



**Atkins Kroll**  
**An Inchcape Company**

**General Motors Service Dept.**  
443 South Marine Corps Drive  
Tamuning, GU 96911  
Tel: (671) 646-1876  
Fax: (671) 649-1083

January 2, 2008

Notice		
1 <sup>st</sup> <b>X</b>	2 <sup>nd</sup>	3 <sup>rd</sup>

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Dear Chevrolet Owner:

This notice is sent to you in accordance with the requirement of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2004-2006 Chevrolet Optra.

*What is the problem?*

Some customers may complain that the low beam headlights and/or DRL (Daytime Running Lights) system do not operate. They may smell a burnt plastic odor from the instrument panel inside. This condition may be caused by electrically poor contact of terminals in the splice pack SP201, resulting in electrical-arc and melting the splice pack housing. The melted plastic material may remain inside the terminal contact area and then the low beam headlights and DRL circuit may be breaking.

*What will General Motors do?*

Your GM dealer will repair the incident 3 wires in advance for customer satisfaction. This service will be performed for you at no charge.

*What should you do?*

Please contact Atkins Kroll to schedule an appointment to repair the wire as soon as possible. The repair will take approximately 1 hour. However, depending upon the Dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time. Please present this notice to the Service Advisor at the time of your appointment. ***If campaign has been performed please disregard this letter.*** If you no longer own the vehicle, please contact our GM Service Department at 648-8453 (Patrick Sayama) or 648-8454 (Justin Leon Guerrero).

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,  
General Motors Service Department  
Atkins Kroll, Inc.  
Campaign # 07-9B-085

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