



Irbit MotorWorks of America, Inc.

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Vehicle Recall Owner Notification Letter

Dear Ural motorcycle owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall

Irbit Motorworks has decided that a defect which relates to motor vehicle safety, exists in certain Ural motorcycles. It was found that the transmission main shaft and retaining clips may be defective. This defect may result in transmission lock up, transmission damage, and/or motor vehicle crashes.

What We Will Do

All affected motorcycles will be inspected for this defect: if it is found your transmission has defective shafts and retaining clips the complete transmission will be replaced at no charge.

What You Should Do

Please contact your nearest Ural dealer and/or repair facility as soon as possible to schedule a service appointment. You may be asked to provide your VIN (vehicle identification number) for confirmation of recall. The labor time for this repair is approximately 4 ½ to 5 hours. You may be asked by your dealer to leave the motorcycle for the repair.

Your Ural dealer is best equipped to obtain parts and provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Ural customer service by calling 1-888-990-8484

After contacting your dealer and Ural customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Ural Customer Service at 1-888-990-8484. If you have sold or traded your vehicle, please let us know by calling Ural Customer Service at 1-888-990-8484.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,
Irbit Motorworks of America, Inc