

Frank M. Ligon Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

March 2, 2007

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: Safety Recall **05S28** - Supplement **#10** Certain 1994-1996 Model Year Bronco, 1994-2003 F-150 through F-550, 1997-2002 Expedition, 1998-2002 Navigator, 2002-2003 Blackwood,1994-1996 E-150/250/350, 1996-2002 E-450, 2002-2003 E-550, 2000-2003 Excursion, and 1998 Explorer and Mountaineer gasoline or natural gas engine vehicles equipped with Speed Control – Speed Control System Modification

## New! REASON FOR SUPPLEMENT #10

Ford has determined that the following vehicles were built with the same system configuration as previously recalled vehicles:

- Certain early built 2003 F-Series Vehicles
- Certain 2002-2003 E-550 vehicles
- Certain early built 2003 Excursion vehicles
- Certain 2003 Blackwood vehicles

#### AFFECTED VEHICLES

| Year                | Model  | Notes                               |
|---------------------|--|-------------------------------------|
| 1994-1996           | Bronco   |                                     |
| 199 <b>4-2003</b> * | F-Series Under 8500 GVW                                  | • Built prior to October 31,2002    |
| 1994 <b>-2003**</b> | F-Series Over 8500 GVW<br>(All plants except Cuautitlan) | Built prior to November 4,2002      |
| 1994-2003***        | F-Series Over 8500 GVW<br>(Cuautitlan built only)        | Built prior to January 7,2003       |
| 1997-2002           | Expedition   |                                     |
| 1998-2002           | Navigator  |                                     |
| 2002-2003           | Blackwood  |                                     |
| 1994-1996           | E-150/250/350  |                                     |
| 1996-2002           | E-450  |                                     |
| 2002-2003           | E-550  |                                     |
| 2000-2003****       | Excursion  | **** Built prior to November 4,2002 |
| 1998                | Explorer and Mountaineer                                 |                                     |

Note: Diesel engine equipped vehicles are not affected.

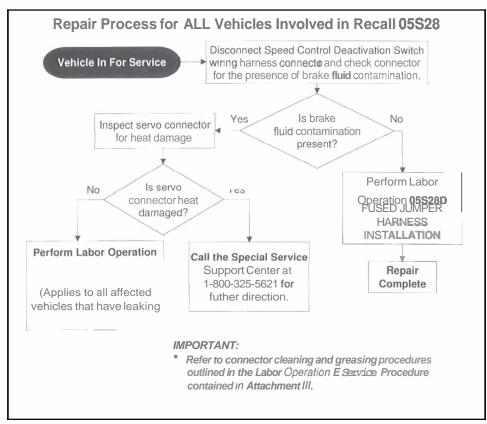
# **REASON FOR THIS RECALL**

The underhood Speed Control Deactivation Switch (SCDS) may overheat, smoke, or burn, which could result in an underhood fire. The potential for a fire exists regardless of whether speed control is being used or the engine is running. It was determined that the 2002 model year E550 vehicles and certain 2003 model year vehicles, included in this supplement, were built with the same speed control system configuration as 2002 model year vehicles included in the previous recall population.

## SERVICE ACTION

At no charge to the vehicle owner, dealers are to:

- Disconnect Speed Control Deactivation Switch wiring harness connector and check the connector for presence of brake fluid contamination on all affected vehicles.
- If the Speed Control Deactivation Switch electrical connector is not contaminated with brake fluid: Install the Fused Jumper Harness.
- If the Speed Control Deactivation Switch electrical connector is contaminated with brake fluid: Using compressed shop air, blow dry the Speed Control Servo electrical connector and the speed control switch harness connector. Apply *Electrical Grease II* to the servo connector and to the speed control switch adapter jumper harness male pin connector. Install the Brake Repair Kit (Speed Control Deactivation Switch Kit).



#### **OWNER NOTIFICATION MAILING SCHEDULE**

Mailing to owners of vehicles added under Supplement#10 will be completed the week of March 12,2007.

#### PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$6,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

#### **ATTACHMENTS**

Attachment I: Attachment II: Attachment III: Attachment IV: Administrative Information Labor Allowances and Parts Ordering Information Technical Information Dealer Q & A

#### **QUESTIONS?**

Special Service Support Center (Dealer Only) Questions: ...... 1-800-325-5621

Sincerely,

Frank M. Ligar

Frank M. Ligon

Certain 1994-1996 Model Year Bronco, 1994-2003 F-150 through F-550, 1997-2002 Expedition, 1998-2002 Navigator, 2002-2003 Blackwood,1994-1996 E-150/250/350, 1996-2002 E-450, 2002-2003 E-550, 2000-2003 Excursion, and 1998 Explorer and Mountaineer gasoline or natural gas engine vehicles equipped with Speed Control – Speed Control System Modification

#### **OASIS ACTIVATED?**

Yes, OASIS will be activated by March 2,2007.

**NOTE:** This recall pertains to certain vehicles that have a factory installed speed control only. Ford offers a Genuine Accessory Speed Control kit that utilizes a production steering wheel identical to the factory-installed system. The Ford accessory kit does not use a master cylinder mounted deactivation switch and, as a result, vehicles with this kit are not included in this recall. If a customer inquires about Safety Recall 05S28, and the VIN of their vehicle is not listed in OASIS under 05S28, the vehicle is not involved in the program.

#### FSA VIN LIST ACTIVATED?

Yes, FSA VIN lists will be available on March 5, 2007. Owner names and addresses for all affected vehicles are currently being loaded into the system and will be available the week of March 12, 2007, through FMCDealer.com or at https://web.fsavinlists.dealerconnection.com.

**NOTE:** Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

#### STOCK VEHICLES

Correct all affected units in your vehicle inventory before delivery.

#### SOLD VEHICLES

- Immediately contact any of your affected owners identified in OASIS. Give the owner a copy of the customer notification letter and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

#### **TITLE BRANDED / SALVAGED VEHICLES**

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

#### **RELATED DAMAGE**

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted.

#### ADDITIONAL LABOR TIME

If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.

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#### **OWNER REFUNDS**

- Ford Motor Company is offering a refund for owner-paid repairs covered by this recall if the repair was performed prior to the date indicated in the reimbursementplan, which is posted with this bulletin. This plan is also available to owners through the Customer Relationship Center (CRC). The CRC will direct owners to seek reimbursement through authorized dealers or, at their option, directly through Ford Motor Company at P.O. Box 6251, Dearborn, MI 48121-6251.
- Dealers are also authorized to refund owner-paid <u>emeraency</u> repairs that were performed away from an authorized servicing dealer after the end date specified in the reimbursement plan. Refund claims that include other non-covered repairs, or those judged by Ford to be excessive, will not be accepted for reimbursement.
- This safety recall must still be performed, even if the customer has paid for a previous repair. Claiming a refund will not close out the VIN for this recall.
- Refund Claiming Information (Submit on separate repair line.)
- Program Code: 05S28
  Misc. Expense: ADMIN
  Misc. Expense: 0.2 Hrs.

#### **RENTAL VEHICLES**

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The use of rental vehicles is not authorized for this program.

#### **CLAIMS PREPARATION AND SUBMISSION**

• For vehicles prior to MODEL YEAR 1996: Enter the appropriate labor operation and its respective labor time on the claim. (The system will not automatically price the labor operation.)

Enter claims using Direct Warranty Entry (DWE).

- Refund or related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed.
- "MT" labor should be submitted on a separate repair line with the related damage flag checked.
  - Claiming Information for Electrical Grease II (Submit on same repair line as repair.)
    - Program Code: 05S28 - Misc. Expense: OTHER

#### - Misc. Expense: \$6.07

NOTE: Electrical Grease II can only be claimed when Labor Operation 05S28E is claimed. (Do not claim as "Normal Shop Supplies".)

Refer to ACESII manual for claims preparation and submission information. .

