

IMPORTANT SAFETY RECALL

Dear Valued L.L.Bean Customer,

Our records show that you purchased or received one of the following Thule hitch-style bike racks: Hitching Post Pro (WD75, WD76, WD77, WD78, YL05, BBG9, BBH1, BBH2, BBH3, BBH4), Expressway (WD72, WD73, BBH5, BBH6) or Trailblazer (WD31, BBH7). L.L.Bean has received the attached notice of safety recall from the manufacturer, Thule. Thule has determined that a pinch point exists between the bike arm bracket and the upright assembly of the hitch-style bicycle rack, which has the potential of causing severe personal injury, including laceration or amputations to the user's fingertips or hand when the bike arm bracket is moved to its down position. Because this could happen without warning, it is important that you **stop using the bike rack immediately**. At all times, keep your hands and fingers away from the area between the bike arm bracket and the upright assembly. **Enclosed is a free repair kit. To satisfy the requirements of this recall, please install the enclosed bumper and warning label to the bike rack without delay.**

As always, our 100% Satisfaction Guarantee applies if this option is not acceptable or if you are not satisfied with this product for any reason. Please contact us for instructions if you decide to return the Thule bike rack for your choice of a full refund, a credit to your credit card or a gift card.

If you purchased this product as a gift, please pass this information on or call us at 800-555-9717, and we will send this letter to the gift recipient. Additionally, notice of this safety recall will soon be posted on our Web site at www.llbean.com/recall.

All of us at L.L.Bean are firmly committed to providing our customers with the best in products and service. We regret any inconvenience this has caused; however, your safety is most important to us. Please let us know if you have any questions regarding this safety notification.

Sincerely,



Terry Sutton
Vice President, Customer Satisfaction

If you require further assistance, please contact us anytime:

Within the US or Canada:	800-555-9717 (toll free)
Outside the US or Canada:	207-552-6879
Within the United Kingdom	0-800-891-297 (toll free)
Email:	llbean.international@llbean.com
Fax:	207-552-4080 (include your name, address and fax number)



SAFETY RECALL NOTICE

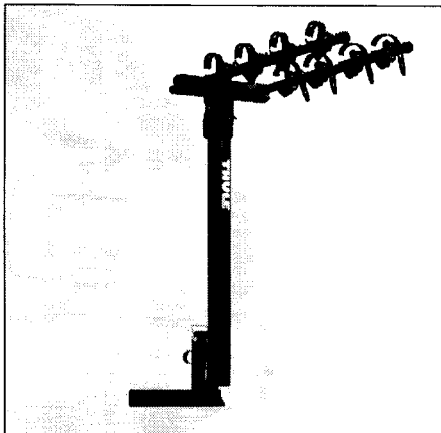
HITCH MOUNTED BICYCLE RACKS SOLD DURING 2003-2007

AFFECTED MODELS:

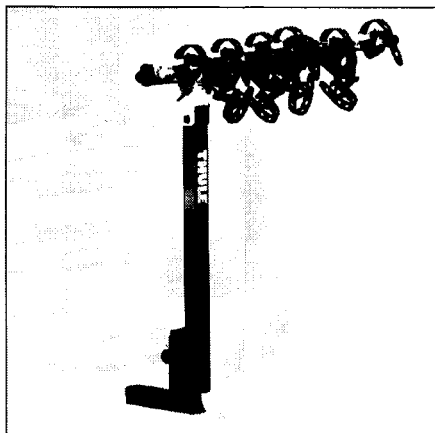
HITCHING POST PRO (934, 934xt, 935, 935xt, 936, 936xt, 937, 937xt, 951, 951xt)

EXPRESSWAY (995, 995xt, 996, 996xt)

