



AMERICAN SUZUKI MOTOR CORPORATION

April 5, 2007

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington, D.C. 20590

Subject: Recall Campaign No. 07V-148

Dear Mr. Smith:

Enclosed is a copy of American Suzuki Motor Corporation's final Service Bulletin for the subject recall campaign. This bulletin was sent to all authorized Suzuki motorcycle dealers in the mainland U.S. on April 3, 2007.

Please contact me if you have any questions concerning this matter.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

A handwritten signature in cursive script, appearing to read 'Allison Young'.

Allison Young, Assistant to;

Kenneth M. Bush
Associate Director
Government Relations



Service Bulletin

MOTORCYCLE/ATV DIVISION

4-STROKE
BULLETIN NO. VS/VX/VZ/VL NO. 51
DATE: 4/3/2007

**SAFETY RECALL CAMPAIGN
VZR1800K6 & VZR1800/ZK7 (M109R)
FUEL DELIVERY PIPE REPLACEMENT
CAMPAIGN #2096**

SUBJECT: RECALL CAMPAIGN - FUEL DELIVERY PIPE REPLACEMENT
AFFECTED UNITS: ALL 2006 AND CERTAIN 2007 MODEL YEAR VZR1800s
REFERENCE: VZR1800 SERVICE MANUAL (P/N 99500-39291-03E)
ATTACHMENTS: CUSTOMER LETTER

NOTICE:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 2006 and certain 2007 model year VZR1800/Z motorcycles. Suzuki Motor Corporation is conducting a voluntary Safety Recall Campaign.

STOP DELIVERY OF ALL 2006 AND CERTAIN 2007 VZR1800/Z MOTORCYCLES

DO NOT DELIVER an affected VZR1800/Z to a customer until you have completed, or verified completion of, the repair procedures outlined in this bulletin.

Federal law requires that **ALL** vehicles affected by a safety recall campaign be corrected prior to sale or lease to a customer. You must verify this on the Suzuki "Certificate of Vehicle Pre-Delivery" form (99923-09823-005), which is to be completed for all new and used vehicle sales.

WHAT IS THE PROBLEM?

Suzuki Motor Corporation has determined that on some affected motorcycles, the fuel hose that connects the two metal fuel delivery pipes mounted on the throttle body may have been clamped at a location on the pipes that is not completely round, which could allow fuel leakage to occur. In the presence of an ignition source, leaked fuel can cause a fire, presenting the risk of injury or death.

AFFECTED UNIT VIN RANGES: (* indicates the check digit)

VZR1800K6: JS1VY53A*62100050 ~ JS1VY53A*62106130
VZR1800/ZK7: JS1VY53A*72100009 ~ JS1VY53A*72107567

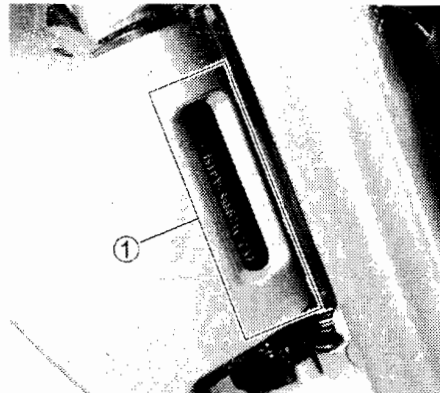
VERIFY THE UNIT REQUIRES MODIFICATION:

Before performing the recall repair to a unit, first verify that the repair needs to be performed using one of the following methods; 1) Check the repair status by checking the Vehicle History in the Suzuki Connect Service Menu. If the repair needs to be performed, you will see the message "CAMPAIGN NOT YET PERFORMED" displayed and the fuel delivery pipe assembly will need to be replaced. Or 2) Inspect the unit for a punch mark located before the VIN ① as indicated below. A punch mark indicates the recall repair has already been completed.

Punch mark



• JS1VY53A*62100114



WHAT YOUR DEALERSHIP WILL DO:

Your dealership will replace the fuel delivery pipe assembly. Suzuki requests that you replace the fuel delivery pipe assembly on any affected units in your inventory as soon as possible, including units still in crates.

WHAT SUZUKI WILL DO:

On Friday April 6, 2007 Suzuki will mail notification letters to the owners of affected motorcycles for whom we have information. The letter asks the customer to contact the dealer where they purchased their motorcycle to schedule an appointment (see attachment).