#### **ATTACHMENT II**

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#### Safety Recall 05S28 - Supplement #10

Certain 1994-1996 Model Year Bronco, 1994-2003 F-150 through F-550, 1997-2002 Expedition, 1998-2002 Navigator, 2002-2003 Blackwood,1994-1996 E-150/250/350, 1996-2002 E-450, 2002-2003 E-550, 2000-2003 Excursion, and 1998 Explorer and Mountaineer gasoline or natural gas engine vehicles equipped with Speed Control – Speed Control System Modification

#### LABOR ALLOWANCES

| Description  | Labor<br>Operation | Labor<br>Time |
|--|--------------------|---------------|
| <b>FUSED JUMPER HARNESS INSTALLATION:</b> Inspect the Speed Control Deactivation Switch electrical connector for brake fluid contamination. If no contamination is present, install fused jumper harness.  | 05S28D             | 0.2 Hour      |
| <b>LEAKING SWITCH REPLACEMENT:</b> Inspect the Speed Control<br>Deactivation Switch electrical connector for brake fluid contamination. If<br>contamination is present, check servo harness connector for heat damage,<br>and blow brake fluid from the speed control switch and the servo wiring<br>harness connectors. <i>Apply Electrical Grease II</i> to both the servo harness<br>connector and to the switch adapter jumper harness connector (contained in<br>the Brake Repair Kit) before connecting it to the vehicle harness. Install new<br>Speed Control Deactivation Switch. | 05S28E             | 0.4 Hour      |

#### PARTS REQUIREMENTS / ORDERING INFORMATION

| Part Number                               | Description  | Usage   | Quantity  |  |
|---|--|---|---|--|
| 4W1 <b>Z-14A411-BC</b><br>(Package of 10) | Fused Jumper Harnesses.<br>(Package of 10)   | All affected vehicles<br>with <u>non-leaking</u><br>Switches. | 1 per repair<br>(One package<br>services 10<br>vehicles.) |  |
| 1L1Z-9F924-AA                             | Brake Repair Kit   | All affected vehicles   | 1 per repair  |  |
| Motorcraft Part #<br>SW-6350              | (Kit Contents: One Speed<br>Control Deactivation Switch &<br>one Adapter Jumper Harness.)            | with <u>leaking</u> switches.                                 | (One kit<br>services one<br>vehicle.)                     |  |
| Motorcraft                                | Electrical Grease II - <u>One</u> 3<br>ounce tube  | All affected vehicles with leaking switches.                  | One 3 ounce<br>tube will service<br>10 vehicles.          |  |
| Part # XG-15-A*                           | (NOTE: The original XG-12<br>Electrical Grease came in a<br>package of four 3 three ounce<br>tubes.) | (Use with Labor<br>Operation <b>05S28E</b> <u>only</u> .)     |   |  |

<sup>7</sup> Please note that a seed stock process took place in February and every dealer has been sent one 3oz. tube of XG-15A.<sup>5</sup>

Questions regarding parts should be directed to the Special Support Center (800-325-5621) or E-mailed to: <u>Ford@Renkim.com</u>.

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#### **DEALER PRICE**

For latest prices, refer to DOES II.

#### PARTS RETENTION AND RETURN

After the claim is submitted, the Ford Warranty Parts Analysis Center (WPAC) may initiate an FCS 700 tag for the return of speed control deactivation switches. Do not return any removed parts unless you receive notice from PEARS (Parts Entry And Return System). Refer to your daily PEARS register for part disposition and return instructions.

Follow the provisions of the Warranty and Policy Manual for "Parts Retention and Return Procedures".

#### EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

CERTAIN 1994-1996 MODEL YEAR BRONCO, 1994-2003 F-150 THROUGH F-550, 1997-2002 EXPEDITION, 1998-2002 NAVIGATOR, 2002-2003 BLACKWOOD, 1994-1996 E-150/250/350, 1996-2002 E-450,2002-2003 E-550, 2000-2003 EXCURSION, AND 1998 EXPLORER AND MOUNTAINEER VEHICLES EQUIPPED WITH SPEED CONTROL — SPEED CONTROL SYSTEM MODIFICATION

# OVERVIEW

This program involves inspecting the speed control deactivation switch connector for presence of brake fluid and then determining which repair to perform. A flow chart has also been developed to help direct you to the proper repair. See Figure 1.

