

**November 2007**

Recall Campaign No. 07V-367, G650XMoto, G650XChallenge, G650XCountry  
**- Chain Tensioner**

Dear BMW Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BMW AG has decided that a defect which relates to motor vehicle safety exists in certain 2007 BMW G650X Moto, G650X Challenge and G650X Country motorcycles. Our records indicate that you are the owner of a potentially affected motorcycle.

We sincerely apologize for any inconvenience this may cause you.

**DESCRIPTION OF DEFECT**

The defect involves a chain tensioner. On affected motorcycles, a left-side chain tensioner has been incorrectly installed on the right side. As a result, this chain tensioner and the rear wheel axle may loosen over time. This could lead to a condition in which the motorcycle is unstable.

**You must have this problem corrected promptly. Failure to observe the following precautions, in conjunction with traffic and road conditions, and the rider's reactions, could increase the risk of a crash.**

**PRECAUTIONS FOR YOUR SAFETY**

- 1. DO NOT OPERATE THE MOTORCYCLE. IT MUST REMAIN OUT OF USE UNTIL REPAIRED.**
- 2. PLEASE CONTACT YOUR AUTHORIZED BMW MOTORCYCLE DEALER IMMEDIATELY TO HAVE THE NECESSARY REPAIR PERFORMED AS SOON AS POSSIBLE. THE BMW DEALER WILL ARRANGE FOR PICKUP AND REPAIR OF THE MOTORCYCLE.**
- 3. Should you need BMW Roadside Assistance, they can be reached at 1-877-680-2176.**
- 4. Please advise all other riders of this motorcycle of this important information.**

**DESCRIPTION OF REPAIR**

The repair will consist of installing a new right side chain tensioner on all affected motorcycles.

The actual repair may take up half an hour; however additional time may be required depending upon the BMW dealer's scheduling and processing. This work will be performed *free of charge* by your Authorized BMW motorcycle dealer.

## **OTHER INFORMATION**

If you are no longer the owner of this motorcycle, we would appreciate you furnishing us with the name and address of the new owner using the enclosed postage-paid card.

If you are a lessor of this motorcycle, Federal Regulations require you to forward this notice to your lessee.

If you have already had this repair performed at your own expense, please see the attachment regarding possible eligibility for reimbursement.

Again, we sincerely apologize for any inconvenience this may cause you.

**Should you have any questions about this campaign, please contact your Authorized BMW motorcycle dealer.**

We appreciate your confidence in our product, and we wish to do everything we can to retain your confidence. Should you need additional assistance, you may contact BMW Customer Relations and Services by telephone at 1-800-831-1117, or by email at [CustomerService@bmwmotorcycles.com](mailto:CustomerService@bmwmotorcycles.com).

If the BMW motorcycle dealer is unable to remedy the defect without charge or within a reasonable period of time, you may notify the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, DC 20590, call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

BMW OF NORTH AMERICA, LLC