ORDERING PARTS FOR THE RECALL CAMPAIGN:

Parts for the Recall Campaign will **NOT** be auto-shipped to your dealership. Using your normal parts ordering method, refer to the part number below to order parts for an affected unit, even if your dealership did not originally sell the unit. **Parts are currently available. Order parts only on an as-needed basis.**

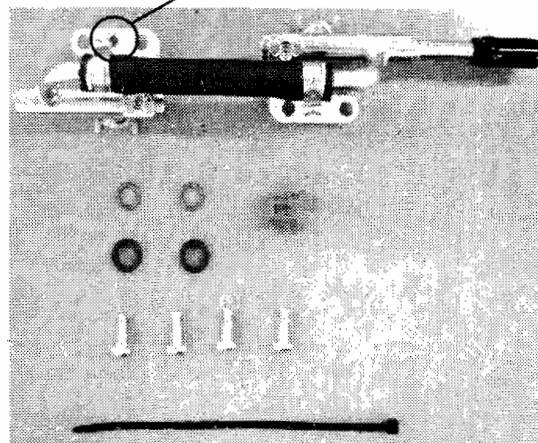
Fuel Delivery Pipe Assembly Kit Part# 99103-11225 Dealer Net: \$105.77

NOTE: The replacement fuel delivery pipe assembly has a blue paint mark as shown.

Blue paint mark

Kit Contents

Part No.	Part Name	Qty
15730-48G01	Pipe Assy, Delivery	1
15717-16G00	O-ring	2
15722-29G00	Seal	2
13602-06148	Screw	4
09407-14407	Clamp, wiring harness	1
	Retainer, fuel hose connector	1



WARRANTY CLAIM PROCESSING:

Submit a warranty claim for each recall campaign service immediately upon completion of the repair. This campaign requires you to file a warranty claim using the method described below.

Short Form Claim:

Labor time is 1.0 hours

RECALL CAMPAIGN - FUEL DELIVERY PIPE ASSY. REPLACEMENT	
Short Form Instructions	
GENERAL	
CLAIM NUMBER:	XXXXX,X (Dealer enters number)
ENTRY TYPE: (Dealer Chooses)	Model, Frame or Control Sequence
MODEL:	VZR1800K6 or VZR1800K7
FRAME:	X6XXXXXXX or X7XXXXXXX
REPAIR DATE:	Enter date of repair
MILEAGE:	Enter mileage on unit
CAMPAIGN NUMBER:	2096

Long Form Claim:

Labor time is 1.0 hours

RECALL CAMPAIGN - FUEL DELIVERY PIPE ASSY. REPLACEMENT	
Long Form Instructions	
<i>Claim Type for unit with ADDITIONAL time or parts required</i>	
GENERAL	
CLAIM NUMBER:	XXXXX,X (Dealer enters number)
ENTRY TYPE: (Dealer Chooses)	Model, Frame or Control Sequence
MODEL:	VZR1800K6 or VZR1800K7
FRAME:	X6XXXXXXX or X7XXXXXXX
REPAIR DATE:	Enter date of repair
MILEAGE:	Enter mileage on unit
CAMPAIGN NUMBER:	2096
LABOR HOURS:	1.0 hrs
SUZUKI AUTH. NUMBER:	As approved by TECH-LINE
PARTS	
REPLACEMENT PART NUMBER:	NO PARTS REQUIRED
FAILURE DESCRIPTION	
DESCRIPTION OF FAILURE:	Replace Fuel Delivery Pipe Assy per Service Bulletin VS/VX/VZ/VL #51
SUBLET	
SUBLET AMOUNT:	as approved by TECH-LINE
<i>NOTE: Do not use the "\$" when entering an amount</i>	
SUBLET REFERENCE NUMBER:	2096
SUBLET REPAIR DESCRIPTION:	

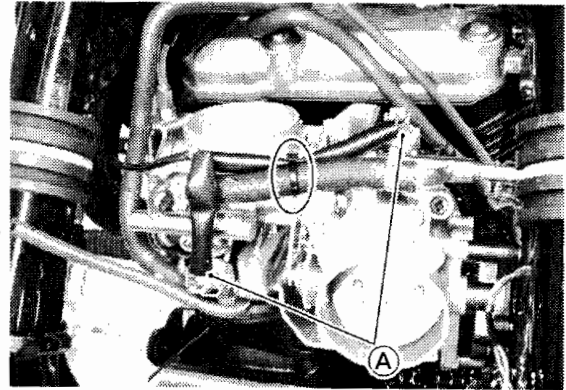
FUEL DELIVERY PIPE ASSEMBLY REPLACEMENT PROCEDURE

⚠ WARNING

When working with the fuel system, work in a well ventilated area away from any flame or ignition sources. Store the motorcycle in an area away from any flame or ignition sources.