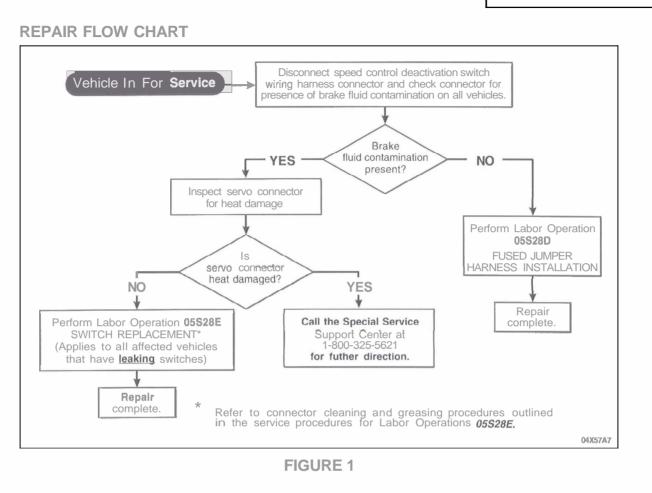
#### **IMPORTANT**

- 1. Prior to performing each repair, the speed control deactivation switch harness connector must be carefully inspected for the presence of any brake fluid (evidence of a leaking switch).
- 2. If brake fluid is present:
  - a. the speed control deactivation switch harness electrical connector and the servo connector are blown dry of any trace of brake fluid (05S28E only).
  - b. Electrical Grease II (XG-15-A) is applied by the technician to the servo vehicle harness connector and the deactivation switch vehicle harness connector.

New, more robust, electrical grease (Electrical Grease II, Part # XG-15-A) is available. It is to be used when performing Labor Operation 05S28E. The instruction for Labor Operation 05S28E Is revised with the part number tar the new electrical grease. For all future 05S28 repairs, dealer technicians are directed to use Electrical Grease II XG-15-A where the original XG-12 was called for previously.



#### ATTACHMENTIII PAGE 2 OF 10 SAFETY RECALL 05S28-S10



# **INSPECTION - ALL AFFECTED VEHICLES**

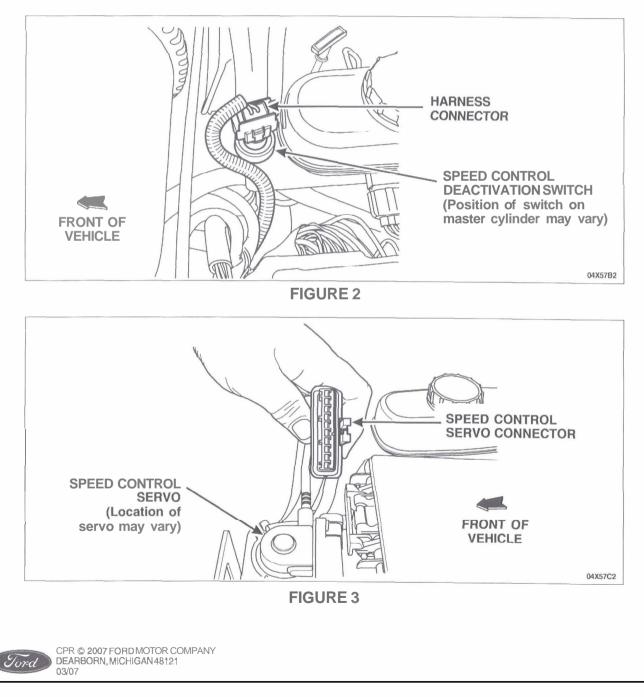
NOTE: The location of the speed control deactivation switch on the front of the master cylinder varies on some applications. On most affected vehicles, it will be at the 12 O'clock position.
 On some, the switch may be at either the 8 O'clock or 5 O'clock positions. Access to the switch is straightforward in all applications except the E-450 where the coolant degas bottle must be positioned aside. It is not necessary to drain the cooling system or empty the degas bottle to move it.

