

Recall Campaign

Daimler Trucks
North America LLC

April 2008
FL512A-D
NHTSA #07V-400

Copy of Letter to Owner Subject: Tie-Rod Arm Installation

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This notice is also sent in accordance with the Canadian Motor Vehicles Safety Act.

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, has decided that a defect which relates to motor vehicle safety exists on specific Freightliner Century Class S/T and Columbia vehicles manufactured between November 12, 2004, and November 23, 2006, with rack-and-pinion steering.

The tie-rod arms may have been installed incorrectly on some vehicles with rack-and-pinion steering. If the right-hand tie-rod arm is installed on the left-hand steering knuckle, excessive tie rod angles may loosen the threaded tie rod socket attachment to the steering gear on the driver's side. The threaded end of the ball socket assembly may fracture and separate, making the vehicle more difficult to control at higher speeds and resulting in a possible vehicle crash.

The tie-rod arms will be inspected and steering stop bolts will be installed. Steering components will be replaced on vehicles with incorrectly installed tie-rod arms.

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have your vehicle(s) modified and to assure that parts are available at the dealership. To locate a dealer, search online at www.FreightlinerTrucks.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to campaign number **FL512A-D**. Once kit(s) are received at the dealership, the Recall will take between approximately an hour and more than five hours, depending on the vehicle and the work needed. The Recall will be performed at no charge to you.

IMPORTANT: When the Recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL512A-D**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address WarrantyCampaigns@freightliner.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may wish to notify Transport Canada, ASFAD, Place de Ville Tower C, 330 Sparks Street, Ottawa, ON K1A 0N5, or phone (800) 333-0510.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure