



December 14, 2007

VEHICLE SAFETY DEFECT SERVICE BULLETIN
Recall Campaign No. 07V538000
Monaco File R07040

Re: Safety Recall – Plant 17 Towable Converter Wiring

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in certain Holiday Rambler 2007 Aluma-Lite and 2008 Savoy and McKenzie 2007 Star-Lite and 2008 Starwood Travel Trailers manufactured from August 24, 2006 through September 17, 2007. These travel trailers fail to conform to National Electric Code 551.54(C) for the reason described below. Accordingly, Monaco Coach Corporation has initiated a voluntary safety recall campaign.

According to our information, your unit identified on the enclosed form is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco determined the converter was being miswired to the load center. Specifically, the converter neutral wire is connected to the bonding (ground) bar instead of the neutral bar. The location of the code violation is in the 120 volt load center distribution panel for the affected vehicles. If the coach doesn't have an earth ground, the coach and certain objects may become "hot" with 120 volts seeking ground. This could lead to a situation with a shock hazard and potentially cause personally injury.

The remedy will involve the removal of the neutral wire from the bonding (ground) bar and installation on the neutral bar, both of which are located in the load center of the affected vehicle. The recall repair will be performed at no cost to you. If you had the defect, which is the subject of this letter, remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation for your remedy costs.

You may contact your Monaco Coach Corporation dealer to arrange for a service appointment. Instructions for making this correction have been sent to your dealer and parts are readily available. The labor time necessary to perform this recall campaign is approximately 0.5 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your travel trailer.

The vehicle owner is responsible for having this service action performed. Monaco Coach Corporation reserves the right to deny coverage for any vehicle damage or coincidental damage that may result from failure to have this recall performed in a timely manner. Therefore, please have this recall performed as soon as possible.

The enclosed Recall Notification Form identifies your travel trailer and will serve as an authorization and claim form to have the correction made. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you have sold or traded your vehicle, or for any reason cannot have this recall service performed, please let us know by completing the postage paid reply card and returning it to us promptly.

Your Monaco Coach Corporation dealer is best equipped to provide service to ensure your travel trailer is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please call our toll free recall hotline at (800) 685-6545 or our toll free number for Technical Service at (877) 466-6226..

If, after contacting your dealer, and the recall assistance service line, you believe Monaco Coach Corporation has failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience that this may cause you. However, we have taken this action in the interest of your safety and continued satisfaction with your Monaco Coach Corporation Travel Trailer.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael R. Becker". The signature is fluid and cursive, with the first name "Michael" being more prominent than the last name "Becker".

Michael R. Becker
Customer Service Manager
Monaco Coach Corporation