On E-450 models only, remove the 3 screws and position the coolant degas bottle forward to allow access to the speed **control** deactivation switch and servo.



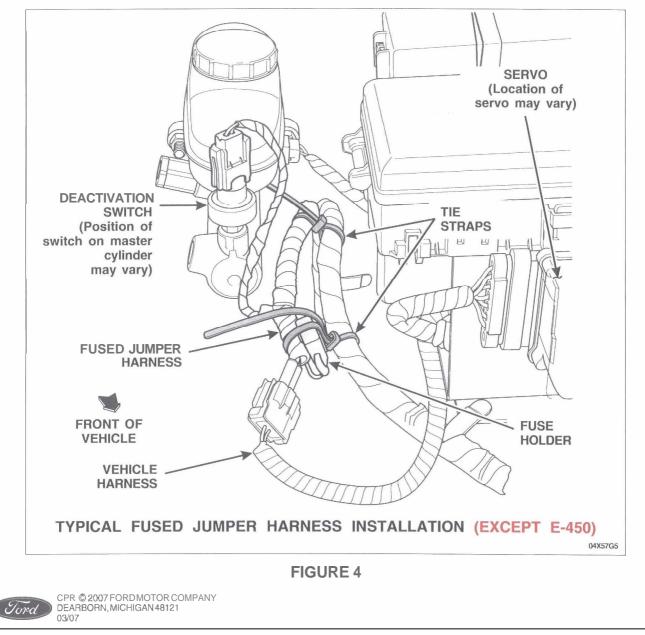
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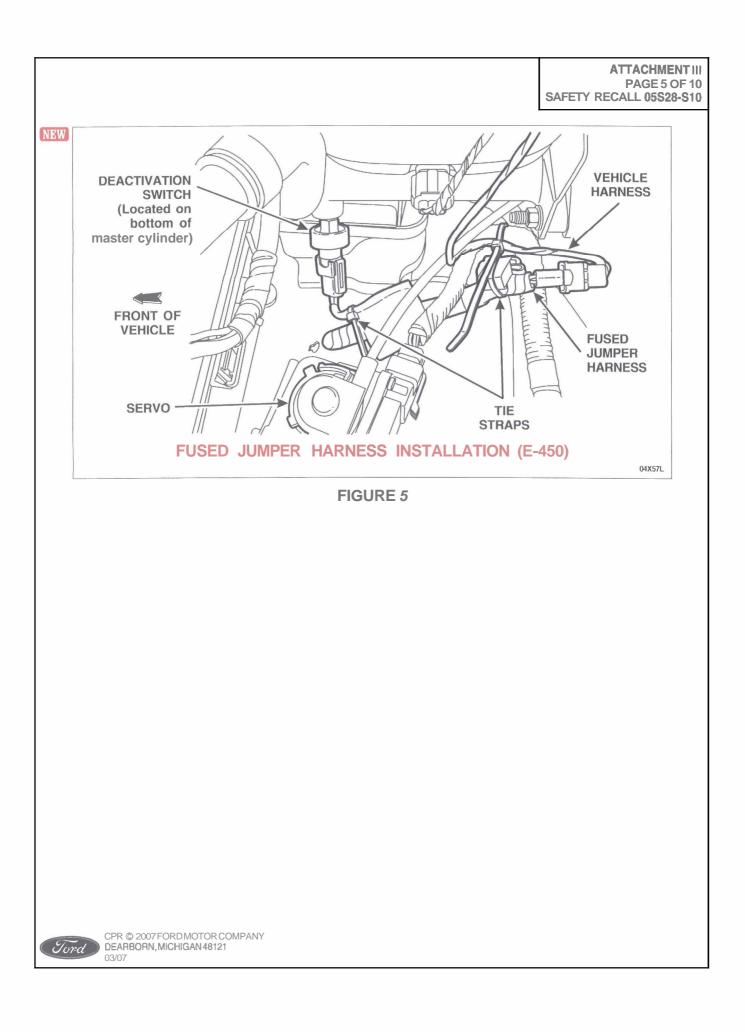
- 2. Disconnect the speed control deactivation switch located on the brake master cylinder and inspect the harness connector for the presence of brake fluid. See Figure 2.
  - If no brake fluid is present:
  - install the fused jumper harness (Labor Operation D).
  - If brake fluid is present, DISCONNECT THE SPEED CONTROL SERVO AND INSPECT THE VEHICLE HARNESS CONNECTOR FOR HEAT DAMAGE. See Figure 3.
    - If no heat damage is found at the speed control **servo** connector (even if there is presence of brake fluid in the connector), proceed to Labor Operation E.
    - If the speed control servo connector is heat damaged, call the Special Service Support Center at 1-800-325-5621 for further instructions.



