

**MONACO**  
COACH CORPORATION

DATE: February 7, 2007

Total Pages: 8 (including cover)

To: **Service** and Parts Manager

From: Monaco Customer **Service**

Re: The following pages are pertaining to:

Recall **07V016000** - US Units

Recall 06-326 – Canada Units

**This** recall pertains to the possibility of a wrong length of screw being used in production to install the black and white CRT back-up monitor in the dash of certain motorhomes. Products involved are certain 2007 Monaco Monarch and Cayman, Holiday Rambler Admiral and Neptune and Safari Simba, Simba Diesel and Trek Gas Class A Motorhomes.

**NOTE: Make sure to disconnect power before removing screw to avoid a potential electrical shock.**

You should receive the US owner letter, dealer letter and the repair **instructions**

If you have any questions pertaining to this recall or you did not receive all pages, **please**  
US @ 1-800-685-6545.



**MONACO**  
COACH CORPORATION

February 6, 2007

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**

**Recall Campaign 07V016000 US Units**

**Recall Campaign 06-326 CN Units**

Monaco File # R06040

**Re: Safety Recall - Wrong Screw used in Monitor**

Dear Monaco Coach Corporation Dealer:

Monaco Coach Corporation has initiated a voluntary safety recall campaign relating to certain Class A motorhomes manufactured from September 8, 2006 through October 23, 2006. The affected vehicles are certain 2007 Monaco Monarch and Cayman, Holiday Rambler Admiral and Neptune and Safari Simba, Simba Diesel and Trek Gas.

A copy of the notification letter that is being sent to owners is enclosed.

The National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. Generally, failure to repair within sixty (60) days after the owner's first delivery for repair is assumed to be an unreasonable delay.

**THE ISSUE**

Monaco Coach Corporation determined that a production employee used the incorrect screw to install the black and white CRT back-up monitor in the dash. The incorrect screws are 1/4" longer than specified and may contact a PC board inside the monitor which could potentially hit a high voltage circuit on the PC board of approximately 10,000-13,000 volts. The monitor is located on the backside of the center dash console between the driver and passenger. If the screw makes contact with the high voltage tracer on the PC board and someone would touch the screw head with power on, this could result in an electrical shock. This screw is not visible or open to normal use area of the vehicle such as while driving or riding in the vehicle. The instrument panel would have to be removed or someone would have to be reaching under the dash to the back side of the panel to come in contact with the screw. As a precautionary measure, Monaco Coach Corporation has elected to perform this voluntary safety recall campaign.

### **AFFECTED UNITS**

If our records indicate that you have any of the affected vehicles in your inventory, you will also receive an owner notification letter identifying those units. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

### **THE REPAIR**

The remedy will involve the inspection of the back-up monitor to verify the operation of the monitor. If the monitor is operating properly, the repair will consist replacing the incorrect screw with the specified screw and testing for proper operation. If the monitor is not operating properly on initial inspection, the monitor will be replaced using the correct screw. Please review the repair instructions for the labor operation code and labor time allowance. Parts are readily available by faxing the enclosed Recall Parts Purchase Order to 1-800-498-9478. If you have any questions concerning the repair procedure, please contact a member of our Technical Support staff toll free at 877-332-9239.

### **DEALER CAMPAIGN RESPONSIBILITY**

All unsold new/used vehicles in dealer's possession and subject to this campaign must be held and inspected/repared per the service procedure of this campaign bulletin before owners take possession of these vehicles. Dealers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your new/used vehicle inventory for which the dealer receives the owner recall notification are to be contacted by the dealer, and arrangements made to make the required correction according to the instructions enclosed with this bulletin. This could be done by mailing to such owners a copy of the applicable owner letter accompanying this bulletin. Please also notify Monaco Coach Corporation of any such owner you have received notification for.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

In addition to a letter, owners will receive a recall notification/dealer claim form. The vehicle owner will present this form to you upon arrival for the service appointment. Please review the instructions on the face of the notification form and fill in the claim portion when the repair is completed.