NOTE: The fuel delivery pipe assembly can be removed from the throttle body without removing the throttle body assembly from the motorcycle.

- 1) Refer to section 6 of the service manual to remove the fuel tank and the air cleaner box. *Place shop rags over the bore of each throttle body to prevent anything from falling into the engine through the throttle bodies.*
- 2) Remove the wire harness clamp, disconnect the fuel injector couplers Ⓐ and move the harness aside.
- 3) Remove the four fuel delivery pipe assembly mounting screws and remove the fuel delivery pipe assembly.
- 4) Replace the o-rings and seals with the new parts supplied in the kit (apply a small amount of engine oil to the o-rings and seals to ease the installation of the injector).



CAUTION

To prevent damage to the o-rings or seals, don't turn the injector when pushing it into the fuel delivery pipe and throttle body respectively.

Install the new fuel delivery pipe assembly in the reverse order of removal.

🔧 Fuel Delivery Pipe Mounting Screw Torque: 5 N.m (0.5 kgf.m, 3.5 lb-ft)

- 5) Connect the fuel injector couplers Ⓐ and clamp the injector harness to the fuel delivery pipe.

CAUTION

DO NOT overtighten the harness clamp.

- 6) Connect the fuel tank, remove the shop rags from over the bore of each throttle body, and run the engine, checking for fuel leaks.

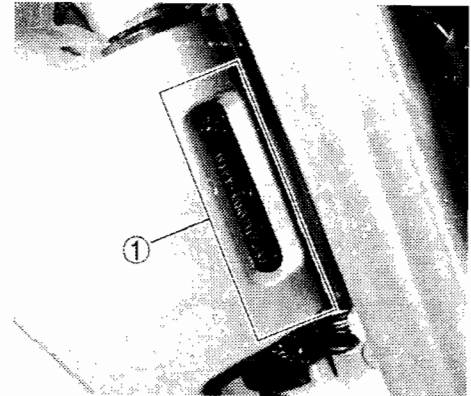
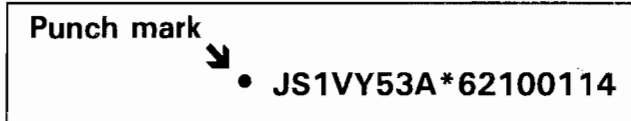
CAUTION

DO NOT reuse the original fuel hose connector retainer. Confirm that the fuel hose connector has completely seated and locked (clicked) into position before turning on the ignition switch.

- 7) Refer to section 6 of the service manual to install the air cleaner box and the fuel tank.
- 8) Test ride the motorcycle to confirm proper operation.

FUEL DELIVERY PIPE ASSEMBLY REPLACEMENT PROCEDURE cont.

- 9) Place a punch mark near the beginning on the VIN as indicated to confirm that the recall repair has been completed and file a warranty claim.



DEFECTIVE PARTS RETENTION:

Tag the replaced parts with a warranty parts tag and hold them for 120 days. If an ASMC representative has not asked your dealership to return the parts within the 120 day period, you may dispose of them in a suitable manner.

IMPORTANT:

Successful completion of this safety recall campaign depends on your efforts. It is your responsibility to repair any affected VZR1800 within the VIN range at no cost to the customer for recall service parts and labor. Incidental costs your customers may incur are not normally covered. However, if you have a customer with special needs, contact your Technical Service Manager (800/756-3251) to discuss possible solutions.

CUSTOMER SATISFACTION:

We understand and apologize for any inconvenience this recall campaign may cause you or your customers.

Thank you for your cooperation in conducting this very important campaign for your customers' safety and satisfaction.

Only your conscientious action at the dealership level can lead to a successful campaign conclusion. Please extend Suzuki's apologies for any inconvenience this recall campaign may cause them.