# LABOR OPERATION D – APPLIES TO VEHICLES WITH NON-LEAKING SWITCHES

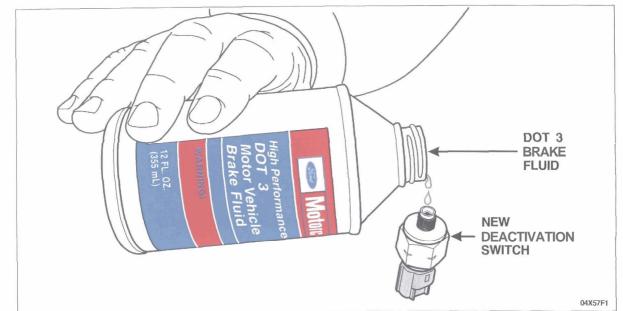
- 1. Connect the fused jumper harness (14A411) to the speed control deactivation switch and the vehicle harness.
- NEW 2. On E-450 models, secure the 2-wire take out to the larger portion of the fused jumper harness before installation, as shown in Figure 5.
  - 3. Position the harness alongside an existing harness, located below or alongside the master cylinder, so that the fuse holder is higher than the rest of the jumper harness. This will cause any water that enters the engine compartment and gets on the jumper harness to run downhill away from the fuse holder.
  - 4. Secure the jumper to the existing harness with tie straps, making sure the fuse holder is positioned vertically with the cap facing upward. Wrap the tie straps underneath, then over the top of the existing harness and verify proper fuse holder orientation. See Figures 4 and 5.
  - 5. Reinstall the coolant degas bottle (E-450 only), then release the vehicle.





# LABOR OPERATION E - APPLIES TO VEHICLES WITH LEAKING SWITCHES

- 1. CAUTION: DO NOT apply fluid to the electrical connector.
- NEW Add a few drops of Motorcraft High Performance DOT 3 Motor Vehicle Brake Fluid, PM-Ior PM-1-C(US): CPM-1-C (Canada), to the fluid port at the threaded end of the newdeactivation switch. See Figure 6.

