



AMERICAN SUZUKI MOTOR CORPORATION



July 12, 2007

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Early Warning Division (NVS-217)
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Dear Mr. Smith:

Subject: Recall Campaign No. 07V-277

Enclosed is a copy of American Suzuki Motor Corporation's final owner notification letter for the subject recall campaign. Owner notification letters were mailed to all known owners of affected vehicles on July 10, 2007.

Please contact me if you have any questions concerning this matter.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

Kenneth M. Bush
Associate Director, Government Relations



AMERICAN SUZUKI MOTOR CORPORATION
AUTOMOTIVE

IMPORTANT SAFETY RECALL NOTICE

Dear Suzuki Owner,

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act

Suzuki Motor Corporation has decided that certain 2007 Suzuki XL7 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 212, Windshield Mounting. Some XL7 vehicles may have had the windshield installed using an incorrect primer. In the event of a crash, the windshield glass may not be retained to the extent required by FMVSS No. 212, increasing the risk of personal injuries to vehicle occupants.

To address this problem, please contact your Suzuki dealer to schedule an appointment for this voluntary recall. Your servicing dealer will order and install a new windshield, and will also replace the glass in the rear liftgate and fixed side windows. There will be no charge to you for parts or labor.

To locate your nearest Suzuki dealer, call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. Recall instructions have already been sent to your dealer and parts are available for your dealer to order. The recall can be completed in one day if you have an appointment. If your dealer has a number of vehicles awaiting service, there may be additional time required. If your vehicle is kept overnight, substitute transportation may be arranged with your Suzuki dealership. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://safecar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We will try to minimize your inconvenience in getting this recall performed. Continued satisfaction with your XL7 is important to all of us here at Suzuki.

Sincerely,
AMERICAN SUZUKI MOTOR CORP.

A handwritten signature in black ink, appearing to read 'Chuck Halper'.

Chuck Halper
Vice President, Service and Quality



- IMPORTANT -

If you no longer own the vehicle identified below, or if the name or address shown are incorrect, please fill out this card and mail — no postage necessary. Please do not mail if you own the vehicle and your name and address is correctly shown in the box below. *Thank you.*

KW

NAME OR ADDRESS CORRECTION

If you own the vehicle shown in the box below, and the name and address is incorrect, please enter your correct name and address here.

NAME _____

ADDRESS _____

CITY _____

STATE _____ ZIP _____

CHANGE OF OWNERSHIP

If you do not own the vehicle shown in the box below, please fill in the following information as applicable.

- ☐ Never owned this vehicle. ☐ Vehicle stolen.
☐ Vehicle sold / transferred / traded. ☐ Vehicle exported.
☐ Other _____ ☐ Vehicle scrapped.

If you have sold or traded the vehicle and know the name of the new owner, please enter name and address in the space above.



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 107 BRECA CA

POSTAGE WILL BE PAID BY ADDRESSEE

**AUTOMOTIVE DIVISION / WARRANTY
AMERICAN SUZUKI MOTOR CORPORATION
PO BOX 1100
BRECA CA 92822-9988**

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

