

James P. Vondale. Director Automotive Safety Office Environmental & Safety Engineering

Fairlane Plaza South 330 Town Center Drive Dearborn, MI 48126-2738 USA

October 30, 2008

Mr. George Person, Chief Recall Management Division (NVS-215) Office of Defects Investigation National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE/W48-302 Washington, DC 20590

Dear Mr. Person:

Subject:

Quarterly Completion Report - Third Quarter 2008

49 CFR Part 573.7

Pursuant to the requirements set forth in Part 573 of Title 49 of the Code of Federal Regulations - Defect and Noncompliance Reports, Ford Motor Company (Ford) is submitting the attached Quarterly Report for the period ending September 30, 2008, for recalls initiated by Ford. Acting as an agent for Land Rover and Jaguar, both previously wholly owned subsidiaries of Ford that were sold to Tata Motors on June 2, 2008, Ford is also submitting in Attachment II Quarterly Reports on their behalf. Volvo Cars North America and Mazda North America will submit reports for recalls which those brands have initiated.

Detailed information is attached.

Sincerely,

J. P. Vondale

**Attachments** 

## FORD QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7 Quarter Ending September 30, 2008

SAFETY RECALL NO.		QUARTERS REPORTED						VEHICLES	PROCEDURES COMPLETED *		UNREACHABLE VEHICLES *					
NHTSA	FORD	No.	FIRST	LAST	BEGAN	ÉNDED	NOTES	INVOLVED	INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER	
08V-301	08806	1	3Q-08	4Q-09	11-Jul-2008	11-Jul-2008		113	70	16	. 0	1	0	0	0	
08V-165	08\$04	2	2Q-08	3Q-09	14-Apr-2008	15-Apr-2008		3,333	578	1,294	114	2	0	0	0	
08V-166	08C03	2	2Q-08	3Q-09	24-Apr-2008	25-Apr-2008		158	0	53	7	0	0	0	0	
08V-191	08C04	2	2Q-08	3Q-09	23-May-2008	24-May-2008		64,784	0	36,503	2,040	16	0	0	0	
08V-208	08805	2	2Q-08	3Q-09	27-Jun-2008	30-Jun-2008		605,888	0	270,804	21,835	7	102	24	0	
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08V-051	08\$01	3	1Q-08	2Q-09	19-Feb-2008	21-Feb-2008		214,357	0	133,528	3,656	5	0	1	0	
08V-057	08\$02	3.	1Q-08	2Q-09	29-Feb-2008	29-Feb-2008		57,281	0	39,989	1,219	33	0	1	0	
08V-058	08503	3	1Q-08	2Q-09	15-Feb-2008	15-Feb-2008		123,708	0	86,777	2,131	42	0	10	0	
08V-082	08C02	3	1Q-08	2Q-09	18-Mar-2008	18-Mar-2008		434,643	C	233,895	13,727	194	30	4	0	
08V-096	08C01	3	1Q-08	20-09	28-Mar-2008	28-Mar-2008		88,667	0	48,825	2,701	17	0	0	0	
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07V-541	07C19	4	4Q-07	1Q-09	21-Nov-2007	21-Nov-2007		41	0	36	1	0	0	0	0	
07V-553	07857	4	4Q-07	2Q-09	29-Dec-2007	24-Mar-2008		1,482,919	24,833	584,398	60,774	232	.100	327	0	
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07V-336	05\$28	5	3Q-07	4Q-08	13-Aug-2007	13-Sep-2007		4,987,281	3	1,414,041	479,610	1,464	205	1,670	0	
07V-453	07856	5	3Q-07	4Q-08	30-Aug-2007	30-Aug-2007		1,497	0	1,216	2	170	0	0	0	
		Щ														
07V-139	07\$49	6	2Q-07	3Q-08	3-Apr-2007	3-Apr-2007		33,213	0	31,956	277	0	0	1	O	
07V-140	07S50	6	2Q-07	3Q-08	3-Apr-2007	3-Apr-2007		1,029	0	973	9	0	0	0	0	
07V-156	07\$51	6	2Q-07	3Q-08	23-Apr-2007	23-Apr-2007		446,541	303,533	9,112	13,028	134	7	306	0	
07V-183	07C16	6	2Q-07	3Q-08	27-Apr-2007	27-Apr-2007	<u> </u>	700	505	27	2	0	0	0	0	
07V-238	07853	6	2Q-07	3Q-08	8-Jun-2007	8-Jun-2007		31	0	9	3	0	0	0	0	
07V-270	07S54	6	2Q-07	4Q-08	22-Jun-2007	31-Jul-2007	a/	11,796	1,333	8,982	33	2	0	0	0	
07V-278	07855	6	2Q-07	3Q-08	22-Jun-2007	22-Jun-2007		203	0	192	1	0	0	0	0	
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07V-078	05S28	7	1Q-07	2Q-08	13-Mar-2007	14-Mar-2007		156,657	0	88,877	7,620	16	9	42	0	
06V-286	05S28	9	3Q-06	4Q-07	9-Aug-2006	21-Aug-2006		1,522,395	0	688,905	122,664	899	43	418	0	
05V-388	05S28	13	3Q-05	4Q-06	15-Sep-2005	4-Oct-2005	e/	4,297,461	0	2,270,063	359,306	1,849	294	679	0	
05V-017	05\$28	15	1Q-05	3Q-06	8-Feb-2005	14-Feb-2005	ď	740,451	0	526,118	42,223	532	54	200	0	
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NOTES	
1/	"Procedures Completed" indicates the number of vehicles on which reports of action have been received from dealers and processed by Ford as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
ઇ	"Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates or territories. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
a/	07V-270 / 07S54-S1 An additional approximately 8,800 vehicles were identified in Ford's Supplemental Defect Notice dated July 9, 2007. Letters were mailed to owners of these additional vehicles in July 2007.
e/	05V-388 / 05528-55 Letters were mailed in September 2005 advising owners to have an interim repair performed until parts become available in November 2005. In a November 2006 mailing, owners were advised to contact the dealership in February when parts for the permanent repair will be available.
¢	05V-017 / 05S28  Letters were mailed in February 2005 alerting owners of an interim repair until parts become available in April or May 2005. Parts became available in early May 2005 and owners were notified on May 4, 2005 via postcard or letter depending on whether the interim repair was performed. The notification advised owners to schedule an appointment as soon as possible.

