



January 22, 2008

To: Pat Wallace

From: Wes Chestnut  
Sr. Compliance Analyst

Re: 07V-363 Customer Letter Modification

Dear Mrs. Wallace,

This letter is to serve as notification of modification to the Customer Letter associated with the referenced recall. The purpose in the modification is to ensure the affected customers contact Spartan Chassis, Inc. and increase the rate of completion.

Should you have any questions regarding this matter, please feel free to contact me.

Kindest Regards,

Wes Chestnut  
Senior Compliance Analyst  
Spartan Chassis, Inc.  
Phone: 517.543.6400 ext.3275  
Cell: 517.231.0712  
Fax: 517.543.7729  
Email: wdchestnut@spartanmotors.com



Date: January 16, 2008

Re: Notice of Recall Service Bulletin:

NHTSA # 07V-363

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

***Please note:***

***The Vehicle Identification Number that may be affected by this recall is on the address label that is on the front of the envelope that contained this letter.***

Spartan Chassis Inc. has decided that a defect which relates to motor vehicle safety exists in certain Spartan Chassis models produced with a Bussmann® (DVEC) dual vehicle electrical center.

**Defect or Noncompliance:**

~~Low mileage vehicles may experience an electrical power~~ loss to major chassis operating systems (engine, transmission, starting, cooling) causing the vehicle to shutdown and/or prevent powering up. Each vehicle could potentially experience a unique circumstance where one or a combination of the following conditions could occur: Loss of electrical power to the engine, transmission, starting and engine cooling systems, in operation of the light chassis stop/turn signal and right trailer stop/turn signal, the anti-lock brake system (ABS), the auxiliary brake system, the heater elements in the air dryer, and the water-in-fuel separator, which could result in a crash.

**Corrective Action:**

Your authorized service center will replace the Bussmann® DVEC, per recall safety bulletin # 07V-363.

**Labor Time:**

The labor time required to replace the Bussmann® DVEC is 1 hr. Due to some service scheduling times, your service center may need your vehicle for a longer period.

**What You Should Do:**

Call Spartan Motors at 800-543-4277 (Option 1) with your current mileage. It will then be determined if your unit is part of the recall. If so, steps will be taken to ensure the recall is performed at the nearest authorized service center. You do not need to call Spartan Chassis, Inc. to find the facility most convenient to you. These facilities can be located on Spartan's website: <http://www.spartanchassis.com>. If you lack access to the internet call 800-542-4277 (Option 1) for locations.

**Leased Vehicles:**

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

**Reimbursement:**

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan at 800-543-4277 - Option 1.

**Reply Card:**

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-4277 - Option 1. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Best Regards,

Wayne Ridge  
Product Improvement Administrator  
Spartan Chassis, Inc.