

IMPORTANT RECALL NOTICE

[CAMPAIGN 186: TIRE AND LOADING INFORMATION LABEL
SAMPLE OWNER NOTIFICATION LETTER
UNITED STATES]

January 2008

Dear Volvo Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this campaign:

Volvo Cars of North America, LLC. (Volvo) has determined that the wheel information label located on the rear driver's side door pillar of certain 2008 XC70 vehicles was printed missing the wheel size (rim) information.

Volvo has decided that certain 2008 XC70 vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 120, "Tire Selection and Rims for Motor Vehicles Other Than Passenger Cars." The wheel information label located on the rear driver's side door pillar was printed missing the wheel size (rim) information

We are sending you the enclosed label with the correct information to apply using the instructions on the next page, or your authorized Volvo retailer can affix the label for you at no charge.

Important: This label is printed specifically to coincide with your Vehicle Identification Number (VIN)

If the label is lost or damaged, please contact an authorized Volvo retailer for a replacement.

Please contact:

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact Volvo Customer Care Center at 1 Volvo Drive,

Rockleigh, NJ 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 6:00 P.M. Eastern Time. You may also e-mail us at customercare@volvoforlife.com.

We have advised the National Highway Traffic Safety Administration (NHTSA) that we are conducting this recall. If you are unable to have this procedure performed without charge and within a reasonable period of time, you may contact the NHTSA Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safecar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. Lessor means a person or entity that is the owner, as reflected on the vehicle title, of any five or more leased vehicles.

Your safety and continued satisfaction with your Volvo and the Volvo organization are very important to us. We apologize for any inconvenience this may cause and we appreciate your cooperation in arranging to have this important service completed as quickly as possible.

Sincerely,

A handwritten signature in cursive script that reads "Richard C. Buchheit".

Rich E. Buchheit
Manager, Customer Support