



AMERICAN SUZUKI MOTOR CORPORATION

August 17, 2007

Mr. Daniel Smith  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attention: Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE  
Washington, D.C. 20590

Dear Mr. Smith:

Subject: Recall No. 07V-307

Attached is a copy of American Suzuki Motor Corporation's final owner notification letter for the subject recall campaign. This letter was sent to all known owners of affected vehicles in the mainland U.S. on August 13, 2007.

Please contact me if you have any questions concerning this matter.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

A handwritten signature in black ink that reads 'Kenneth M. Bush'. The signature is written in a cursive style with a large, stylized 'K' and 'B'.

Kenneth M. Bush  
Associate Director, Government Relations

**IMPORTANT SAFETY RECALL NOTIFICATION**



Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in all 2002 through 2005 and certain 2006 Suzuki Aerio, five speed manual transmission equipped vehicles. According to our records, you own one of the vehicles affected by this recall.

The retaining clip that keeps the gear shift cable attached to the gear shift control lever can contact the gear shift control lever housing if excessive lateral force is applied when shifting to first gear. Repeated shifting in this manner can eventually cause the retaining clip to break on affected vehicles. If the shift cable clip breaks, the gearshift cable can become disconnected from the gearshift control lever resulting in the loss of ability to change transmission gears. This can result in a crash without prior warning.

To correct this condition, your Suzuki dealer will replace the shift cable clip on your vehicle at no cost to you for parts and labor.

Please contact your Suzuki dealer to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at <http://www.suzuki.com>. The online dealer locator includes driving instructions and maps. Recall instructions have already been sent to your dealer and the recall can be completed in less than one hour if you have an appointment. If your dealer has a number of vehicles awaiting service, there may be additional time required. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend that you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington, DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.



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**- IMPORTANT -**

If you no longer own the vehicle identified below, or if the name or address shown are incorrect, please fill out this card and mail - no postage necessary. Please do not mail if you own the vehicle and your name and address is correctly shown in the box below. *Thank you.*

**NAME OR ADDRESS CORRECTION**

If you own the vehicle shown in the box below, and the name and address is incorrect, please enter your correct name and address here.

NAME \_\_\_\_\_  
 ADDRESS \_\_\_\_\_  
 CITY \_\_\_\_\_  
 STATE \_\_\_\_\_ ZIP \_\_\_\_\_

**CHANGE OF OWNERSHIP**

If you do not own the vehicle shown in the box to the left, please fill in the following information as applicable.

- Never owned this vehicle.
- Vehicle sold / transferred / traded.
- Other \_\_\_\_\_
- Vehicle Stolen.
- Vehicle exported.
- Vehicle scrapped / Total loss

If you have sold or traded the vehicle and know the name of the

If your vehicle is included in the recall and you have paid for repairs caused by a defective shift cable retaining clip, you may be eligible for a full or partial reimbursement. Please note the following qualifiers:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate labor time allowance.
- An owner will not be eligible for reimbursement if the expenses for the repairs are performed more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation, Automotive Customer Relations Department, PO Box 1100, Brea, CA 92822-1100 or call toll free (800) 934-0934.

We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

We will try to minimize your inconvenience in getting this recall performed. Continued satisfaction with your Aerio is important to all of us here at Suzuki.

Sincerely,  
AMERICAN SUZUKI MOTOR CORPORATION



Chuck Halper  
Vice President, Service and Quality

Doug Smith Suzuki  
501 W Main St  
American Fork, UT 84003  
801-492-1110

Riverton Hyundai Suzuki  
10736 S State St  
Sandy UT 84070  
801-984-1926

West Valley Suzuki  
3146 West 3500 South  
West Valley City, UT 84119  
801-967-9696



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UNITED STATES



**AUTOMOTIVE DIVISION / WARRANTY  
AMERICAN SUZUKI MOTOR CORPORATION  
PO BOX 1100  
BREA CA 92822-9988**

