



Land Rover North America, Inc.

SERVICE BULLETIN

CIRCULATION:			
Dealer Principal	X	Sales Guide	
Centre Manager	X	Parts Professional	X
Sales Manager	X	Warranty Admin	X
Business Manager		Service Advisor	X
Parts Manager	X	Technician	X
Service Manager	X		

Bulletin: **SRE07-05**
Section: **RECALL**
Date: **30 July 2007**
Model: **Freelander**

Applicable to: **USA**

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Attachment **Owner Letter**
Technical Q&A

Subject: **SAFETY RECALL P004 – NHTSA # 07V-041**

NOTE: This Recall is the second phase of a two-phase Recall Action to check and then replace the existing brake light switch in all Freelander vehicles. The first phase (designated Recall "P002") was initiated before the new specification brake light switch was available in sufficient quantities. It provided for inspection to ensure proper operation of the original specification switch.

This Recall Action supersedes Recall Action P002. Any vehicle previously repaired as part of Recall P002 must have the new replacement brake light switch and link lead installed as detailed in this Recall Action. All vehicles in the VIN range are to have the new switch installed.

A possible defect that relates to motor vehicle safety may exist in some 2002 through 2005 Freelander vehicles imported by Land Rover North America, Inc.

DESCRIPTION OF DEFECT

Land Rover has decided to recall all 2002 to 2005 model year Freelander vehicles. The brake lights may remain illuminated even when the brake pedal is not depressed. The brake light switch may become maladjusted either as a result of an incorrect setting procedure at vehicle manufacture or as a result of the switch mounting bracket flexing. This allows the brake light switch contacts to remain permanently closed as the switch has reached the extent of its travel. Improperly functioning brake lights could result in the vehicle being involved in a crash.

VEHICLES INVOLVED/CUSTOMER NOTIFICATION

A total of approximately 33,247 vehicles sold in the United States are involved in this Recall action. Vehicle Identification Number (VIN) ranges for vehicles affected by the Recall are provided below:

Freelander (LN)

VIN: 2A353298 to 2A399999
2A200003 to 4A299999
4A400001 to 5A491300

NOTE: The new specification replacement parts are now available to conduct the final repair. Land Rover will contact owners of affected vehicles a second time to advise them that their vehicle is affected by this Recall Action and that the parts required to perform the final repair of their vehicles are now available.

Recall P004 customer notification will begin the week of 30 July 2007. A sample of the customer notification letter is attached to this bulletin.

Federal law requires Retailers to complete any outstanding safety recall service before a vehicle is delivered to the buyer or lessee. Violation of this requirement by a Retailer could result in a civil penalty of up to \$6,000 per vehicle.

WORK PROCEDURES

Retailers should replace the stop light switch with a new specification part. Refer to Technical Bulletin "P004 - RECALL: Brake Light Switch" for detailed repair procedures.

STATUS CHECKING/VEHICLE IDENTIFICATION

You may check the disposition of any vehicle using the Land Rover DDW vehicle history screen. In order to prevent recall duplication, always verify the status of a Recall Action using DDW.

Ensure that any outstanding Service Campaigns against a vehicle in this Recall are identified, that any required parts are available and that shop time is allocated to affect those repairs in conjunction with the P004 Recall activity.

PARTS SUPPLY

The following parts will be required to carry out this recall repair.

XKB500120Brake Light Switch Qty 1
YMQ503280Link Lead Qty 1

NOTE: A new specification brake light switch has been introduced as part of Recall P004. All vehicles previously repaired as part of Recall P002 are included in the mailing notification for P004 to have the new switch installed.

CLAIM REIMBURSEMENT INFORMATION



NOTE: Check DDW to ensure that the vehicle is affected by this Recall Action prior to undertaking any rework action. At the time of confirming a booking for vehicle repair, please ensure that all outstanding field service actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims should be submitted quoting program code **P004** together with the appropriate option code. As option codes are used, there is no requirement to enter parts or labor. They are provided in the table for information only.

