

Frank M. Ligon Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

March 22, 2007

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S50:

Certain 2008 F-250/350/450/550 Vehicles Equipped with a 6.4L Diesel Engine

Battery Cable Inspection and Adjustment

REF: DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S49:

Certain 2008 F-250/350/450/550 Vehicles Equipped with a 6.4L Diesel Engine

Powertrain Control Module Recalibration

AFFECTED VEHICLES

Certain 2008 F-250/350/450/550 vehicles equipped with a 6.4L diesel engine, built at the Kentucky Truck Plant from Job #1 through January 28, 2007. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit https://web.fsavinlists.dealerconnection.com. This information will be available on March 22, 2007.

REASON FOR THIS SAFETY RECALL

Some of the affected vehicles may not have adequate clearance between the positive battery cable and the rear attachment bolt for the right front splash shield. If the cable rubs against the bolt, it may be possible for an electrical short to occur.

SERVICE ACTION

Dealers will inspect the clearance between the splash shield bolt and the positive battery cable near the starter. If necessary, two of the retention brackets for the battery cable may need to be adjusted to move the cable away from the bolt.

VEHICLES ALSO AFFECTED BY SAFETY RECALL 07S49

Please note: All of the affected vehicles in this program are also included in Safety Recall 07S49 – Powertrain Control Module Recalibration. Please be sure to check OASIS and complete 07S49 if it is open.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information

Attachment II: Labor Allowances and Parts Ordering Information

Attachment III: Technical Information
Customer Notification Letter (When available)

QUESTIONS & ASSISTANCE

Special Service Support Center (Dealer Only)1-800-325-5621

Sincerely,

Frank M. Ligar

DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S50

Certain 2008 F-250/350/450/550 Vehicles Equipped with a 6.4L Diesel Engine Battery Cable Inspection and Adjustment

OASIS ACTIVATED?

Yes. OASIS will be activated by March 22, 2007.

FSA VIN LIST ACTIVATED?

Yes. It will be Available through FMCDealer.com or at https://web.fsavinlists.dealerconnection.com by March 22, 2007. Owner names and addresses will be available by April 4, 2007.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis.

DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S50

Certain 2008 F-250/350/450/550 Vehicles Equipped with a 6.4L Diesel Engine Battery Cable Inspection and Adjustment

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle which might prevent the repair of the covered condition, call the Special Service Support Center.

OWNER REFUNDS

Refunds are not authorized for this program.

RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires approval from Special Service Support Center.
- Refer to ACESII manual for claims preparation and submission information.

DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S50

Certain 2008 F-250/350/450/550 Vehicles Equipped with a 6.4L Diesel Engine Battery Cable Inspection and Adjustment

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Inspect battery cable to splash shield bolt clearance and	07S50B	0.2 Hour
make necessary adjustments.		

PARTS REQUIREMENTS / ORDERING INFORMATION

Parts are not required to complete this recall.

CERTAIN 2008 F-250/350/450/550 VEHICLES EQUIPPED WITH A 6.4L DIESEL ENGINE – BATTERY CABLE INSPECTION AND ADJUSTMENT

OVERVIEW

This program involves inspecting the clearance between the positive battery cable and the right front splash shield bolt, that can be seen in the right front inner fender.

INSPECTION AND ADJUSTMENT

- 1. Place the vehicle on hoist.
- 2. Verify that there is at least 15 mm (5/8 in) of clearance between the positive battery cable and the splash shield bolt by placing your hand between them. See Figure 1.

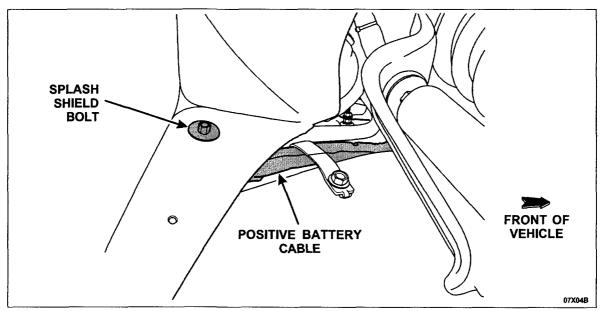


FIGURE 1

3. If you are unable to fit your hand between the splash shield bolt and the positive battery cable (at least 15 mm [5/8 in]), bend the P-clip over the frame and recheck for clearance. See Figure 2.

