



XX June, 2007

“Contact Name”
“Customer Name”
“Customer Address”

Re: Recall 07V-XXX - Steering U-Joint Assembly – New Flyer Part Number 8112157

Dear “Contact Name”,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

New Flyer has decided that a defect which relates to motor vehicle safety exists in certain New Flyer transit vehicles. The following vehicles which were originally delivered and sold to “Customer Name”, are affected:

Make: New Flyer Transit Vehicle

Model: “Model”

VIN Range (last 6 digits): “VIN range”

The subject vehicles were supplied by New Flyer with a Universal Joint (U-Joint) assembly which does not meet the required New Flyer design criteria for spline engagement. The U-Joint is employed in the steering system and is the physical connection between the steering column and the transfer gearbox.

Insufficient spline engagement may result in premature wear of the splines. Excessive wear of the components could cause a failure of the steering system resulting in a crash, injury or death.

New Flyer urges you to review the attached corrective instructions (ITS3306) to inspect for the suspect component and replace if found. For further information with regards to this recall action please contact either your Regional Product Support Manager “RPSM” or New Flyer Customer Services at (204) 934-4874.

**Headquarters/
Winnipeg Facility**

711 Kernaghan Ave.
Winnipeg, Manitoba
R3C 3T4 Canada

Ph: (204) 224-1251
Fx: (204) 224-0551
e-mail: bussales@newflyer.com

**Customer
Services**

25 DeBaets St.
Winnipeg, Manitoba
R2J 4G5 Canada

Ph: (204) 982-8400

**New Jersey Service
Support Center**

808 Garfield Ave.
Jersey City, New Jersey
07305-4423 USA

Ph: (201) 369-1200
Fx: (201) 369-0345

**New Product
Development**

Unit 7, 45 Beghin Ave.
Winnipeg, Manitoba
R2J 4B9 Canada

Ph: (204) 982-8413
Fx: (204) 654-4941

**Crookston
Facility**

214 5th Ave. SW
Crookston, Minnesota
56716 USA

Ph: (218) 281-5752
Fx: (218) 281-5672

**St. Cloud
Facility**

6200 Glenn Carlson Dr.
St. Cloud, Minnesota
56301 USA

Ph: (320) 203-0576
Fx: (320) 203-0584

If you no longer own this vehicle, please inform us when you call. Federal regulations require that any entity receiving this notice which leases vehicles involved in the recall, must forward a copy of this notice to the leaser within ten days.

This recall is being managed by New Flyer and all parts and labor associated with this corrective action is to be filed as a Warranty Claim to the New Flyer Warranty Department. If you had this corrective action performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If we fail, or we are unable to remedy this defect without charge and, within a reasonable time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC, 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to: <http://www.safercar.gov> .

We regret any inconvenience which this action may cause you. However, we are concerned about your safety. Thank you for your attention to this important matter.

Sincerely,

Kerry Legg
Safety & Compliance Manager
New Flyer Customer Service Support
(204) 934-4876

cc: "RPSM", Hans Peper, Cliff Murray, Don Bean, Scott Halbesma, Todd Sutherland.