

Sample Owner Notification Letter

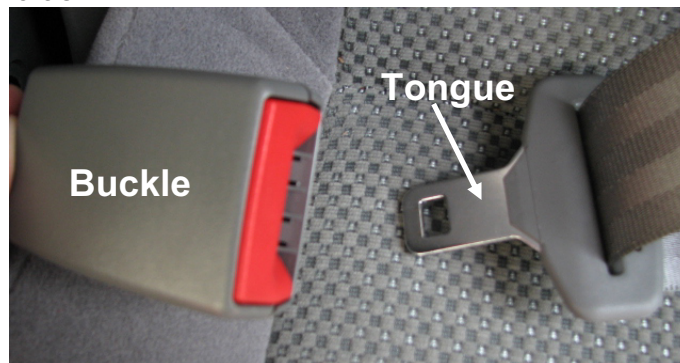
IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2006 and 2007 Suzuki Forenza and Reno vehicles. According to our records, you own one of the vehicles affected by this recall.

Affected vehicles were produced with improperly manufactured driver and front passenger seat belt buckles. It is possible that plastic pieces inside the seat belt buckle can break off and remain inside the buckle. The buckle could fail to latch, or could seem to have latched without latching completely. If the buckle does not latch completely, the buckle could release without pressing the release button. These buckle malfunctions, which could prevent a person from using the seat belt or could cause the seat belt to fail to function as designed, can increase the risk of injury in a crash.



To correct this condition, your Suzuki dealer will replace the front seat belt buckles on your vehicle at no cost to you for parts and labor.

Please contact your Suzuki dealer to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. Recall instructions have already been sent to your dealer and the recall can be completed in less than one hour if you have an appointment. If your dealer has a number of vehicles awaiting service, there may be additional time required. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend that you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington,

DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If your vehicle is included in the recall and you have paid for the repair or replacement of a defective front seat belt buckle, you may be eligible for a full or partial reimbursement. Please note the following qualifiers:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate labor time allowance.
- An owner will not be eligible for reimbursement if the expenses for the repairs are performed more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation, Automotive Customer Relations Department, PO Box 1100, Brea, CA 92822-1100 or call toll free (800) 934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

We will try to minimize your inconvenience in getting this recall performed. Continued satisfaction with your Forenza/Reno is important to all of us here at Suzuki.

Sincerely,
AMERICAN SUZUKI MOTOR CORPORATION



Chuck Halper
Vice President, Service and Quality