



July 2007

**2007 MAZDASPEED3 Engine Mount Safety Recall 4607F**

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect, which relates to motor vehicle safety, exists on certain 2007 MAZDASPEED3 vehicles produced from June 28, 2006 through May 19, 2007. **If you are a recipient of this notice, your vehicle is included in this campaign.**

**What is the problem?**

On certain MAZDASPEED3 vehicles, the No. 4 engine mount bolt may loosen if a sudden/rapid acceleration is repeatedly performed. If the vehicle is continuously driven under such condition, the No. 4 engine mount bolt may loosen and fall out or break, allowing the transmission to be out of position. In extreme cases, the driveshaft may become detached. If this occurs the vehicle will immediately lose power, come to a stop and be inoperable. Should this occur, there is an increased risk of an accident.

**What will Mazda do?**

Your Mazda dealer will inspect and replace the No. 4 engine mount bolt with a modified one, and if necessary, replace the No. 4 engine mount rubber and bracket with new ones **free of charge**.

The repair should take approximately one hour to complete. However, it may take longer depending on the service workload at your Mazda dealership.

*Please note that you are not required to bring your vehicle to a MAZDASPEED certified dealer for this recall. Non-MAZDASPEED dealers are authorized to perform this repair. Due to parts availability, the repair time may be longer at a non-MAZDASPEED certified dealer. You are encouraged to contact the dealer ahead of time to schedule an appointment.*

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our web site and try our "Locate a Dealer" feature at [www.MazdaUSA.com](http://www.MazdaUSA.com) or consult your local yellow pages.

As a reminder, the Mazda Driver's Assurance Plan may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be a 2001 or newer model and within the mileage and time limitations under the Mazda New Vehicle Limited Warranty and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

**What should you do?**

Mazda is concerned about your safety, and we encourage you to make an appointment with any authorized Mazda dealer to have the No. 4 engine mount bolt replaced, and if necessary to have the No. 4 engine mount rubber and bracket replaced. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

**What if you have already paid for repair on the No. 4 engine mount?**

If you paid for the inspection, repair, or replacement of the No. 4 engine mount bolt, rubber or bracket due to a defect prior to receiving this notice you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards. Please complete the enclosed "Reimbursement Application Form," including the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your MAZDASPEED3, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**

**Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500, option #4.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this recall may have caused you.

Sincerely,

Mazda North American Operations

## REIMBURSEMENT PLAN

### Requirements for Reimbursement

If you meet **all** of the following requirements, you are eligible to receive reimbursement under this plan:

1. An authorized Mazda dealer has inspected your vehicle and completed the 2007 MAZDASPEED3 Engine Mount Safety Recall 4607F.
2. You own or have owned a subject 2007 MAZDASPEED3 within the VIN range:

| Model            | VIN Range                     | Build Date Range                   |
|------------------|-------------------------------|------------------------------------|
| 2007 MAZDASPEED3 | JM1 BK34** 71 603266 - 768653 | June 28, 2006 through May 19, 2007 |

Note: The asterisk "\*" can be any number or letter.

3. You have paid for the inspection/repair or replacement of No.4 engine mount bolt, rubber or bracket.
4. You have an original or legible copy of the paid repair order or invoice receipt showing:
  - Description of the concern reported
  - Inspection/repair or replacement of No.4 engine mount bolt, rubber or bracket
  - Itemized part(s) and labor charges
  - Vehicle model and year, and vehicle identification number
  - Repair date
  - Repair mileage
  - Name, address, and telephone number of the authorized Mazda Dealer or a licensed repair shop where such repairs were performed
  - Your name and address at the time of repair
5. Mail this reimbursement application form in the enclosed envelope to:

**Mazda North American Operations**  
**PO Box 5049**  
**Lake Forest, CA 92609-8549**

### Procedure for Reimbursement Request

Once your vehicle has been inspected, repaired or the No.4 engine mount bolt, rubber or bracket replaced by an authorized Mazda dealer due to a defect, you may apply for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.
2. Mail the Reimbursement Application Form with a legible copy of the paid repair order and/or invoice using the enclosed envelope.
3. **Retain copies** of the paid repair order or invoice and this application form for your records.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.

(SEE REVERSE SIDE FOR APPLICATION FORM)

REIMBURSEMENT APPLICATION FORM

2007 MAZDASPEED3 Engine Mount Safety Recall 4607F

(Please type or print)

Name: \_\_\_\_\_  
First Middle Last

Address: \_\_\_\_\_  
Street Address

\_\_\_\_\_ City State Zip Code

Home: \_\_\_\_\_  
 Phone Number: Work: \_\_\_\_\_

Vehicle Identification Number (VIN): \_\_\_\_\_  
(17 digits in length)

Total Amount of Reimbursement Requested: \_\_\_\_\_  
Dollars Cents

**INSTRUCTIONS FOR GENERAL RELEASE DESCRIBED BELOW:**

- Please read thoroughly
- Fill in vehicle identification number
- Sign the General Release (below)

General Release

I am submitting to Mazda Motor Corporation ("Mazda") a claim for reimbursement for all inspection, repair or part replacement performed to date in connection with a defect with the No.4 engine mount.  
 The vehicle identification number (VIN) is:

VIN: \_\_\_\_\_

**In exchange for Mazda's payment of that claim, I hereby release Mazda, its agents, and its related entities from all claims for such inspection/repair costs. This release shall benefit Mazda and its authorized agent Mazda North American Operations, its regions/distributors (foreign and domestic), its authorized dealerships, and all their respective directors, officers, agents, employees, divisions, subsidiaries, and affiliated companies. This release shall bind my heirs, successors and assigns.**

Dated: \_\_\_\_\_ Signed: \_\_\_\_\_

(SEE REVERSE SIDE FOR REIMBURSEMENT PLAN DETAILS)