



Thor Industries Commercial Bus Division

**Safety Recall Campaign 07V-462**

**DATE:** November 5, 2007

**TO:** Owner  
Address  
City, State Zip Code

**VIN:**

**SUBJECT:** NHTSA Recall No. 07V-462

**This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.**

**REASON FOR THIS RECALL**

Goshen Coach has decided that certain model year 2005-2008 GC II, Pacer II, Sentinel, Pacer LS and model year 2005-2007 Euroshuttle transit buses fail to conform to Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment". On the affected units, the rear, as well as the rear side and, in certain models, the side intermediate reflectors are missing. Missing reflectors could lead to the reduced visibility of the bus increasing the risk of a crash.

**WHAT WE WILL DO**

Goshen Coach is providing the required reflectors to the owners of the recalled vehicles. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Goshen Coach at 1-877-734-4943.

**WHAT YOU SHOULD DO**

Please locate the enclosed reflectors on your bus following the enclosed instructions. If you feel uncomfortable in performing this procedure, you may take your bus to any Goshen Coach Dealer and they will perform this service at no charge to you.

If you are having trouble locating or scheduling an appointment with your local Goshen Coach Service Center, please contact the Goshen Coach Customer Service Department at 1-877-734-4943.

After contacting your dealer and the Goshen Coach Customer Service Department, and you are still having trouble getting your vehicle remedied or that there has been an unreasonable delay in securing repairs, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, Washington, DC 20590 or call the Vehicle Safety Hotline toll free at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Your safety and satisfaction with your Goshen Coach product are important to us and we regret any inconvenience that this recall may have caused.

Sincerely,

**Donall Hasty**  
**Standards & Compliance Manager**  
**Goshen Coach - A Thor Company -**  
**25161 Leer Dr. Elkhart, IN 46514**  
**574-970-6300 ext 1250**  
**574-206-2479 direct**  
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