

Safety Recall NHTSA #NVS-215dgl 07V-514
November 9, 2007

SAFETY RECALL—FOLDING CAMPING TRAILERS

Dear Forest River Camping Trailer Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Forest River has determined that a defect which relates to motor vehicle safety exists in certain 2007 and 2008 Flagstaff and Rockwood Pop-Ups equipped with Carefree of Colorado Power Winch Model P55000 FCT Winch (“FCT Winch”). This decision was based on information provided by Carefree of Colorado. An incorrect material was used in the manufacture of cable shafts on some FCT winch production units. Under certain circumstances while the top is being lifted, if the winch is placed into a stall condition, the cable shaft may break prior to the fuse or circuit breaker tripping. If the cable shaft breaks, the FCT top will free-fall into the lowered position. A stall condition can occur by: (1) improper setting of the winch limit switch, (2) seizure of the FCT where the winch is activated to raise the FCT top without releasing the top locking latches, or (3) any other mechanical binding that may restrict the top from being raised while the winch is activated.

Your vehicle, identified on the enclosed form, **is potentially affected**. For this reason, we ask that you immediately arrange for service to evaluate whether you have an affected unit so your dealer can correct the condition without delay. The service and parts as described in this letter will be provided at no charge to you.

To correct this condition, you must return your vehicle to your dealer. The dealer will check the serial number and verify if the FCT winch installed in your trailer is included in the recall. If so, your dealer will replace the suspect component (shaft) with a new part at no charge to you.

The actual repair work should take less than an hour to complete. However, additional time may be required depending on how the dealer schedules and processes appointments. To obtain this free service:

- > Contact your dealers soon as possible to schedule an appointment for free service.
- > Take the enclosed Owner Reply Form with you at the time of your appointment and give it to your dealer. The form identifies the vehicle and service that is required.

Until your unit is serviced, please ensure the following, consistent with your User Manual:

- > No one should ever be permitted inside the trailer until it is raised and locked.
- > Keep hands and people clear of the top as it is being raised.
- > Do not cycle-up the winch past the fully raised position of the FCT top.

If you have any problems in obtaining the needed repair from your dealer, or if your dealer fails or is unable to remedy this defect without charge and within three (3) days of a mutually agreed upon service date, please contact Forest River Customer Service at 574-642-2640 or by mail at 201 W Elm St. Millersburg, IN 46543. A Forest River representative will arrange for prompt attention to your vehicle.

We regret any inconvenience to you. However, we are committed to the safety and quality of our products. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Thank you for your prompt attention to this important matter.

Customer Service
Forest River