



SUNLINER COACH

«AddressBlock»

January 2008

Recall **FL509A-C**
NHTSA #07V-343

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Stallion Bus Industries, LLC. has been notified by Freightliner Custom Chassis Corp. that a defect which relates to motor vehicle safety exists on certain SLC-900 series vehicles manufactured between June 13, 2002 and June 13, 2007. These units are identified by Stallion Bus Industries, LLC. by the receipt of this letter. We have determined that by chassis build date and the Vehicle Identification Number that the vehicle you own is within the recall period.

The defect involves Certain ZF Lenksysteme model 8018 steering gears may have been assembled with the incorrect recirculating ball spacer; this may allow the recirculating balls to escape their circuit. If this happens, the operator may notice that higher steering wheel inputs are required or the need for more steering wheel adjustments while driving in a straight line in combination with metallic cracking noises prior to a loss of steering. A loss of steering may result in a possible vehicle crash. Steering gears will be inspected for certain manufacturing date codes. Gears assembled during the affected periods will be replaced.

You should immediately contact your Freightliner Custom Chassis Corp. dealer for an appointment to your vehicle modified.

If you have had your vehicle repaired due to this noncompliance prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Warranty/Recall Department at 1-951-737-7777, 8 am to 5 pm. Pacific standard time Monday through Friday. E-mail jsalazar@stallionbus.com or billhovis@freightliner.com

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Warranty/Recall Department at (951)-737-7777. You may also submit a complaint to the Administrator, National Highway Traffic, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

223 Wall Street, Suite 290

New York, New York 11743

1-888-949-4673

1-860-350-4843 fax





SUNLINER COACH

Recall Campaign FreightLiner Custom Chassis Corp. Letter to Owner

Subject: ZF Lenksysteme 8018 Steering Gears

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Freightliner LLC, on behalf of its wholly owned subsidiary, Freightliner Custom Chassis Corporation, has decided that a defect that relates to motor vehicle safety exists on specific Freightliner Custom Chassis VCL, XB, and XC motorhome chassis manufactured between June 13, 2002, and June 13, 2007, with certain independent front suspension assemblies with ZF Lenksysteme 8018 steering gears.

Certain ZF Lenksysteme model 8018 steering gears may have been assembled with the incorrect recirculating ball spacer; this may allow the recirculating balls to escape their circuit. If this happens, the operator may notice that higher steering wheel inputs are required or the need for more steering wheel adjustments while driving in a straight line in combination with metallic cracking noises prior to a loss of steering. A loss of steering may result in a possible vehicle crash.

Steering gears will be inspected for certain manufacturing date codes. Gears assembled during the affected periods will be replaced.

Parts are now available for authorized dealers to order. Contact your authorized dealer to arrange to have your vehicle(s) inspected and to assure that parts are available at the dealer, if needed. To locate a dealer, search online at www.FreightlinerTrucks.com or contact the Warranty Campaigns Department for assistance.

When you contact your dealer, refer to campaign number **FL509A-C**. The inspection will take approximately half an hour. If a steering gear replacement is needed, once kit(s) are received at the dealership, it will take approximately four hours. The Recall will be performed at no charge to you.

IMPORTANT: When the Recall has been completed, please ensure that a label has been affixed to your vehicle referencing **FL509A-C**.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days. If you have paid to have this recall condition corrected prior to this notice, you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

If you are not able to have the defect remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address WarrantyCampaigns@freightliner.com, or the Customer Assistance Center at (800) FTL-HELP or (800) STL-HELP, after normal business hours. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

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Recall Campaign Freightliner Custom Chassis Corp. Reimbursement to Customers for Repairs

Performed Prior to Recall

If you have already **paid** to have this recall condition corrected you may be eligible to receive reimbursement. Requests for reimbursement may include parts and labor. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Freightliner LLC dealer. The following documentation must be presented to your dealer for consideration for reimbursement.

Please provide original or clear copies of all receipts, invoices, and repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when the repair was done.
- Who repaired the vehicle.
- The total cost of the repair expense that is being claimed.
- Proof of payment for the repair (such as the front and back of a cancelled check or a credit card receipt).

Reimbursement will be made by check from your Freightliner LLC dealer.

Please speak with your Freightliner LLC authorized dealer concerning this matter.

Please call when you have questions.

Sincerely yours,
Clifford C. Clare, Jr.
Stallion Bus Industries, LLC.
President/CEO
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