



850 I-30 East
Mt. Pleasant, TX 75455
Phone (903) 575-0300
Fax (903) 577-8858

12400 W. I-20 East
Odessa, TX 79765
Phone (432) 563-0300

Date: August 14, 2007

SAFETY RECALL NOTICE

Safety Recall Number: 07V-304

Dear Big Tex Trailer Manufacturing, Inc. Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Big Tex Trailer Manufacturing, Inc. (Big Tex), has decided that a defect, which relates to motor vehicle safety, exists in certain 2007 Big Tex Model 10CC and 14CC flatbed utility trailers. This defect involves what has been decided to be a potentially insufficient weld of the ramp hanger pockets that store the ramps when not in use on the left and right underside of the trailer bed. If the weld is insufficient, it could cause the ramp hanger pocket to detach, dropping the ramp to the ground or roadway. A failure of the ramp hanger pockets could result in accidental damage to include personal injury, property damage or both.

Your trailer has been identified as included in this recall. **Immediately remove the ramps and call Big Tex Warranty, Mt. Pleasant, Texas at 1-800-594-5637 immediately, so Big Tex can schedule the necessary repair.** You are advised not to operate the trailer with the ramps stored in the ramp hanger pockets until you have taken the trailer in for the necessary repair.

Dealers will inspect and add two 'hat brackets' (one under each hanger pocket) by bolting the hat bracket to the underside of each affected trailer to further secure the ramp pockets.

The work will take approximately an hour to an hour and a half to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To make the appointment to schedule the necessary repair, **which will be performed at no charge to you**, please do the following:

1. Call Big Tex Trailer Manufacturing, Inc. in Mt. Pleasant, Texas **toll free at 1-800-594-5637** or on our regular phone number at (903) 575-0300, for the location of your closest Big Tex dealer or authorized representative who will perform the repair. You should call the same number if you have any problem obtaining the

needed repair. **DO NOT USE** your trailer with the ramps stored in the ramp hanger pockets until after the necessary repairs have been completed.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Big Tex Trailers at 1-800-594-5637.

Take the enclosed Owner Notification Form with you at the time of your appointment and give it to your dealer or authorized representative. Upon completion of the necessary repairs, the dealer or Big Tex authorized representative will return the form to Big Tex Trailer Manufacturing, Inc.

If you believe that Big Tex Trailer Manufacturing, Inc. has failed or is unable to remedy the defect without charge to you within a reasonable time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

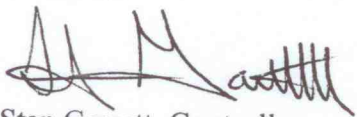
or call the toll free Vehicle
Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153); or go to
[http:// www.safercar.gov](http://www.safercar.gov)

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience which this action may cause you. This program is being carried out to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,



Stan Garrett, Controller
Big Tex Trailer Manufacturing, Inc.

Encl: Owner Notification Form



OWNER NOTIFICATION FORM
SAFETY RECALL NO. 07V-304

**2007 MODEL 10CC AND 14CC FLATBED UTILITY
TRAILERS**

**POTENTIAL INSUFFICIENT WELDS TO SECURE RAMP
HANGER POCKETS**

This form should be presented to the Big Tex authorized Dealer or representative to whom you are directed when you call Big Tex **toll free at 1-800-594-5637**.

Upon completion of the necessary repairs, the Big Tex Dealer or authorized representative must mail this form to the address below in order to receive reimbursement for the necessary repair:

Big Tex Trailer Manufacturing, Inc.
850 I-30 East
Mount Pleasant, Texas 75455
ATTN: Warranty (Safety Recall)

Please include the following information:

- a. Model of Trailer: 10CC-18
- b. VIN: 16VCX182871H50150
- c. Date Repair Completed: _____
- d. Name, address and telephone number of person bringing trailer in for repair:

Name: Ken Treadwell
Address: 365 McKillop Ln.
City, State and Zip: Hamilton, MT. 59840

Telephone Number: _____