Drive in/drive out can only be claimed if the vehicle is brought into the workshop for this action alone to be undertaken.

Program Code	Option	Job Description	SRO	Time (Hours)	Part Number	Part Description	QTY	Misc Expense
P004	B	Replace brake light switch and install lead link	70.35.89/35	0.1	XKB500120 YMQ503280	Brake Light Switch Lead Link	1 1	
P004	C	Replace brake light switch and install lead link Drive in/drive out	70.35.89/35 02.02.02	0.1 0.2	XKB500120 YMQ503280	Brake Light Switch Lead Link	1 1	

WARRANTY CLAIMS: CUSTOMER REIMBURSEMENT FOR PREVIOUSLY PAID REPAIR:

Should a customer indicate that the brake light switch has previously been replaced as a normal retail repair (vehicle outside warranty period) the cost of the repair must be reimbursed in full. A new specification brake light switch will be installed under the terms of Recall Action P004.

Damage Related Claims:

NOTE: Supplementary claims for related damages can only be made once the Recall claim has been paid/accepted.

Once the claim is paid the supplementary claim should be submitted quoting program code **P004** and clicking the "Related Damage" radio button. The warranty claim should be submitted using **Option Code X**. The total value of the customer paid repair in local currency is to be submitted against a sundry item code of "Other."

The customer invoice must be signed by the customer as proof of reimbursement and counter-signed by the Retailer. A copy of the invoice must be appended to the vehicle history card for warranty audit purposes and the original invoice returned to the customer.

Warranty claims should be submitted in accordance with the current Land Rover Warranty Policy and Procedures Manual and its amendments unless stated otherwise in this Recall Action.

SAMPLE OWNER LETTER

RE: Safety Recall Action P004 – Brake Light Switch Replacement

Vehicles Affected: Land Rover Freelander

Model Years: 2002 through 2005

Dear Land Rover Owner:

This notice is the second notification relating to this recall action and is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect, relating to motor vehicle safety, exists in 2002 through 2005 Freelander vehicles. Your vehicle is part of this recall action.

What is the Concern?

Land Rover has identified a concern with the brake light switch and is undertaking a no-charge Recall Action (P004) for affected vehicles. The fault could result in the brake lights remaining illuminated even when the brake pedal is not depressed. Improperly functioning brake lights could result in the vehicle being involved in a crash.

The initial notification, identified as Recall Action P002, indicated that the new specification replacement parts were not yet available and that an inspection procedure should be performed. This notification is to inform you that the new-specification brake light switch parts are now available to perform the required repair to your vehicle. Regardless of any action that may have been taken under campaign P002, the repair announced in this letter must be performed. The repair will be provided at no charge by your authorized Land Rover Retailer.

What should you do?

Please contact your authorized Land Rover Retailer at your earliest convenience to schedule an appointment to have Safety Recall Action P004 completed on your vehicle. Please provide the Retailer with your Vehicle Identification Number (VIN) located in the lower left corner of the windshield.

In the time prior to the Recall repair please be aware of the potential for the brake lights to remain illuminated when the brake pedal is not depressed. A visual inspection will indicate if this problem exists on your vehicle.

What will Land Rover and your Land Rover Retailer do?

Your authorized Land Rover Retailer will perform at no charge the installation of the new-specification replacement brake light switch.

How long will it take?

The repair work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers. It is expected to take less than a half hour, although your Retailer may need your vehicle for a longer time due to service scheduling requirements.

What you should do if you have already paid to have this repair completed?

If you meet all the following requirements, you are eligible to receive reimbursement:

You own or have owned a 2002-2005 MY Freelander.

You have paid to replace the brake light switch.

The repair was performed before March 23, 2007.

You have an original or legible copy of the paid repair order or invoice showing:

- A description of the concern reported
- Itemized parts and labor charges
- The vehicle model and year and the vehicle identification number
- The repair date
- Repair mileage
- Name and address of the authorized Land Rover Retailer or licensed repair shop
- Your name and address at the time of the repair

If you have all of the above information, present it to the Service Manager at your authorized Land Rover Retailer and they will arrange reimbursement of your claim. Please ensure that you retain copies of all of the paperwork supporting this claim.

