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TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD:
Safety Recall 07S49 – Supplement 1:
Certain 2008 F-250/350/450/550 Vehicles Equipped with a 6.4L Diesel Engine
Powertrain Control Module Reprogramming – **Software Update Information**

REF: DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S50 dated March 22, 2007:
Certain 2008 F-250/350/450/550 Vehicles Equipped with a 6.4L Diesel Engine
Battery Cable Inspection and Adjustment

REF: Safety Recall 07S49 dated March 22, 2007

REF: Advance Notice: Safety Recall 07S49 dated March 21, 2007

New! REASON FOR THIS SUPPLEMENT

IDS software release 50.3 Patch 5 or later makes it necessary to reprogram the Transmission Control Module (TCM) and the Instrument Cluster (IC) when reprogramming the Powertrain Control Module (PCM). There is also a new customer information sheet posted with this Safety Recall that dealership service management must provide to customers who receive this service.

NOTE: Vehicles previously serviced under 07S49 do not need to be reprogrammed again.

AFFECTED VEHICLES

Certain 2008 F-250/350/450/550 vehicles equipped with a 6.4L diesel engine, built at the Kentucky Truck Plant from Job #1 through March 9, 2007. Affected vehicles are identified in OASIS. In addition, for a list of vehicles assigned to your dealership, visit <https://web.fsavinlists.dealerconnection.com>. This information was made available on March 21, 2007.

REASON FOR THIS SAFETY RECALL

To prevent the occurrence of excessive heat in the exhaust system or potential flame from the tailpipe, a revised PCM calibration has been developed.

New! SERVICE ACTION

Dealers are to reprogram the Powertrain Control Module (PCM), Transmission Control Module (TCM) and the Instrument Cluster (IC) using the IDS 50.3 Patch 5 release or later. PDS cannot be used for this reprogramming. This service must be performed on affected vehicles at no charge to the vehicle owner. Do not demonstrate or deliver affected vehicles that remain in your new vehicle inventory until this safety recall has been completed. Also, dealership service management must provide the attached customer information sheet to all customers that receive this service.

NOTE: Vehicles previously serviced under 07S49 do not need to be reprogrammed again.

VEHICLES ALSO AFFECTED BY SAFETY RECALL 07S50

Please note: A small number of affected vehicles in this program are also included in Safety Recall 07S50 – Battery Cable Inspection and Adjustment. Please be sure to check OASIS and complete 07S50 if applicable.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$5,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

- Attachment I: Administrative Information
- Attachment II: Labor Allowances and Parts Ordering Information
- Attachment III: Technical Information
- Customer Notification Letter (When available)
- Questions & Answers
- Customer Information Sheet

QUESTIONS & ASSISTANCE

Special Service Support Center (Dealer Only) 1-800-325-5621

Sincerely,



Frank M. Ligon

DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S49-S1
Certain 2008 F-250/350/450/550 Vehicles Equipped with a 6.4L Diesel Engine
Powertrain Control Module Reprogramming

OASIS ACTIVATED?

Yes. OASIS was activated on March 21, 2007.

FSA VIN LIST ACTIVATED?

Yes. FSA VIN list was made available through FMCDealer.com or at <https://web.fsavinlists.dealerconnection.com> on March 21, 2007. Owner names and addresses will be available by April 4, 2007.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Owners of affected vehicles will be directed to dealers for repairs.
- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

Related damage claims are not approved for this program.

DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S49-S1
Certain 2008 F-250/350/450/550 Vehicles Equipped with a 6.4L Diesel Engine
Powertrain Control Module Reprogramming

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle which might prevent the repair of the covered condition, call the Special Service Support Center.

OWNER REFUNDS

Refunds are not authorized for this program.

RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires approval from Special Service Support Center.
- Refer to ACESII manual for claims preparation and submission information.

DEMONSTRATION / DELIVERY HOLD: Safety Recall 07S49-S1
 Certain 2008 F-250/350/450/550 Vehicles Equipped with a 6.4L Diesel Engine
 Powertrain Control Module Reprogramming

New! LABOR ALLOWANCES

Description	Labor Operation	Labor Time
<i>Reprogram the PCM, TCM and IC using IDS release 50.3 Patch 5 or later</i>	<i>07S49C</i>	<i>0.6 Hour</i>

PARTS REQUIREMENTS / ORDERING INFORMATION

Order your label requirements through normal order processing channels.

Part Number	Description	Quantity
FPS-8262	Authorized Modifications Label Note: Labels are in packages of 25 and are provided to dealers at no charge.	1

Questions regarding parts should be directed to the Special Support Center (800-325-5621) or E-mailed to: Ford@Renkim.com".

CERTAIN 2008 F-250/350/450/550 VEHICLES EQUIPPED WITH A 6.4L DIESEL ENGINE — POWERTRAIN CONTROL MODULE (PCM) RECALIBRATION

NEW REASON FOR THIS SUPPLEMENT

IDS software release 50.3 Patch 5 or later makes it necessary to reprogram the transmission control module (TCM) and the instrument cluster (IC) when reprogramming the powertrain control module (PCM). There is also a **new** information sheet posted with this Safety Recall that dealer service management must provide to customers who receive this service.

NOTE: Vehicles previously serviced under 07S49 do not need to be reprogrammed again.

MODULE REPROGRAMMING

1. Verify that the Integrated Diagnostic System (IDS) is updated to software release **50.3 Patch 5 or later**.
2. Reprogram the PCM, TCM and IC using the IDS. Portable Diagnostic Software (PDS) cannot be used.
 - If the reprogram process was successful, proceed to Authorized Modifications Label Installation instructions in this Attachment III.
 - If unable to reprogram the PCM, TCM or IC:
 - module replacement will not be covered under this program, and
 - prior to disconnecting the scan tool and closing the session, call the Special Service Support Center at 1-800-325-5621 for further instructions.

AUTHORIZED MODIFICATIONS LABEL INSTALLATION

1. Obtain and prepare the Authorized Modifications Label. Describe the modification performed, and enter your P&A Code, date of repair and the program type and program number. See Figure 1.

The diagram shows a rectangular label with the following sections and annotations:

- Header:** Ford logo and "AUTHORIZED MODIFICATIONS".
- Section 1:** "THE FOLLOWING MODIFICATIONS HAVE BEEN MADE:" followed by a text box containing "PCM, TCM and IC REPROGRAMMED". An arrow points to this box with the label "DESCRIBE MODIFICATION PERFORMED HERE".
- Section 2:** "THESE MODIFICATIONS HAVE BEEN APPROVED, AS APPROPRIATE, BY EPA AND CARB." (This section is pre-filled).
- Section 3:** "DEALER NUMBER:" with "FPS 8262 / 178" below it. An arrow points to this field with the label "ENTER YOUR P&A CODE".
- Section 4:** "DATE:" with an arrow pointing to it from the label "ENTER DATE OF REPAIR".
- Section 5:** "CHANGE AUTHORITY: SAFETY RECALL 07S49" (pre-filled).
- Section 6:** "FORD MOTOR COMPANY" (pre-filled) with an arrow pointing to it from the label "ENTER PROGRAM NUMBER".
- Section 7:** "PRINTED IN USA" (pre-filled).

FIGURE 1

07X04A1