Sincerely,



Michael R. Becler  
Customer Service Manager  
Monaco Coach Corporation



## Recall Repair Procedures

- Products:
-  2007 Holiday Rambler Admiral & Neptune
  -  2007 Monaco Monarch & Cayman
  -  2007 Safari Simba, Simba Diesel & Trek Gas

RECALL 07V016000  
CANADA # 06-326

### BACK LIP MONITOR CABLE CLAMP SCREW REPLACEMENT

**Purpose of recall:**

Inspect operation of the back up monitor. Replace the cable clamp screw at rear of monitor if necessary.

Read these instructions carefully and become thoroughly familiar with the procedures before beginning repairs. Park unit on a flat, level surface. Place transmission in Neutral or Park if equipped, set the park brake and turn engine off.

**Inspection Process:**

1. Turn on the back up monitor system and verify proper monitor function.
2. If the monitor is operating, proceed to step 3. If the monitor fails to operate, proceed to Monitor Replacement Procedures.

NOTE: Any existing damage to the IP panel or monitor replacement must be noted or authorized with a Monaco Technical Advisor prior to proceeding.

3. Remove the screws from the IP panel securing monitor to dash pod (Figure 1). Use care not to scratch or crack panel.
4. Pull the IP panel, monitor, and wires out of the dash pod so the monitor can be tipped forward and set on a shop towel without damaging the monitor or IP panel.
5. Locate rear clamp securing remote camera cables (Figure 2).
6. Remove the # 8 X 1" screw in position 3..
7. Install a # 8 X 1/2" screw in position 3 or position 4.
8. Reinstall monitor and IP panel. Reinstall screws using a hand-held screwdriver only (USE CAUTION NOT TO OVER TORQUE) (DO NOT USE A SCREWGUN).

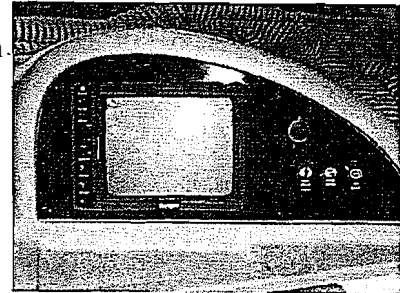


Figure 1 Monitor in IP & in dash pod

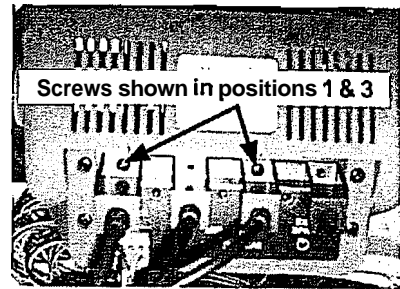


Figure 2 Back of monitor & Cable Clamp

Monitor Replacement Procedures:

1. Order new monitor. **Follow** regular warranty Procedures Requiring Prior Authorization.
2. Remove the IP panel w/monitor from dash pod. Unplug wire connectors from harness. Set monitor and IP panel on a towel using caution not to scratch or crack.
3. Remove screws from camera cable clamp and discard both
4. Unhook monitor power from harness.
5. Remove monitor from IP Panel and record old make, model, and serial number on work order
6. Install new monitor in IP Panel and reconnect power to harness.
7. Install camera cables to rear of monitor and reinstall cable clamp. Use screws provided with new monitor to secure cable clamp.
8. Install the IP Panel with monitor back into the dash pod and test functions.

**Parts:** Order Kit # 07V016000 A or B  
06-326 A or B

**Kit contains:** **Kit A =** 1 - #8 X 1/2" screw (May Obtain Locally)  
**Kit B =** 1 - Back-up Monitor

**Warranty:** Submit a warranty claim form for each unit repaired using the following labor codes and time. Please record any applicable Make, Model and Serial number of inspected and/or repaired components on the warranty claim form.