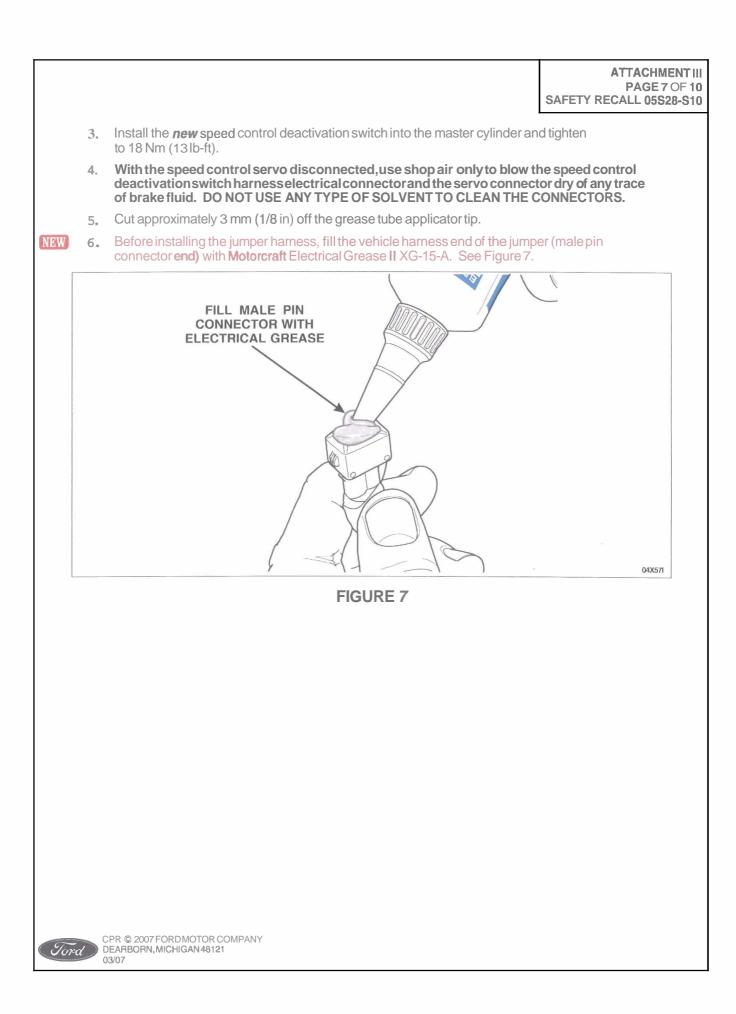


# **FIGURE 6**

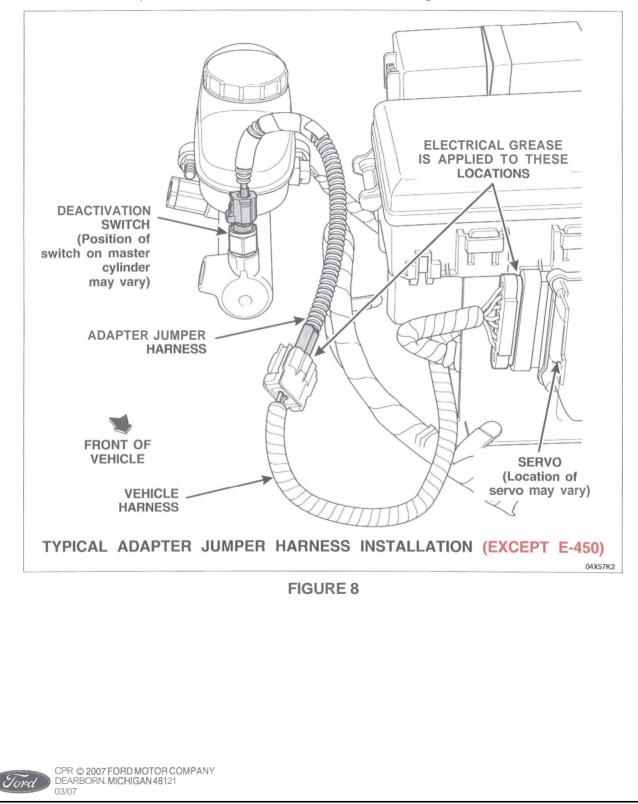
2. CAUTION: Do not allow any foreign material to enter the master cylinder port once the deactivations witch is removed.

