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December 20, 2007

Dan Smith  
Associate Administrator for Vehicle Safety  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue S.E.  
Washington, D.C. 20590

**Re: Defect Information Report – Supplemental Report No. 1  
07V-459, FL-510, Reflective Tape on Escape Hatch**

Mr. Smith:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, Freightliner LLC herewith submits supplemental defect information and copies of documents to be distributed to dealers and purchasers.

- (c)(2) **Vehicles Identification:**
  - Manufacture Dates:** 01/01/2005 through 08/10/2007
  - Basis for determining population:** All buses built between 01/01/2005 and 08/10/2007 with one or more “Pro Lo Roof Hatch” option number D107307001, D107307002, or D107307003
- (c)(3) **Total number of vehicles potentially affected:** 3,752
- (c) (8) **Communications sent to dealers:** November 27, 2007  
**Communications sent to owners:** December 4, 2007
- (c) (10) **Copies of Communications sent to owners and dealers are attached.**

Please contact me if you have any questions.

Sincerely yours,

Nasser Zamani

Cc: Michael Mason, CAL-OSHA  
Enclosure  
Certified Mail# 7006 3450 0003 8408 4752



A Subsidiary of **FREIGHTLINER**  
CORPORATION

## Product Recall

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To: ALL DEALERS

From: TRACY SAUERBREY – WARRANTY/RECALL DEPARTMENT

Subject: RECALL 07V-459 – Reflective Tape on Escape Hatch

Date: November 27, 2007

Enclosed are copies of the customer notification letter and the repair procedure for Recall 07V-459. This recall involves certain Saf-T-Liner C2 school buses manufactured between January 1, 2005 and August 10, 2007. The noncompliance involves the roof mounted emergency exit hatch. No reflective tape was installed around the perimeter of the roof mounted emergency exit hatch.

This is a universal notification sent to all dealers. You may or may not have customers in your area affected by this recall. If owners in your area are subject to this recall, we have enclosed a printout listing those customers' names and addresses. If there is not a printout enclosed according to our records there are no units in your area involved. **If you have a printout and any of the units on it are still in your possession it is your responsibility to ensure the recall is performed before the unit is delivered to the customer.**

The repair will consist of installing the reflective tape as required by FMVSS 217. The labor allowance for this repair is .1 hour. (SRT code 90-69). You will need to order part number TBB 131817 from the Parts Distribution Center.

Thomas Built Buses has elected to notify all customers directly. Your customers will be contacting you to schedule an appointment for repairs. Reimbursement for parts and labor, (if requested) may be obtained by filing a warranty claim.

If you know of any customers who own or operate a Thomas bus in this recall, whose name and address is NOT listed or is INCORRECTLY listed on the enclosed printout, please promptly notify Thomas Built Buses of that additional information in writing. Thank you for your cooperation and assistance.

Tracy

Enclosures: Customer Letter Repair Procedure Printout (if applicable)



A Subsidiary of **FREIGHTLINER**  
LLC

December 4, 2007

Recall 07V-459

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided certain Saf-T-Liner C2 school buses, manufactured between January 1, 2005 and August 10, 2007 may fail to conform to Federal Motor Vehicle Safety Standard No. 217, "Emergency Exits and Window Retention & Release". These units are identified on the enclosed postcard (Form PSD 304).

The noncompliance involves the roof mounted emergency exit hatch. No reflective tape was installed around the perimeter of the roof mounted emergency exit hatch. Vehicles with missing reflective tape around the perimeter of the roof hatch do not comply with the bus emergency exits and window retention and release requirements of FMVSS No. 217. Failure to comply with this requirement may hinder evacuation efforts of passengers.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this noncompliance without charge. The remedy will consist of installing the reflective tape as required by FMVSS 217. It will take approximately .1 hour for repairs. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this noncompliance prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Warranty/Recall Department at (336) 822-2871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday, e-mail [Tracy.Sauerbrey@thomasbus.com](mailto:Tracy.Sauerbrey@thomasbus.com).

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Warranty/Recall Department at (336)-822-2871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey  
Warranty/Recall Department

Enclosure



# Repair Procedure

Instruction Sheet #85490084

Recall # 07V-459

**MODEL:** C2

**SUBJECT:** REFLECTIVE TAPE ON ESCAPE HATCH

**PAGE:** 1 OF 1

**Procedure:**

1. Secure the vehicle.
2. From inside vehicle open Escape Hatch.
3. Clean area around the hatch.
4. As the backing of the Reflective Tape, #TBB 131817 is peeled off, start applying the tape around parameter of Hatch.
5. Repeat process for each hatch.

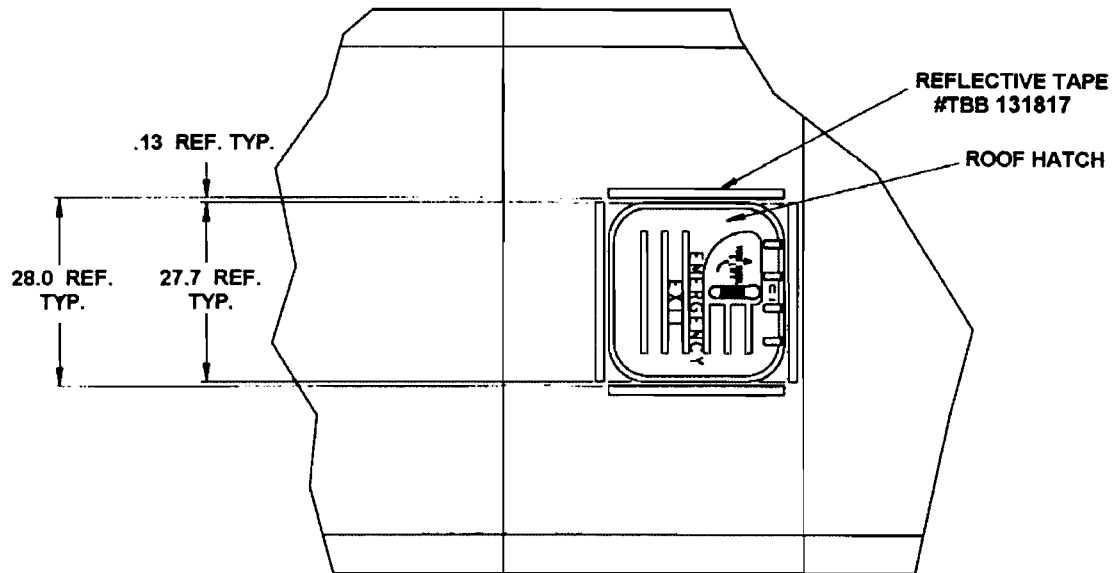


Figure 1

**MATERIALS REQUIRED:**

<u>PART #</u>	<u>QTY.</u>	<u>DESCRIPTION</u>
TBB 131817	A/R	REFLECTIVE TAPE