NOTE: You may only submit one Labor Operation Code and Labor Hours time per unit repaired, whether replacing the monitor or just replacing the screw.

**Labor Operation Code - Screw Replacement:**

USA Intergy - 22870259RC • E1 - 228702RC

CAN Intergy - 22880259RC • E1 - 228802RC

**Labor Hours: .5**

**Labor Operation Code - Monitor Replacement:**

USA Intergy - 22890259RC • E1 - 228902RC

CAN Intergy - 22900259RC • E1 - 229002RC

**Labor Hours: 1.0**

**Monaco Coach Corporation**

**RECALL PARTS PURCHASE ORDER**

Recall 07V016000  
Canada 06-326  
Monaco File R06040  
Back Up Monitor Cable Clamp Screw

Confirming Order Number: \_\_\_\_\_

Date: \_\_\_\_\_

Ship To: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

PO Number: \_\_\_\_\_

Part: Order # USA - 07V016000  
CAN - 06-326

Please only check one box.

Kit contains: KIT A = 1 - # 8 X 1/2" screw  
KIT B = 1 - Back-up Monitor

Please only check one box

Customer Name: \_\_\_\_\_

Serial Number(s): \_\_\_\_\_

All parts will be shipped UPS ground unless other  
arrangements are made in advance.  
FAX TO: 1-800-498-9478

MONACO COACH CORPORATION  
P.O. **Box 465** Wakarusa, IN **46573**  
**606** Nelsons Parkway Wakarusa, IN **46573**



**MONACO**  
COACH CORPORATION

February 9, 2007

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**

**Recall Campaign No. 07V016000**

**Monaco File # R06040**

**Re: Safety Recall – Wrong Screw used in Monitor**

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in certain Class **A** motorhomes manufactured from September 8, 2006 through October 23, 2006. The affected vehicles are certain 2007 Monaco Monarch and Cayman, Holiday Rambler Admiral and Neptune and Safari Simba, Simba Diesel and Trek Gas.

According to our information, your unit identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days*

Monaco Coach Corporation determined that a production **employee** used the incorrect screw to install the black and white CRT back-up monitor in the dash. The incorrect screws are  $\frac{1}{4}$ " longer than specified and may contact a PC board inside the monitor which could potentially hit a high voltage circuit on the PC board of approximately 10,000-13,000 volts. The monitor is located on the backside of the center dash console between the driver and passenger. If the screw makes contact with the high voltage tracer on the PC board and someone would touch the screw head with power on, this could result in an electrical shock. This screw is **not** visible or open to normal use area of the vehicle such as while driving or riding in the vehicle. The instrument panel would have to be removed or someone would have to be reaching under the dash to the back side of the panel to come in contact with the screw. As a precautionary measure, Monaco Coach Corporation has elected to perform this voluntary safety recall campaign.

**MONACO COACH CORPORATION**

606 Nelson's Parkway • P.O. Box 465 • Wakarusa IN 46573

Telephone: (571) 862-7211 • (877) 4-MONACO

The remedy will involve a dealer inspecting the back-up monitor to verify the operation of the monitor. If the monitor is operating properly, the repair will consist replacing the incorrect screw with the specified screw and testing for proper operation. If the monitor is not operating properly on initial inspection, the monitor will be replaced using the correct screw. The recall repair will be performed at no cost to you. If you had the defect, which is the subject of this letter, remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation for your remedy costs.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available.

The labor time necessary to perform this recall campaign is approximately 0.5 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

The enclosed Recall Notification Form identifies your motorhome and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your motorhome is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free recall hotline at (800) 685-6545 or our toll free number for Technical Service at (877) 466-6226.

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience that this may cause you. However, we have taken this action in the interest of your safety and continued satisfaction with your Monaco Coach Corporation Motorhome.

Sincerely,



Michael R. Becker  
Customer Service Manager  
Monaco Coach Corporation