



SPARTAN CHASSIS, INC.

www.spartanchassis.com

Date: August xx, 2007

Re: Notice of Recall Service Bulletin: **RSB07-260-001**

NHTSA # 07V-300

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Spartan Chassis Inc., in conjunction with ZF Lenksysteme, has decided that a defect which relates to motor vehicle safety exists in certain Spartan K2 and K3 model chassis with a VDM (Vehicle Date of Manufacture) of October 20, 2003 through June 16, 2005.

Please note:

The Vehicle Identification Number that is affected by this recall is on the address label that is on the front of the envelope that contained this letter.

Defect: The steering gear has potential to fail whereas it may allow for disconnection between the steering wheel and the wheels of the vehicle. As a prior warning to steering gear failure the vehicle operator will recognize a higher force required to turn the steering wheel or find it necessary to adjust the steering wheel while driving in a straight line. If this warning is not heeded a vehicle crash can occur.

Corrective Action: Your authorized service center will replace the steering gear per recall safety bulletin number RSB07-260-001.

Labor Time: The labor time required to replace the steering gear is **2.0 hrs**. Due to some service scheduling times, the service center may need your vehicle for a longer period.

What You Should Do: **Immediately** contact Spartan Chassis Inc. at 1-800-543-4277 (select option 1) to coordinate the necessary steps for having the steering gear replaced in your vehicle.

Leased Vehicles: The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement: If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis Inc. at 800-543-4277 (select option 1).

Reply Card: Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address or no longer own the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 800-543-4277 (select option 1). You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect or noncompliance without charge

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Best Regards,

Wayne Ridge
Product Improvement Administrator