



December 14, 2009

“SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 07V-493

Transportation Collaborative Inc; OBO US Bus Corporation School Bus
TCI Recall #: 07V-493
General Motors Corporation Recall Campaign #:07177

Vehicle VIN number:
Customer Name:
Customer Address:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Transportation Collaborative Inc. has decided that Certain 2007 Safetran, universe, SturdiBus School Buses built on 2007 General Motors Express Chassis fail to conform to Federal Motor Vehicle Safety Standard No.108 “Lamps, *Reflective Devices and Associated Equipment*”.

This decision is based on General Motors Corporations notice of a noncompliance on certain 2007 Model Year Chevrolet Express Vehicles, manufactured by General Motors between September 1, 2006 and September 30, 2007.

VIN Range:

Year	Division	Model	From	Through
2007	Chevrolet	Express	71209474	71231106
2007	GMC	Savana	71205402	71904846

The noncompliance involves Federal Safety Standard No. 108 “*Lamps, Reflective Devices and Associated Equipment* “. Specifically, this noncompliance relates to the Anti-lock brake system module installed by General Motors Corporation.

What the safety concern is:

When the Brakes on the vehicle are applied, the stop lamps will illuminate, when the pedal is released the stop lamps are no loner illuminated but the rear brakes may still be applied. The brake may release after a dew seconds or after the next firm pedal





application. If the rear brakes are still applied after releasing the brake pedal, the driver may notice a substantial drag when driving and may need to depress the gas pedal further than normal to continue vehicle movement. A vehicle driven with the brakes applied can cause overheating of the brakes, resulting in increased stopping distance, which could result in a vehicle crash.

The Remedy:

General Motor Corporation dealers will reprogram the Anti-lock Brake System (ABS) Module. This service will be performed for you at no charge.

You should contact your GM dealer to arrange a service appointment as soon as possible. Bring this notice with you when you visit your dealer.

What we are requesting you do:

Transportation Collaborative is requesting that you (the end user) contact General Motors Corporation at 1-866-996-9643 or Chevrolet at 1-800-630-2438 and provide them with your vehicle VIN number in order to identify your vehicle in the recall and schedule an appointment for repair. You can choose to contact your dealer or contact TCI at 845-988-0419 and we will make the proper arrangement to have the vehicle brought to an authorized repair facility.

Please have the prepaid response card filled out and sent back to Transportation collaborative:

TCI OBO US Bus Corporation
Warranty Department
7 Lake Station Road
Warwick, NY 10990

Address or ownership change:

Please notify us of any change of address or vehicle ownership. If you are the lesser of the above - mentioned vehicle, you must forward this letter to the lessee within ten (10) days of receipt of this letter.

What Transportation Collaborative will do for you?

If needed, Transportation Collaborative Inc. will assist you the customer with arranging appointment to have the vehicle repaired by General Motors Corporation, at no cost to you. If the repairs or modifications outlined by this notice have been preformed prior to the receipt of this recall notification, complete the prepaid response card and return to TCI.





If you have any questions:

Transportation Collaborative Inc. customer service/warranty department will be happy to assist you with any questions.

For further information, please contact:

Jose Vazquez
Transportation Collaborative Inc
Warranty Department
7 Lake Station Road
Warwick New York 10990
Phone 845-988-0419 Fax 845-988-0324
E-mail: jvazquez@transtechbus.com

Transportation Collaborative Inc. has, in the interest of public safety and good will to the community, decided to conduct this recall on behalf of US Bus Corporation, the original manufacturer of your vehicle. All questions regarding this recall must be directed to Transportation Collaborative Inc, as noted in the body of this Recall Notice.

If you have a complaint:

If you have difficulties getting your vehicle repaired in a reasonable timeframe and without charge, please contact Transportation Collaborative Inc. customer service at 1-845-988-0419 or e-mail TCI at jvazquez@transtechbus.com for further assistance. Representatives are available Monday thru Friday 8:30am – 5:00pm (EST).

If you are still having difficulties getting your vehicle repaired in a reasonable time you may send your complaints to the Administrator, National Highway Traffic Safety Administration at 1200 New Jersey Avenue SE. Washington, and D. C. 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to <http://www.safercar.gov> .

Thank you for your attention to this important matter, we regret any inconvenience this recall may have caused.

Sincerely,

Jose Vazquez
Transportation Collaborative Inc.