Refer to page 7 for detailed information regarding Customer Reimbursement.

AFFECTED DEPARTMENTS:

The following departments in your dealership should be notified of this information:

☒ Management ☒ Service ☒ Warranty ☒ Sales ☒ Parts ☒ Accessories

American Suzuki Motor Corporation
Technical Service Department
Motorcycle / ATV

CUSTOMER NOTIFICATION LETTER - Page One of Two



AMERICAN SUZUKI MOTOR CORPORATION

April 6, 2007

Dear Suzuki Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Suzuki Motor Corporation has decided that a defect that relates to motor vehicle safety exists in all 2006 and certain 2007 model year VZR1800/Z (M109R) motorcycles. According to our records, you are the owner of one of these affected VZR1800 (M109R) motorcycles.

What is the problem?

Suzuki Motor Corporation has determined that on some affected motorcycles, the fuel hose that connects the two metal fuel delivery pipes mounted on the throttle body may have been clamped at a location on the pipes that is not completely round, which could allow fuel leakage to occur. In the presence of an ignition source, leaked fuel can cause a fire, presenting the risk of injury or death.

▲ WARNING

DO NOT OPERATE YOUR AFFECTED 2006 or 2007 VZR1800/Z (M109R) MOTORCYCLE

To minimize the risk of injury or death, do not ride, or allow anyone else to ride, your VZR1800/Z (M109R) motorcycle until this recall repair has been completed. We also recommend that you store your motorcycle in a well ventilated area away from any source of ignition (e.g. gas water heater, gas dryer etc.) until the recall repair has been completed.

What is Suzuki doing to solve the problem?

Your dealer will replace the fuel delivery pipe assembly. Repair time is approximately 1 hour and will be done at no cost to you for parts or labor.

How do I receive the fastest possible service?

Suzuki understands that your riding time is precious. Our suggestion is to work closely with your authorized Suzuki dealer to get your motorcycle's recall service scheduled and performed as quickly as possible. Schedule an appointment for the recall service to be performed.

Parts are currently available but it will be necessary for your dealer to order the parts. It may be necessary to leave your motorcycle with the dealer overnight, so check with your dealer. When you pick up your repaired motorcycle, please allow a few extra minutes for your dealer to prepare and complete the necessary warranty paperwork with you.

If you have special circumstances, discuss them with your Suzuki dealer. Suzuki understands that some customers may have difficult circumstances to overcome in bringing their motorcycle to the dealership for repair. We have asked your Suzuki dealer to work closely and flexibly with you to arrange alternative, but reasonable solutions for your special requests. Please remember, however, that each dealership has its own limitations in providing special assistance due to staff size, available time, and dealership location. Your dealer can also consult with Suzuki on other alternatives.

CUSTOMER NOTIFICATION LETTER - Page Two of Two

Questions & Answers

Your Suzuki dealer has been provided specific and complete instructions regarding this recall service. Please call your dealer if you have any questions. Your local Suzuki dealer can provide the fastest responses to your questions or concerns about the recall service. Your dealer can also contact Suzuki on your behalf if you have a unique question or concern.

If you have difficulty having the recall service performed on your motorcycle you may contact the American Suzuki Customer Service Department for assistance at 714-572-1490. You will need to have your Vehicle Identification Number ready when calling.

If you believe that (1) Suzuki or your Suzuki dealer has failed to or is unable to perform the recall service without charge, or (2) Suzuki has failed to or is unable to perform the recall procedure to your vehicle within 60 days after you first brought your vehicle to your Suzuki dealer after April 6, 2007 you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Locating an alternate dealer

Suzuki dealers can be located on the internet at www.suzukicycles.com or by calling 1 (800) 828-7433.

Customer Reimbursement

If your motorcycle is included in the recall and you have paid for the repair or replacement of the fuel delivery pipe assembly, you may be eligible for full or partial reimbursement. Please note the following for which Suzuki may exclude reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc. will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are incurred more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when you do not submit adequate documentation. Your authorized Suzuki dealer will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation Motorcycle Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call (714) 572-1490. You will need to have your Vehicle Identification Number ready when calling.

We thank you for your prompt attention to completing this recall service on your Suzuki motorcycle. We apologize for any inconvenience this campaign causes you. Your safety, satisfaction, and riding enjoyment are priorities for Suzuki.

Sincerely,

American Suzuki Motor Corporation