



Customer Notification Letter

07V-256 Air Brake Hose Non Compliance

VIN: «VIN»

Ref: S/N «Serial»

October 23, 2008

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act, Title 49 Part 573.

Kalmar Industries USA, LLC (formerly Ottawa Truck Division) has decided that certain model Ottawa 30, 50, and 60 DOT/EPA terminal tractors manufactured between May 1997 and May 2007, fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 106, "Brake Hoses". This noncompliance exists in tractors that were equipped with rear axle suspensions or OTTO-RIDE rear suspensions.

If you are no longer the owner of record, if the vehicle has been sold, or is no longer in service. Or if you know who the new owner is, please provide us with that information. Complete the attached form and return to:

Kalmar Industries USA,
415 E. Dundee St
Ottawa, Ks 66067
Attn: Courtney Yahl

Instructions on how to remedy this noncompliance are provided within this letter.



Noncompliance

The noncompliance is in the rear axle air brake hose assemblies. The crimped on hose end connector used was not a “DOT” approved hose fitting. A crimped permanent end “U” series Weatherhead hose fitting was substituted in place of a “P” series fitting.

The hoses in question are attached to the rear axle brake chambers. They attach to the air brake chambers and are routed to the brake valves mounted in the frame. The crimped permanent end fittings are the issue. Non compliant hose fittings will have “**EATON 06U-xxx**” stamped in the outer shell of the fitting; however there will not be any marking referencing “DOT” on the fitting or on a metal identification band.

Compliant hoses will have an identification band wrapped around one end of the hose. The band will state “DOT”, have a three digit number and a date will be shown. If the hose has a reusable fitting installed, that fitting will have the letters “DOT” stamped on the fitting.

In the event that this hose should fail, we would expect that the emergency brake system would remain in service and could be used to stop the vehicle. If a failure occurred in the air line installed on the spring brake side of the brake chamber, the spring brakes would apply. This would require that the hose be repaired before the vehicle could be returned to service. The sudden application of the spring brake while the vehicle is traveling could lead to a crash.

Kalmar’s Program for Remedy

The remedy for this noncompliance is to replace the hose. Customers should contact the local “Kalmar Dealer” or “Kalmar Customer Service Department” at 785-229-6358. Provide them with the VIN, or S/N along with the part number of the hose. The hose assembly part numbers may be found by consulting your parts manual. Kalmar will provide new replacement hoses at no charge. We ask that the hose replacement be performed without delay. After installation is complete, please complete the attached form and return to Kalmar Industries USA. Forms may be faxed to (785) 229-7162 or (785) 229-7149, or mailed to address shown on form.

Customers are encouraged to contact the local “Kalmar Dealer” and have them perform the necessary repairs. If a customer prefers, he may perform this repair.



Kalmar will reimburse (2 hours) labor per unit to perform this remedy. Labor claims should be submitted to Kalmar Industries USA; Customer Service for reimbursement. All claims for reimbursement must include documentation for labor hours and travel time (if any) and a completed confirmation form (enclosed). If you have any questions regarding this repair, contact your local Kalmar-Ottawa Dealer or Kalmar-Ottawa Customer Service Department at (785) 229-6327.

If you believe Kalmar Industries USA has failed or is unable to remedy the noncompliance without charge within a reasonable time, you may submit a complaint to: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have any questions, they should be directed to:

Kalmar Industries USA, LLC.
415 E. Dundee
Ottawa, KS. 60067

Courtney Yahl
(785) 229-6327
(785) 229-6361 fax
courtney.yahl@kalmarind.com

I wish to thank you for your cooperation in this matter. We appreciate your urgent response and support.

Sincerely

Harold King
Global Safety & Standards Manager



CONFIRMATION OF REPAIR

Location of Unit Being Repaired:

Company _____
Street _____
City _____
State _____
Zip _____

User:

Company _____
Street _____
City _____
State _____
Zip _____

VIN, «VIN»

Ottawa Serial Number, «Serial»

Date Repair Performed _____

On the above date, I, _____ (name) performed the repairs on the above listed serial number in accordance with the Recall 07V-256. I tested the unit upon completion of the repair for proper operation.

Signed: _____

Print Name: _____

I am not the owner of this vehicle. The new owner is:

Owner _____
Address _____
Contact Mr. _____

Return to: Kalmar Industries USA
415 E. Dundee St.
Ottawa, Ks. 66967
Attn: Courtney Yahl
Fax to: (785) 229-7162