

NHTSA Campaign Number: 07V-396

4-Star Trailer Owner;

This **Notice** is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

4-Star Trailers, Inc. (4-Star) has decided that a defect which relates to motor vehicle safety exists in certain trailers equipped with covered hayracks manufactured from January 16, 2003 through June 26, 2007, and with hayrack assemblies manufactured and sold separately during the same period. Specifically, the fasteners securing the hayrack to the roof mounting bracket may fail, allowing the hayrack to separate from the trailer. This could pose a serious hazard to yourself and others.

Your trailer, identified with this Owner Notification Letter is affected. For this reason we ask that you arrange for service to correct the condition without delay. The service and required parts as described in this letter, will be provided free of charge.

WHAT YOU SHOULD DO

To correct this condition, your dealer or repair shop will need to install new fasteners (enclosed herein) securing the hayrack to the mounting bracket on the roof of the trailer.

This repair will take about one (1) hour to complete. Additional time may be required depending on how appointments are scheduled and processed. To obtain this free service:

Contact your 4-Star dealer as soon as possible to schedule an appointment for the free service.

Or,

Take the repair kit included with this letter, to a repair shop of your choice to have the retro-mounting kit installed.

In either case, take this Owner Notification Letter with you at the time of your appointment and present it to your service provider. The letter identifies the vehicle and

required service. If you take your vehicle to a repair shop other than a 4-Star Dealer, for a complete refund, send the invoice for the service charge by mail to: Randy McArthur, 4-Star Trailers, Inc., 10000 N.W.10th Street, Oklahoma City, Oklahoma 73127, or via FAX to (405) 324-7625. If you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact 4-Star Warranty Department at 1-800-848-3095. A 4-Star representative will arrange for prompt attention to your trailer.

After contacting your dealer and 4-Star, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administer, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: (1-800-424-9153); or go to <http://www.safercar.gov>.”

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

4-Star Trailers, Inc.

By:

Randy McArthur
Sales/Warranty Manager