

DATE _____

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No: 07V-047
LP Gas Line

IMPORTANT

- **Your 2007 Mandalay/Presidio motor home is involved in a safety recall because there is improper routing/support of the LP Gas line to the kitchen.**

Dear Four Winds International Dealer:

Four Winds International has voluntarily initiated a safety recall campaign relating to certain model year 2007 Mandalay and Presidio motorhome with the 39E and 40H model configurations. Enclosed you will find a list of affected coaches, instructions for remedy, parts list required for remedy, and a copy of the owner notification letters.

All unsold motorhomes in your dealership's possession that are subject to this recall campaign must be held and repaired in accordance with the service procedure prior to owner taking possession of the motorhome. Additionally, you should contact owners of those effected motorhomes sold by your dealership to verify they have received the recall campaign notification letter and to schedule the service repair.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) day after the owner first delivered it for repair is considered an unreasonable delay.

In addition to the enclosed letter, owners will also receive a recall card. The motorhome owner will present this card to you upon arrival to your service center. Upon repair finalization, please fill in the appropriate information and return it to Mandalay/Four Winds International along with your claim for payment.

Sincerely,

Anthony Chupp
Director of Consumer Services
Mandalay Luxury Division
Four Winds International

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Recall Campaign No: 07V-047

LP Gas Line

IMPORTANT

- **Your 2007 Mandalay/Presidio motor home is involved in a safety recall because there is improper routing/support of the LP Gas line to the kitchen.**

Dear Valued Four Winds International Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle safety Act.

The Issue

Four Winds International has voluntarily initiated a safety recall campaign relating to certain model year 2007 Mandalay and Presidio motorhome with the 39E and 40H model configurations. According to our records, your motorhome contains this defect. Under certain conditions, the flexible gas line supplying propane to the appliances within the slide-out room may be improperly routed or supported causing a gas leak that could result in fire or explosion resulting in serious injury or death.

What Will Four Winds International do?

Four Winds will provide a no cost repair and reconfiguration of the propane gas line. Dealers of the Presidio and Mandalay product have been provided with all information necessary to complete the recall.

What Should You Do?

Immediately close the gas value at the propane tank and do not use the propane gas system until this safety campaign has been completed on your vehicle. Contact your selling dealer or any Mandalay or Presidio dealer to schedule a service appointment. If you require assistance locating a dealer or scheduling a service appointment, please contact the Mandalay Luxury division of Four Winds International at 866-919-4444.

Please contact Four Winds immediately at 866-919-4444, if you have changed your address or sold the vehicle.

While the actual repair time for defect remedy is expected to take approximately 4 hours, your dealer or service center may require you to leave the motorhome for a longer period of time to allow for scheduling of the remedy.

If this defect has been repaired on your motorhome prior to receipt of this recall notification and if you incurred direct repair cost associated with the remedy, you may seek reimbursement from Four Winds International. To obtain such reimbursement, you must submit the following information: 1) your name and mailing address; 2) the VIN (vehicle identification number); 3) a reference to this recall campaign, and; 4) a copy of the receipt and invoice for the repair. Please send the requested information to Mandalay Luxury Division, Four Winds International. PO Box 1486 Elkhart, IN 46515.

Four Winds has notified the National Highway Traffic Safety Administration of this recall and the procedure involved. However, should Four Winds fail or be unable to correct the defect without charge you may write to the Administrator, National Highway traffic Safety Administration, 400 Seventh Street, SW., Washington, DC 20590 or call the toll free Auto Safety Hotline at 888-327-4236, or you use the website <http://www.safercar.gov>.

Federal Regulation requires any lessor receiving this letter to forward it on to the lessee within 10 days.

Four Winds International is voluntarily issuing this recall campaign in the interest of preserving your safety. I regret any inconvenience caused by this campaign.

Sincerely,

Anthony Chupp
Director of Consumer Services
Mandalay Luxury Division
Four Winds International