Attention Leasing Agencies:

Federal regulations require that you forward this recall notification to the lessee within TEN days.

Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner, using the enclosed return postage-paid card.

Should you have the need to contact Land Rover by mail, please use the following address:

**Land Rover North America
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, NJ 07430-2327**

What should you do if you have further questions?

Should you have any questions regarding this Recall Action or need assistance in locating your nearest authorized Land Rover Retailer, please contact the Land Rover Customer Relationship Center at:

1-800-637-6837, Option 9.

You can also contact Land Rover by e-mail. Visit the web site www.landroverusa.com and send an email from the "Contact Us" section.

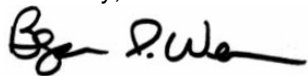
If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to the:

Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or log on to www.safercar.gov to submit a complaint electronically.

We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Land Rover in cooperation with your authorized Retailer will strive to minimize any inconvenience to you caused by this campaign.

Sincerely,



Benjamin I. Weiner
Customer Satisfaction Manager

Customer Satisfaction Manager



TECHNICAL Q&A

Land Rover Recall P002

Freelander - Brake light Switch Durability

Main Message: The NHTSA have conducted an investigation concerning the operation of Land Rover Freelander brake lights. The investigation revealed that it is possible for Freelander vehicles to have their brake lights permanently illuminated even though the brake pedal is not depressed. The Agency has concluded that Land Rover should conduct a safety recall to replace brake light switches on all Freelander vehicles operated in the US.

Q1 Why is Land Rover recalling certain models?

A This recall is being conducted at the request of NHTSA.

Q2 Can you tell me more about what is wrong with the vehicles?

A It is possible for the brake light switch to become maladjusted. This can allow the switch to be on even when the brake pedal is not depressed.

Q3 Does this recall affect vehicle safety?

A Improperly functioning brake lights could result in the vehicle being involved in a crash.

Q4 Has Land Rover received many complaints?

A Land Rover has received very few complaints of this concern. There have been 77 owner complaints received relating to this condition from a population of 33,319 US vehicles.

Q5 Have there been any accidents or injuries?

A None that we are aware of.

Q6 How was the condition discovered?

A The NHTSA made an enquiry to Land Rover in January 2006.

Q7 What has Land Rover done in production?

A North American specification Freelander vehicles ceased production in May 2005; no production changes have therefore been made.

Q8 What will authorized Retailers do to the vehicles?

A The vehicles will have their brake light switches changed to a type less susceptible to the cause of the condition.

Q9 Which vehicles are affected by this recall?

A All Freelander models from launch, 2002 through to 2005 model year operated in the USA or Canada.

Q10 Are other Land Rover models affected by these actions?

A No other models are affected.



TECHNICAL Q&A

Q11 Are parts available to rework vehicles?

A Parts are available for vehicles to be reworked.

Q12 How much will the recall cost Land Rover?

A Cost is never a factor in Land Rover's decision to recall vehicles.

Q13 How do I know if my vehicle is affected?

A All owners of potentially affected vehicles will receive a letter shortly inviting them to contact a Land Rover authorized Retailer for the work to be carried out.

Q14 Can customers check their own vehicles?

A Owners can complete a simple check themselves to determine if the brake lights are working correctly, however, owners should contact a Land Rover authorized Retailer for the vehicle to be repaired with a new specification switch.

Q15 How long does it take for the car to be inspected and repaired?

A The repair will take no longer than 1/2 hour, although due to Retailer schedules, vehicles may be required for longer.

Q16 Can I continue to drive my vehicle safely until it has been recalled for the brake light switch replacement?

A Yes. Land Rover recommends that all owners of affected vehicles conduct the simple brake light function check. If the lights work normally, the vehicle can be driven safely until it is repaired.

Note: Please ensure that any Press enquiries are referred to the Land Rover Public Affairs office.