## LAND ROVER QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7 Quarter Ending September 30, 2008

SAFETY RECALL NO.		QUARTERS REPORTED		OWNER NOTIFICATION			VEHICLES	PROCEDURES COMPLETED "		UNREACHABLE VEHICLES 2					
NHTSA	LAND ROVER	No.	FIRST	LAST	BEGAN	ÉNDED	NOTES	INVOLVED	INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER
08V-248	P045	1	3Q-08	1Q-10	30-Jul-2008	30-Jul-2008	-	37,145	0	13,443	1228	0	0	0	0
08V-055	P009	3	1Q-08	2Q-09	29-Feb-2008	29-Feb-2008		12,247	0	10,434	116	0	0	0	0
07V-041	P004	5	3Q-07	4Q-08	13-Aug-2007	13-Aug-2007	a/	33,305	0	15,882	1,141	0	0	0	0

NOTES	
1/	"Procedures Completed" indicates the number of vehicles on which reports of action have been received from dealers and processed by Land Rover as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
	"Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates or territories. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.
a/	107V-041 / P004  Letters were mailed in March 2007 alerting owners of Land Rover recall P002 which was an interim repair until parts were expected to become available in May 2007. Interim repair P002 was included in the 1st and 2nd Quarter 2007 completion reports submitted to NHTSA. Letters were mailed in August 2007 alerting owners of Land Rover recall P004 which is the permanent repair. All owners have been instructed to have the permanent repair completed on their vehicles, regardless of whether or not the interim repair has been performed. Because no additional interim repairs will be performed by Land Rover, P002 will no longer be included on quarterly completion report submissions.

## JAGUAR QUARTERLY SAFETY COMPLETION REPORT -- 49 CFR Part 573.7 Quarter Ending September 30, 2008

SAFETY RECALL NO.		QUARTERS REPORTED			OWNER NOTIFICATION			VEHICLES	PROCEDURES COMPLETED 17		UNREACHABLE VEHICLES <sup>27</sup>					
NHTSA	JAGUAR	No.	FIRST	LAST	BEGAN	ENDED	NOTES	INVOLVED	INSPECTED	REPAIRED	UNDELIVERED	EXPORTED	STOLEN	SCRAPPED	OTHER	
06V-396	J007	1	3Q-08	1Q-10	29-Aug-2008	29-Aug-2008		7,918	2,329	1,234	57	0	0	0	0	
07V-199	J003	6	2Q-07	3Q-08	25-May-2007	25-May-2007		277	0	228	10	0	0	0	0	

1/	"Procedures Completed" indicates the number of vehicles on which reports of action have been received from dealers and processed by Jaguar as of the end of the reporting period. Those in the "inspected" category were found to not require the recall service. Those in the "repaired" category did have the recall service performed.
21	"Unreachable Vehicles" indicates the number of vehicle owners that could not be reached. "Undelivered" represents the number of first-class letters to owners of recalled vehicles, as shown on Company records, returned by the United States Postal Service for reasons such as addressee unknown, no such street number, or no such business office in the state. "Exported" represents the number of recalled vehicles reported to have moved out of the United States, its protectorates or territories. "Stolen" or "scrapped" represents the number of recalled vehicles reported to be either stolen or scrapped such that the safety recall service cannot be performed or is inappropriate. Those in the "other" category are vehicles either "modified" or where the owner "refused" the recall service.