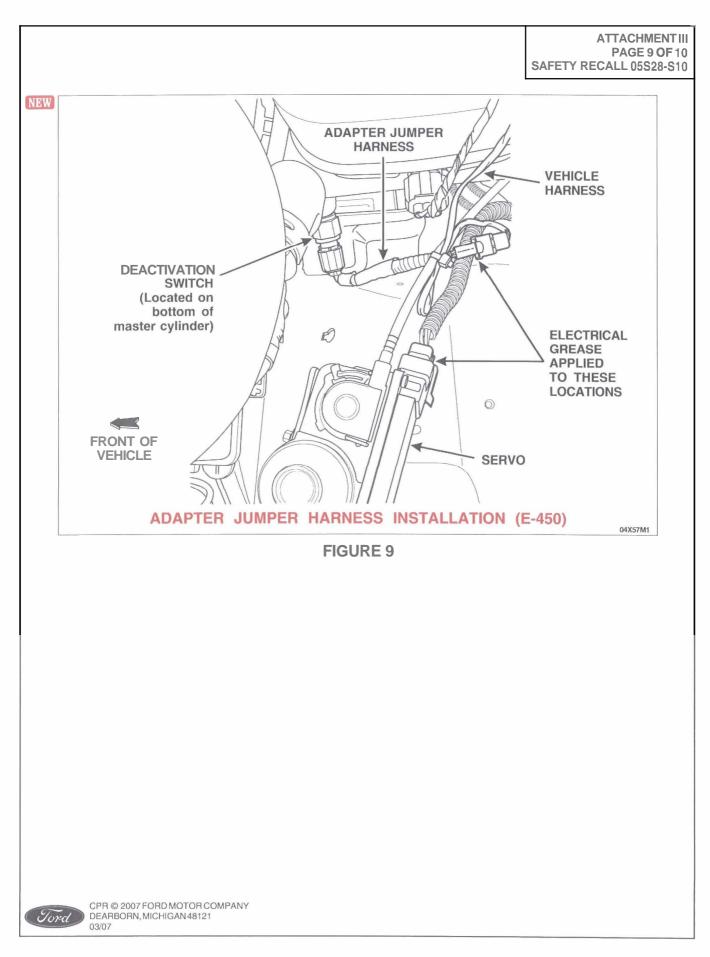
Remove the speed control deactivation switch from the brake master cylinder.



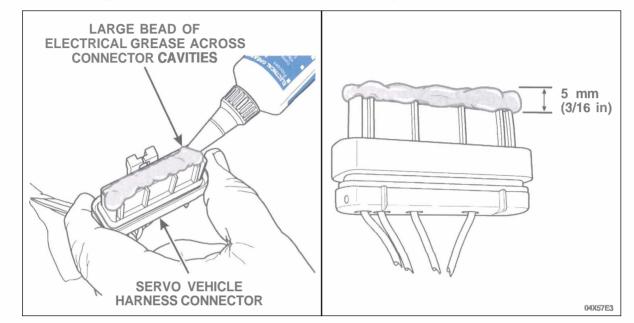


7. Install the adapter jumper harness by connecting it to both the deactivation switch and the vehicle harness. Using the provided tie strap, secure the jumper harness to a nearby component such as the speed control cable or another wire harness. See Figures **8** and 9.





- 8. CAUTION: Be sure to apply an adequate amount of grease to the vehicle harness connector only. DO NOT apply the grease directly to the connector of the servo module.
- NEW Apply a 5 mm (3/16 in) high bead of Motorcraft Electrical Grease II XG-15-A across the entire width and length of the servo vehicle harness connector. See Figure 10.



# **FIGURE 10**

- 9. Reconnect the servo connector.
- 10. Check the brake fluid level in the master cylinder and adjust if necessary.
- 11. Reinstall the coolant degas bottle (E-450 only), then release the vehicle.

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#### New! DEALER Q & A

#### Q1. Why is an additional population of vehicles being added to the 05S28 Recall?

- A. Ford has determined that certain 2002-2003 model year E-550 vehicles, as well as certain 2003 model year F-Series, Excursion and Blackwood vehicles, were built with the same system configuration as the previously recalled vehicles.
- Q2. Why were these vehicles chosen to be added to the program while other vehicles built with the same Speed Control Deactivation Switch are not included in the program.
- A. Ford has thoroughly investigated the potential for switch-related fires in other models and model years in cooperation with the National Highway Traffic Safety Administration. The other vehicles are not affected by the same factors that are found in the recall population. The investigation has shown that the effect of the system configuration of the recalled vehicles is different from other vehicles that use the same speed control deactivation switch. In the recalled vehicles, factors such as the specific orientation of the switch on the brake master cylinder and repeated high vacuum events may cause some speed control deactivation switches to be susceptible to brake fluid leaks and corrosion, which may result in the switch overheating.

# Q3. How should an affected vehicle, which had the latest level Speed Control Deactivation Switch (1L1Z-9F924-AA) installed before the 05S28 program, be serviced?

A. It should be assumed that the original Speed Control Deactivation Switch was replaced due to a leak, and as a result, the vehicle should be serviced as though it has a leaking switch (Labor Operation 05S28E).