



December 14, 2007

**VEHICLE SAFETY DEFECT SERVICE BULLETIN**  
**Recall Campaign No. 07V404000**  
**Monaco File # R07019**

**Re: Safety Recall – Atwood Burner Tube Repair**

Atwood Part #:  
Atwood Serial #:  
VIN:  
Motorhome Serial #:

Dear Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Monaco Coach Corporation has decided that a defect which relates to motor vehicle safety exists in certain Class A motorhomes manufactured from December 12, 2006 through May 23, 2007 equipped with Atwood Mobile Products (“Atwood”) Sealed Burner Ranges and Slide-in Cook tops, model numbers beginning with R-A1733, R-A2133 or C-A33 and has initiated a voluntary safety recall campaign. This recall campaign has been initiated as the result of a recall notice furnished to the National Highway Traffic Safety Administration by Atwood Mobile Products.

The affected Class A Motorhomes are certain **Holiday Rambler** 2007-2008 Ambassador, Scepter, Endeavor and Neptune, **Monaco** 2007 Lapalma Diesel, 2007-2008 Camelot, Diplomat, Knight and Cayman, **Safari** 2007 Cheetah, 2007-2008 Trek Gas and Simba Diesel and **Beaver** 2007-2008 Contessa.

According to our information, your unit identified on this letter is affected. *Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.*

Monaco Coach Corporation was notified by Atwood Mobile Products that Atwood had made a safety defect determination with respect to RA series ranges, CA series slide-in cook tops and burner tube service kits produced for recreational vehicle applications manufactured between December 3, 2006 and April 6, 2007. According to Atwood, the affected products exceeded the maximum allowable level of carbon monoxide during Atwood quality assurance testing of ANSI Z21.57-2005 American National Standard for Recreational Vehicle Cooking Gas Appliances Section 2.4. The range and slide-in burner tubes leading from the gas manifold to the burner heads had a depression or “kink” in the exterior bend restricting proper airflow and gas mixture. Failure to operate the ranges or slide-in cook tops per Atwood’s operation manual could result in carbon monoxide poisoning to the vehicle occupant(s). Warnings of this issue are soot on the bottom of operator’s cookware and the carbon monoxide detector may be triggered.

The enclosed Repair Instruction describes the method and procedure to be used by a qualified RV technician to remove and replace the burner tubes on your Atwood Sealed Burner cooking appliance. Please do not operate your Atwood Sealed Burner appliance until you do the following things:

1. Study the Inspection and Replacement Instructions.
2. Determine if your vehicle has an Atwood Sealed Burner range or slide-in cook top.
  - a. If it does and the manufacture date and model number fall into the scope of this letter and there is **no** green dot label affixed to the burner box near the manufacture date proceed to step 3.
  - b. If it does and the manufacture date and model number fall into the scope of this letter and there **is** a green dot label affixed to the burner box near the manufacture date you need not proceed any further. Complete the “Verification of Burner Tubes Repair” form and send it to Atwood.
  - c. If it does and the manufacture date **does not** fall into the scope of this letter you need not proceed any further. Complete the “Verification of Burner Tubes Repair” form and send it to Atwood.
3. Have new burner tubes installed by a qualified RV technician as described in the Inspection and Replacement Procedure Instructions. **DO NOT ATTEMPT TO REPAIR YOURSELF.**

The remedy will involve the replacement of the burner tubes. The recall repair will be performed at no cost to you. If you had the defect, which is the subject of this letter, remedied prior to receiving this letter, you may be eligible for reimbursement by Monaco Coach Corporation for your remedy costs.

You may contact any Atwood authorized service facility or your Monaco Coach Corporation dealer to arrange for a service appointment. The shop should contact Atwood for authorization to perform this repair. Instructions for making this correction have been sent to your dealer and parts are readily available. The labor time necessary to perform this recall campaign is approximately 0.5 hours. Please ask your dealer if you wish to know how much additional time may be needed to schedule and process your motorhome.

The vehicle owner is responsible for having this service action performed. Monaco Coach Corporation reserves the right to deny coverage for any vehicle damage or coincidental damage that may result from failure to have this recall performed in a timely manner. Therefore, please have this recall performed as soon as possible.

This owner notification letter identifies your motorhome. **Presentation of this letter along with the included verification form and information bulletin to your dealer will assist in making the necessary correction in the shortest possible time.** If you have sold or traded your vehicle, please forward these documents to the new owner as soon as possible. Please have yourself or the new owner contact our technical service department at 877-466-6226 to provide us with the new owners' information to update our records. If you don't have the full information on the new owner, please call us with as much information as you have.

If you take your unit to an Atwood authorized service facility or Monaco Coach Corporation dealer on the agreed service date and the shop does not remedy this condition on that date or within three (3) days, please call Atwood Mobile Products at 800-348-7418. If you still are requiring further assistance please contact the Monaco recall hotline at 800-685-6545.

If, after contacting your dealer, and the recall assistance service line, you believe Atwood Mobile Products and Monaco Coach Corporation have failed or has been unable to remedy the noncompliance without charge or there has been an unreasonable delay in securing the remedy, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY:1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience that this may cause you. However, we have taken this action in the interest of your safety and continued satisfaction with your Monaco Coach Corporation Motorhome.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael R. Becker". The signature is fluid and cursive, with a long horizontal stroke at the end.

Michael R. Becker  
Customer Service Manager  
Monaco Coach Corporation