a completed BR313 to Pacesetters Business Services at 610-264-9465.



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Figure 1 — Campaign Label Location

Reimbursement:

Campaign expenses are to be recovered through normal warranty claim procedures. Enter the following information on the warranty claim:

<u>UNDER</u>	<u>ENTER</u>	
Failed Part (Causal Part)	SC0323	
eWarranty Authorization No.....	SC0323	
Labor Code/Allowance	222 3C 00 95 — 0.2 hr.	Time allowed to take charge of vehicle and determine campaign status by checking eWarranty and the campaign completion label.
	222 3D 00 95 — 0.4 hr.	Time allowed to remove aluminum sleeves and check high-pressure fuel lines for leakage and/or damage. Does not include "take-charge" time.

NOTE

As required by Federal Motor Vehicle Safety Standards 49 CFR 573.11, no vehicle subject to an open safety campaign shall be delivered to the customer until such time as the defect or noncompliance is remedied.