



Driven to Explore

Fleetwood Enterprises, Inc.
3051 Myers Street / Riverside, CA 92503-5527
P.O. Box 7638 / Riverside, CA 92513-7638
p: 800.322.8216 / www.fleetwood.com

IMPORTANT RECALL INFORMATION #70122

February 2007

**TO: ALL FLEETWOOD DEALER PRINCIPALS,
SERVICE MANAGERS,
AND PARTS MANAGERS**

SUBJECT: RECALL CAMPAIGN #70122
Excursion and Providence Egress Window

Fleetwood Enterprises, Inc., on behalf of its subsidiary manufacturing center located in Decatur, Indiana is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the National Highway Traffic and Motor Vehicle Safety Act.

Fleetwood Enterprises, Inc., has decided that certain 2007 model year Excursion and Providence 40E model motor homes fail to comply with Section 6.2.6 "Marking of Alternate Exits" of the 2005 Edition of the ANSI/NFPA 1192 Standard on Recreational Vehicles. We are notifying owners in order to correct the problem. A copy of the letter sent to owners is enclosed for your information.

WHAT IS THE PROBLEM?

On Excursion and Providence 40E model motor homes affected by this recall, the dinette alternate exit/emergency egress window is not identified by an exit label and red egress latch. This window is used to exit the motor home in an emergency situation and must be clearly identified.

WHAT SHOULD YOU DO?

Owners of the above mentioned motor homes have been asked to contact a Fleetwood dealer to have the described non-compliance remedied. In the event that you are contacted by a customer, please verify eligibility by referring to the serial number range listed in the enclosed Recall Service Bulletin #70122 prior to beginning the repairs. Should a customer have you perform this service, please complete the **Fleetwood Repair Order (form X-SR-042)**.

Once repairs are completed, have the customer sign the **Fleetwood Repair Order** and return it to your National Warranty Processing Center in Decatur, Indiana for payment. You will be reimbursed in accordance with Service Bulletin #70122. Customers will not be charged for these repairs.

If you have one of these vehicles in your inventory, you will be mailed a Safety Recall Notice for that specific motor home. Fleetwood is asking our dealers to make repairs to stock units on dealer lots prior to sale or lease.

Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act of 1966) requires that:

If you have received a notice of recall or failure to comply from Fleetwood or any component manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

Please review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Safety Recall Campaign.

Thank you for helping Fleetwood with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your regional Fleetwood Service Center.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote
Service Administrator
Motor Home Division

Enclosures: Recall #70122 Customer Letter
Recall #70122 Service Bulletin

Recall Bulletin 70122



**RECALL
BULLETIN:
70122**

**YEAR(S)
AFFECTED:
2007**

**PRODUCT(S)
AFFECTED:
Excursion,
Providence**

**MODEL(S)
AFFECTED:
40E**

**SUBJECT:
Install Red
Handles on
Dinette Egress
Window and Exit
Tag on Sidewall**

**KEYWORDS:
Exit, Egress,
Window, Egress
Window,**

**ISSUE DATE:
February 2007**

The purpose of this Bulletin is to inform Fleetwood dealers of the need to visually mark and identify the alternate exit/emergency egress window on certain 2007 Excursion and Providence motor homes. Affected motor home serial numbers are listed in this Bulletin.

CONDITION:

Certain 2007 Excursion and Providence 40E model motor homes have a black latch on the dinette alternate exit/emergency egress window and the Exit tag notice was not applied during production to the interior wall under the window.

Note: Read this entire Bulletin before proceeding.

CORRECTION:

1. Verify the motor home is eligible for this Recall by referring to the affected Fleetwood serial numbers listed at the end of this Bulletin.
2. This Recall procedure will be performed on the dinette alternate exit/emergency egress window on the road side of the motor home.
3. Remove the black latch from the dinette alternate exit/emergency egress window and install a new "RED" latching handle. Return black latch to Fleetwood for Warranty processing.
4. Test the operation of the dinette alternate exit/emergency egress window to be sure it opens and latches closed correctly. Repair as necessary.
5. Wipe the inside wall surface directly under the dinette window with a dry clean cloth.
6. Install a new EXIT tag centered directly under the dinette alternate exit/emergency egress window on the inside sidewall of the motor home.

