



A Subsidiary of **FREIGHTLINER**
LLC

October , 2007

Recall 07V-459

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided certain Saf-T-Liner C2 school buses, manufactured between January 1, 2005 and August 10, 2007 fail to conform to Federal Motor Vehicle Safety Standard No. 217, "Emergency Exits and Window Retention & Release". These units are identified on the enclosed postcard (Form PSD 304).

The noncompliance involves the roof mounted emergency exit hatch. No reflective tape was installed around the perimeter of the roof mounted emergency exit hatch. Vehicles with missing reflective tape around the perimeter of the roof hatch may hinder evacuation efforts of passengers.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this noncompliance without charge. The remedy will consist of installing the reflective tape as required by FMVSS 217. It will take approximately .1 hour for repairs. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this noncompliance prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Warranty/Recall Department at (336) 822-2871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday, e-mail Tracy.Sauerbrey@thomasbus.com.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Warranty/Recall Department at (336)-822-2871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey
Warranty/Recall Department

Enclosure

**CALIFORNIA BUS SALES & SERVICE
2716 S CHERRY AVE**

FRESNO

CA 93706

This recall involves certain Saf-T-Liner C2 units manufactured between January 1, 2005 and August 10, 2007. The noncompliance involves the roof mounted emergency exit hatch. Contact your local Thomas Built Bus dealer to arrange for repairs. Please complete this postage paid postcard and return to Thomas when repairs have been completed.

YES, ITS REPAIRED _____



**RECL# 07V-051
VIN 4UZABPCS27CW93632
BODY# 660698
DIST# 5050
CALIFORNIA BUS SALES &
SERVICE**

do not possess the vehicle identified above for the following reason.

DESTROYED/TOTALED STOLEN EXPORTED

FORM PSD-304

SIGNATURE _____

DATE _____

- I have moved to this new address
- I no longer own the vehicle described below. It has been transferred to:

Name _____

Address _____

City & State _____ Zip _____

**PLEASE COMPLETE
INFORMATION ON CARD.
SIGN CARD.
TEAR OFF AND RETURN
CARD TO:
THOMAS BUILT BUSES.
NO POSTAGE REQUIRED.**