

## SERVICE ADVISORY # 07-078

### Raptor Electric Bed Lift Mechanism

**Models Included:** Raptor: 299, 3018, 3110, 3612, 3712 & 3814

**Note – only vehicles with the electric bed lift option are included in this advisory.**

**Serial Number Range:** 7R801387 - 7R801950

**Parts Required per Unit:** 8 KRV# 109139 - 3/8" flat washer

8 KRV# 113724 – 1/4" x1-1/2" wood screw

**Tools Required:** Screw gun

**Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been determined that the models listed above with an electric bed lift system may have the following conditions:**

- 1.) **The pins used to hold the bed frame in place may have the flat washer missing on the bottom side between the 'R' clip and side rail attachment bracket. (see fig. 1)**
- 2.) **The attachment of the vertical rails to the sidewall at the top may have the fasteners missing. (see fig. 2)**

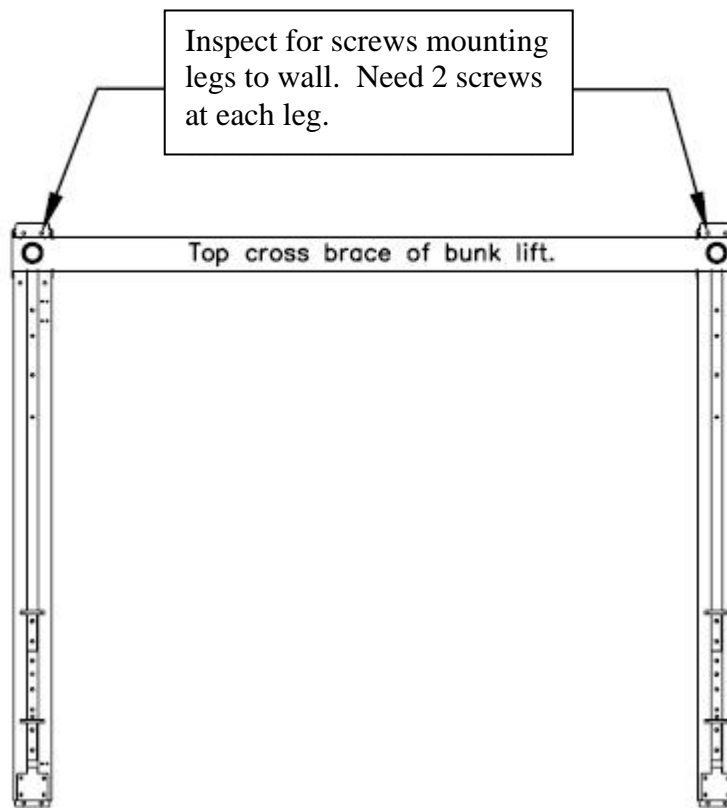
1. Locate the pins holding the upper and lower bed frame to the chain rails on all 4 corners. Inspect the pins to see that the flat washers are installed between 'R' clip and side rail bracket. A flat washer should be installed on both the top and bottom of the pin.

Verify flat washers are installed as shown here on both the top and bottom of the pin.



**Figure 1**  
**View of pin with washer.**  
**This is correct.**

2. If washer is missing remove 'R' clip and insert flat washer then replace clip.



**Figure 2**

3. Lower bunks and inspect each of the 4 vertical legs above the upper cross brace and verify that screws have been installed. If missing attach with 1/4 x 1-1/2" wood screws, typical 2 places on each leg.

Submit labor expense on a Key Express or a Keystone Warranty claim form with the **Service Advisory # 07-078** and **Flat Rate Code 7107842K** noted in the customer complaint section of the form. The amount of time authorized for this repair is 0.5 hours.

If you have any questions please call Keystone RV Customer Service at **(866) 273-1452**.