TOOLS:

Power Driver with Bits Clean Cloth

PARTS:

Part Number	Description	Qty.
515414	Emergency Egress Window Latch Kit with Exit Tag <i>Kit contains: Red Latch; Exit Label (USA); Exit Label (CSA)</i>	1

NOTE: For motor homes retailed in the United States, use "EXIT" label. For motor homes retailed in Canada, use "SORTIE" label.

Place your parts order and process warranty repair orders by using the Fleetwood Dealer Network eFDN: <http://fwc.fleetwood.com>
or call the Parts Department at: (800) 591-0628

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This bulletin is supplied for technical information only and is not an authorization for repairs.

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"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

Warranty Labor Allowance:

Return black window latch to Fleetwood with Warranty Claim.

Use Flat Rate Codes:

Install New Red Egress Window Latch and New Exit Tag

- 9182 - 11 0.1 hr. Inspected/Not Defective
- 9182 - 12 0.2 hr. Inspected/Defective/Repaired
- 9182 - 13 0.1 hr. Inspected/Defective/Owner Decline
- 9182 - 14 0.1 hr. Inspected/Defective/Missing Parts
- 9182 - 15 0.1 hr. Inspected/Defective/Need Tools
- 9182 - 16 0.1 hr. Unable to Notify Customer
- 9182 - 17 0.1 hr. Customer Unreachable

If you have any questions concerning this bulletin, contact Fleetwood's Dealer support Group at:
1-800-816-9825

Fleetwood Service Literature is available at: <http://www.fleetwoodrvdealers.com>

Affected 2007 Excursion Motor Homes

779E74497556
779E74498273
779E74498411
779E74498412
779E74498413
779E74498493
779E74498494
779E74498495
779E74498496
779E74498630
779E74498631
779E74498632
779E74498633
779E74498634

779E74498643
779E74498644
779E74498645
779E74498646
779E74498647
779E74498656
779E74498657
779E74498658
779E74498659
779E74498660
779E74498761
779E74498762
779E74498763
779E74498768

779E74498769
779E74498770
779E74498808
779E74498809
779E74498810
779E74498816
779E74498817
779E74498818
779E74498860
779E74498861
779E74498862
779E74498871
779E74498872
779E74498873

779E74499046
779E74499047
779E74499048
779E74499135
779E74499136
779E74499137
779E74499138
779E74499213
779E74499214
779E74499215
779E74499216

Affected 2007 Providence Motor Homes

772E74498291
772E74498423
772E74498424
772E74498425
772E74498453
772E74498454
772E74498455
772E74498456
772E74498567
772E74498568

772E74498569
772E74498570
772E74498588
772E74498589
772E74498590
772E74498591
772E74498752
772E74498753
772E74498754
772E74498755

772E74498756
772E74498800
772E74498801
772E74498802
772E74498803
772E74498804
772E74498941
772E74498942
772E74498943
772E74498954

772E74498955
772E74498956
772E74499057
772E74499058
772E74499059
772E74499222
772E74499223
772E74499224
772E74499276
772E74499278

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It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods.



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Dear Valued Fleetwood Motor Home Customer:

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WHAT IS THE PROBLEM?

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WHAT SHOULD YOU DO?

Due to safety related reasons, please make certain your motor home is inspected and repaired by contacting your selling dealer, and making an appointment to have this inspection and repair performed. If they are not available, another Fleetwood motor home dealer may do this work for you.

WHAT WILL FLEETWOOD DO?

Fleetwood will inspect and replace the existing black window latch with a red egress window latch and apply the "exit" label to the dinette alternate exit/emergency egress window. The total length of time your motor home will be out of service will depend on the dealer's work schedule

If you have had this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information regarding this recall #70122, contact Fleetwood Owner Relations at 800-509-3418.

When you deliver your motor home for repairs, your dealer will complete a Fleetwood Repair Order. Upon completion of the repair, please sign the Fleetwood Repair Order and fill out the enclosed, self-addressed ***Vehicle Information Update Card*** and return it to Fleetwood.

If you have changed your address or sold the motor home, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed ***Vehicle Information Update Card*** and return it to Fleetwood. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

For leased vehicles: Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you are unable to obtain the specified repair promptly and without charge, please contact:

Fleetwood Owner Relations - Recall #70122

P.O. Box 59933
Riverside, California 92517
(800) 509-3418

If you believe that the dealer and Fleetwood Enterprises, Inc., have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street SW
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

Fleetwood Enterprises, Inc., is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

FLEETWOOD ENTERPRISES, INC.



Tina Inkrote
Service Administrator
Motor Home Division