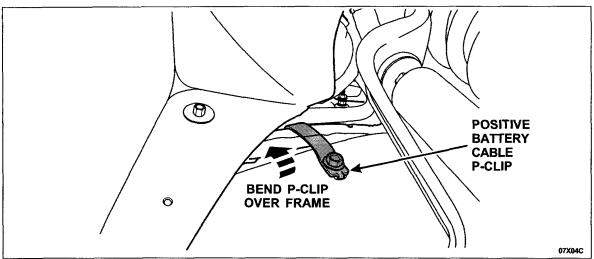


FIGURE 2

4. If still unable to fit your hand between the splash shield bolt and the positive battery cable (at least 15 mm [5/8 in] clearance), then pull the cable towards the engine to bend the positive battery cable-to-starter bracket to create the necessary clearance (at least 15 mm [5/8 in]). Then verify the clearance between the splash shield bolt and the positive battery cable. See Figure 3.

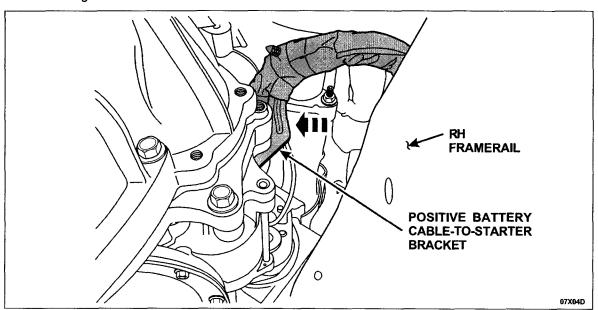


FIGURE 3



Frank M. Ligon Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

April 2007

Safety Recalls 07S49 & 07S50

Mr. John Sample 123 Main Street Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that two defects that relate to motor vehicle safety exist in certain 2008 F-Super Duty vehicles equipped with a 6.4L Diesel engine.

We apologize for this situation and want to assure you that, with your assistance, we will correct these conditions. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

What is the issue?

07S49 - If your vehicle experiences excessive diesel fuel or oil in the exhaust system, the diesel particulate filter may become excessively hot. If this condition occurs, you may experience reduced engine power or rough engine operation, unusual noise from the engine or the exhaust, or excessive white smoke from the tailpipe. These symptoms may progress to flame out of the tailpipe which could result in injury or property damage.

07S50 - Your vehicle may not have sufficient clearance between the positive battery cable and the right front splash shield bolt. Over time and use this may result in the splash shield bolt rubbing through the battery cable insulation which may result in an electrical short. If this occurs, there is a possibility of fire, which may result in injury or property damage.

What will Ford and your dealer do?

07S49 - Ford Motor Company has authorized your dealer to reprogram the Powertrain Control Module in your vehicle free of charge (parts and labor). This software will flash the Check Engine indicator light (see page 13 of your Owners Guide) and limit the engine power if an exhaust overtemperature condition is identified. This reprogramming will limit the temperature of the diesel particulate filter which eliminates the possibility of producing a flame from the tailpipe. For further details, refer to the enclosed card titled; "Attention New Exhaust System Temperature Monitor Feature".

07S50 – Ford Motor Company has authorized your dealer to inspect and adjust the clearance between your positive battery cable and right front splash shield bolt free of charge (parts and labor). This adjustment will be completed by adjusting two brackets that route the positive battery cable.

How long will it take?

The time needed for these repairs is less than one-half day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

What are we asking you to do?

Please call your dealer without delay and request a service date for Recalls 07S49 and 07S50. Provide the dealer with the Vehicle Identification Number (VIN) of your vehicle. The VIN is printed near your name at the beginning of this letter.

Please keep the enclosed card titled; "Attention New Exhaust System Temperature Monitor Feature" with your Owner Guide for future reference.

