## OWNER'S LETTERS

For vehicles, according to NNA records, that are currently registered in one of the states listed in this letter.

## Dear Infiniti owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect that relates to motor vehicle safety exists in some 1997-2001 model year Infiniti QX4 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN on the cover of this notice.

## Reason for Recall

The fuel filler tube in your QX4 may have insufficient amount of coating at the lower mounting bracket. If there is insufficient coating, corrosion may occur in geographic areas that regularly use road salt in the winter. This corrosion can result in perforation of the fuel filler tube and fuel leakage. If there is fuel leakage, in the presence of an ignition source, a fire can result.

Below are States that regularly use road salt in the winter:

Connecticut	Kentucky	New Hampshire	Tennessee
Delaware	Maine	New Jersey	Vermont
District of Columbia	Maryland	New York	Virginia
Illinois	Massachusetts	Ohio	West Virginia
Indiana	Michigan	Pennsylvania	Wisconsin
lowa	Minnesota	Rhode Island	

According to our records, your vehicle is currently registered in one of these states.

## What Infiniti Will Do

In order to prevent this from occurring, your Infiniti dealer will replace the fuel filler tube assembly with a new one with an improved coating process. This free service should take about an hour to complete, but your Infiniti dealer may require your vehicle for a longer period of time based upon the dealer's work schedule.

# What You Should Do

Contact your Infiniti dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Your fuel tank should be no more than one-quarter full when you bring your vehicle to the dealer in order to minimize the possibility of fuel spill during the repair. Instructions have been sent to your infiniti dealer.

If you have paid to have your fuel filler tube replaced prior to this campaign, you may be eligible for reimbursement of the related expense. If you have additional questions you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.

# **OWNER'S LETTERS (cont.)**

For vehicles, according to NNA records, that are not currently registered in one of the states listed in this letter.

### Dear Infiniti owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Infiniti has decided that a defect that relates to motor vehicle safety exists in some 1997-2001 model year Infiniti QX4 vehicles. Our records indicate that you own or lease the Infiniti vehicle identified by the VIN on the cover of this notice.

#### Reason for Recall

The fuel filler tube in your QX4 may have insufficient amount of coating at the lower mounting bracket. If there is insufficient coating, corrosion may occur in geographic areas that regularly use road salt in the winter. This corrosion can result in perforation of the fuel filler tube and fuel leakage. If there is fuel leakage, in the presence of an ignition source, a fire can result.

Below are States that regularly use road salt in the winter:

Connecticut	Kentucky	New Hampshire	Tennessee
Delaware	Maine	New Jersey	Vermont
District of Columbia	Maryland	New York	Virginia
Illinois	Massachusetts	Ohio	West Virginia
Indiana	Michigan	Pennsylvania	Wisconsin
lowa	Minnesota	Rhode Island	

According to our records, your QX4 is not registered in one of these States and does not have to be repaired.

However, if your QX4 was previously registered in one of the above States or it is driven there often during winter months, you may bring your vehicle to your Infiniti dealer to have the fuel filler tube inspected, and if necessary, replaced. Also, contact your dealer if you notice fuel leakage when filling the gas tank.

### What Infiniti Will Do

Because your QX4 is not registered in one of the above States, it does not have to be repaired. However, at your request, your infinitional dealer will inspect, and if necessary, replace the fuel filler tube assembly with a new one with an improved coating process. This free service should take about one and a half hours to complete, but your Infinitional dealer may require your vehicle for a longer period of time based upon the dealer's work schedule.

## What You Should Do

No action is necessary because your QX4 is not registered in a State that regularly uses road salt. However, if you wish to have your vehicle inspected, please contact your Infiniti dealer at your earliest convenience in order to arrange an appointment. Please bring this notice with you when you keep your service appointment. Your fuel tank should be no more than one-quarter full when you bring your vehicle to the dealer in order to minimize the possibility of fuel spill during the repair. Instructions have been sent to your Infiniti dealer.

Please leave this notice in your QX4 for any future owners.

If you have paid to have your fuel filler tube replaced prior to this campaign, you may be eligible for reimbursement of the related expense. If you have additional questions you may contact the National Consumer Affairs Department, Infiniti Division, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-662-6200.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 2:0590; or call the toll-free Vehicle Safety Hotline at 1-898-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.