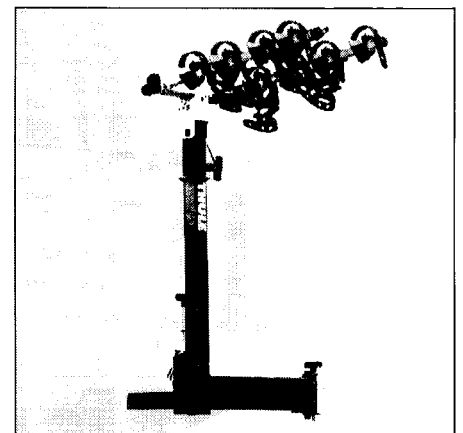
TRAILBLAZER (998, 998xt)



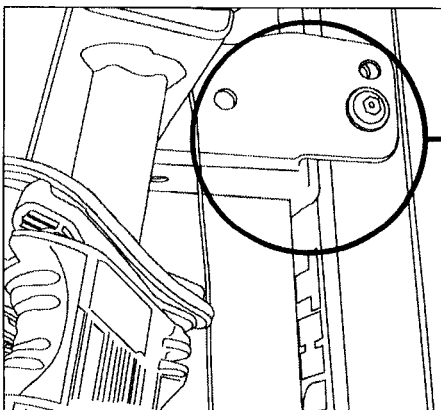
HITCHING POST PRO
(934, 934xt, 935, 935xt, 936, 936xt,
937, 937xt, 951, 951xt)



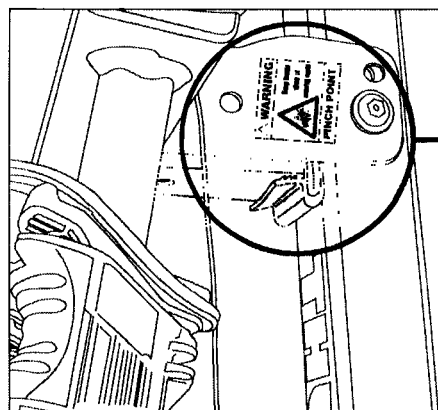
EXPRESSWAY
(995, 995xt, 996, 996xt)



TRAILBLAZER
(998, 998xt)



OLD



NEW with bumper
and pinch point label

In cooperation with the National Highway Traffic Safety Administration, Thule, Inc. of Seymour, Connecticut is recalling all Hitching Post Pro (934, 934xt, 935, 935xt, 936, 936xt, 937, 937xt, 951, 951xt), Expressway (995, 995xt, 996, 996xt), and Trailblazer (998, 998xt) hitch mounted bike racks sold during the 2003-2007 period. Thule has determined that a pinch point exists between the bike arm bracket and the upright assembly which has the potential of causing a severe laceration or amputation to the user's fingertips or hand when the bike arm bracket is moved to its "down" position.

This improvement is necessary to correct the identified problem and provide the superior quality reflected in the Thule brand products we are privileged to provide. If we fail to or are unable to remedy the defect at no charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

CONSUMERS SHOULD STOP USING THESE RACKS IMMEDIATELY and contact L.L.Bean at 800-555-9717 for assistance with the recall. Our representatives are available 24 hours a day.

Consumers can also obtain this information at www.llbean.com/recall.

RETURN INSTRUCTIONS
Thule Hitch-Style Bike Rack

Hitching Post Pro (WD75, WD76, WD77, WD78, YL05, BBG9, BBH1, BBH2, BBH3, BBH4)
Expressway (WD72, WD73, BBH5, BBH6)
Trailblazer (WD31, BBH7)

If you decide to return your bike rack, please include a copy of this page in package.

Your name:	_____
Mailing address:	_____

Telephone number:	_____
If this was a gift, please provide the name and address of the person who purchased this item from L.L.Bean:	

What resolution would you prefer?	
<input type="checkbox"/>	Gift card
<input type="checkbox"/>	Credit card credit
<input type="checkbox"/>	Refund check

Return Instructions:

- 1) Please call our Customer Satisfaction Department at 800-555-9717 to arrange for a FedEx® pick-up.
- 2) Please place the rack in any convenient shipping container and send to the following address:

L.L.Bean
Returns Dept.
Attn: Thule Recall
3 Campus Dr
Freeport ME 04034