The vehicle owner is responsible for having these service actions performed. Ford Motor Company reserves the right to deny coverage for any vehicle damage that may result from failure to have these recalls performed on a timely basis. Therefore, please have this recall performed as soon as possible.

If you do not already have a servicing dealer, you can access http://www.genuineservice.com for dealer addresses, maps, and driving instructions.

<u>FLEET OWNERS</u>: If you do not already have a servicing dealer, you may access our Dealer Locator on https://www.fleet.ford.com for dealer addresses, maps, and driving instructions.

MOTORHOME OWNERS: To locate a dealer that services Motorhomes, call the Motorhome Customer Assistance Center toll free at 1-800-444-3311. Ford representatives are available 24 hours a day.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you no longer own this vehicle?

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

You received this notice because government regulations require that notification be sent to the last known owner of record. Our records are based primarily on state registration and title data, which indicate that you are the current owner.

Can we assist you further?

If you have difficulties getting your vehicle repaired promptly and without charge, please contact your dealership's Service Manager for assistance.

If you still have concerns, please contact the Ford Motor Company Customer Relationship Center at 1-800-392-3673 and one of our representatives will be happy to assist you. For the hearing impaired call 1-800-232-5952 (TDD). Office Hours are Monday through Friday: 8AM – 5PM (Your Local Time).

If you wish to contact us through the Internet, our address is: www.ownerconnection.com

<u>FLEET OWNERS</u>: If you still have concerns, please contact the Fleet Customer Information Center at 1-800-34-FLEET, Option #3 and one of our representatives will be happy to assist you. Representatives are available 8:30AM to 5:00PM Monday through Friday (Eastern Time Zone). Or you may contact us through the internet at www.fleet.ford.com.

MOTORHOME OWNERS: If you still have concerns, please contact the Motorhome Customer Assistance Center toll free at 1-800-444-3311. Ford representatives are available 24 hours a day.

If you are still having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S. W., Washington, D. C. 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov.

Thank you for your attention to this important matter.

Sincerely, Frank M. Ligar

Frank M. Ligon

Director

Service Engineering Operations



Frank M. Ligon Ford Motor Company P.O. Box 1904 Dearborn, Michigan 48121



F0000009

R. FILE
330 TOWN CENTER DR STE 500
DEARBORN, MI 48126-2796

April 2007

2008 F-250 Ford Truck Vehicle ID #:

07S49/07S50

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This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that two defects that relate to motor vehicle safety exist in certain 2008 F-Super Duty vehicles equipped with a 6.4L Diesel engine.

We apologize for this situation and want to assure you that, with your assistance, we will correct these conditions. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support.

What is the issue?

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<u>RETAIL OWNERS</u>: If you do not already have a servicing dealer, you can access http://www.genuineservice.com for dealer addresses, maps, and driving instructions.

<u>FLEET OWNERS</u>: If you do not already have a servicing dealer, you may access our Dealer Locator on https://www.fleet.ford.com for dealer addresses, maps, and driving instructions.

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Thank you for your attention to this important matter.

Sincerely,

Frank M. Ligon Director

Service Engineering Operations

Frank M. Ligar

ATTENTION NEW EXHAUST SYSTEM TEMPERATURE MONITOR FEATURE

6.4L F-Super Duty

Your vehicle has been equipped with a new Exhaust System Temperature Monitor that will flash the Check Engine indicator light (see page 13 of your Owners Guide) and limit the engine power if an exhaust overheat condition is identified. This limited engine power will allow the function of power steering and braking, but will limit vehicle acceleration. If the check engine light flashes, pull over to the side of the road as soon as safely possible and contact your authorized dealer.

Depending on the severity of the over-temperature condition, the vehicle may or may not restart after cycling the ignition OFF. If the vehicle restarts, there may be limited power, or there could be full function. If the exhaust over-temperature condition reoccurs the check engine light will again flash and the vehicle will again have limited power. Again stop the vehicle as soon as safely possible and contact your authorized dealer to have the condition repaired. Please keep this letter in your glove box for future reference.

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