

Recall 07-019-BXU (Protective tubes on battery cables in battery box)



Owner's identification (name & address)

Vehicle serial number

January 2008

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Girardin Minibus has decided that a defect which relates to motor vehicle safety exists in 2004 through 2008 MBII & MBIV Ford diesel school & commercial minibuses equipped with option BBX (battery box). Our records show that you own the vehicle with the vehicle identification number shown above with your name & address.

What the safety issue is?

The protection from abrasion on the battery cables that cross in the battery box is inadequate. It may create a short circuit in case the abrasion between the cables is excessive. This short circuit could result in a fire.

What should you do?

Improve the protection on the battery cables that cross in the battery box by adding protective tubes.

What we are asking you to do...

You will find enclosed the service bulletin & the required parts to perform the recall. After you have done the repair, please return the reply sheet to Girardin Minibus. This will enable us to update our file and mail you a check for the labour.

If you prefer, you can take an appointment with your dealer to have it done free of charge (parts & labour).

How long will it take?

Time required to do add the protective tubes is approximately 15 minutes.

If you've already paid for this service?

If you paid to have this service done before the date of this letter, Girardin Minibus is offering a refund. Please send your paid original receipt with a copy of this letter to Girardin Minibus or give it to your dealer.

Changed address or sold the vehicle?

If you have changed address, or have sold the vehicle, please complete the last section of this letter, sign and date it then fax to Girardin so we can update our records. Our fax number is 819-475-9633. The information you provide will be used to notify the new owner about this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within 10 days.

If you require any further assistance, please call our after-sale service at 819-477-8222 extension 401. Please have your vehicle identification number ready for our representative when you call.

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Should Girardin fail or is unable to remedy the situation without charge, you may contact:

US Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE, Washington, DC 20590
Phone: (888) 327-4236 (TTY: 1-800-424-9153); or go to
<http://www.safercar.gov>

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition.

Best regards,

Chantal Blanchette
Service & Warranty Coordinator
Girardin Minibus, Inc.

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(NHTSA recall # **XXXXXX**)

DO NOT COMPLETE THIS SECTION UNLESS: You have changed name, moved or no longer own this vehicle.

Vehicle serial number: _____

- This vehicle was stolen.
- This vehicle was destroyed.
- I have changed name or moved (indicate new name/address):
- I no longer own the vehicle, it has been sold or traded to:

Name: _____

Address: _____

City: _____

State: _____

Zip code: _____

Signature: _____ Date: _____