



IC Corporation

751 South Harkrider, Conway, Ar 72302

A SUBSIDIARY OF INTERNATIONAL
TRUCK AND ENGINE CORPORATION

NHTSA SAFETY RECALL #07V-224

JULY 2007

Dear IC Corporation Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

IC® and RICON Corporation have decided that certain RICON® "DOT Public Use" wheel chair lifts manufactured between 1/6/2006 and 9/6/2006 fail to conform to Federal Motor Vehicle Safety Standard No. 403 Platform Lift Systems for Motor Vehicles.

Our records indicate you may own an IC bus with a suspect wheel chair lift. IC has provided RICON with your vehicle information in order to facilitate notification of this recall.

ACTIONS YOU SHOULD TAKE

PLEASE REVIEW the attached recall notice from RICON to determine the next steps you should take.

IF YOU NEED ASSISTANCE

Questions or comments can be directed to:

RICON CUSTOMER SUPPORT: 1-800-322-2884

If you believe that RICON has failed to perform this repair within a reasonable amount of time, or the existing condition was not remedied without charge, please follow the procedure described in the *Owner Assistance Guide* section in your Owner's Manual or call toll free 1-800-448-7825.

You may also wish to submit a complaint to:

Administrator
National Highway Traffic Safety Administration,
1200 New Jersey Avenue, S.E.
Washington, D.C., 20590

or call the toll-free Vehicle Safety Hot-Line at 1-888-327-4236 (TTY:1-800-424-9152) or go to <http://www.safercar.gov>.

LESSOR REQUIREMENTS

Federal regulations require that any vehicle lessor receiving this Recall notice must forward a copy of this notice to the lessee within ten days.

We request your prompt attention to the correction of this noncompliance and apologize for any inconvenience this may cause you.

Sincerely,

IC CORPORATION and RICON CORPORATION



INNOVATION IN ACCESS

July 2007

RE: Safety Standard Non-Compliance Recall Notification (# 06-E101/07V-224)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

To whom it may concern,

Ricon Corp. has determined that a safety related non-compliance with S6.10.2.7 of the FMVSS 403 (Inner Barrier Interlock) exists in certain "DOT Public Use" wheelchair lifts manufactured between January 6, 2006 and September 6, 2006.

WHY ARE WE CONDUCTING THIS RECALL:

The potential non-compliance is the result of the inner barrier interlock switch system in the lift baseplate not detecting the presence of a passenger (either wheelchair or standee) on the barrier and allowing the platform to move down more than one inch below floor level when occupied. This condition can result during installation if the installer runs wires through the baseplate assembly and the wires lodge under the trigger block of the interlock interfering with the switch movement. In the event this condition occurs during passenger operations it may be possible for the wheelchair to tip backwards onto the platform if the user is backing onto the lift from inside the vehicle and has the small front wheels fully or partially on the inner barrier when the platform was lowered. A standee could lose his or her balance if they were positioned fully or partly on the inner barrier when the platform was lowered. Either condition could cause personal injury.

WHAT YOU AS THE OWNER SHOULD DO:

Ricon has enclosed a list of vehicle identification numbers (VINs) that contain suspect lifts manufactured during the specified time period. Please follow the procedures outlined below to determine if your lift(s) need adjustment or repair:



INNOVATION IN ACCESS

1. Park the vehicle in a safe location and operate the lift through the unfold/deploy cycle.
2. With the lift at the vehicle floor level, place a 25 pound weight completely on any part of the inner barrier, (yellow painted plate) and push the down switch.
3. If the lift platform goes down one inch or less and then stops all movement, the lift does not require adjustment or modification and may be returned to normal service.
4. **If the platform continues to move downward, the operator should take the following steps:**
 - a. Remove the 25-pound weight, return the lift to the stowed position and turn power off to the hand control.
 - b. Tag the lift to show it is NOT OPERATIONAL following your own “lockout/red tag” procedures.
 - c. Contact Ricon Customer Support Dept at 800-322-2884 for guidance on how to correct the non-compliance.
 - d. DO NOT USE THE LIFT again until a factory-trained technician has corrected the non-compliant condition.

WHAT RICON CORPORATION WILL DO:

Upon notification from **you**, Ricon will work with you to locate and correct the source of interference or other problem with the inner barrier interlock switch as quickly as possible. If you are already factory trained to perform service on Ricon lifts, the repairs can be done at your location. If you are not factory trained to service Ricon lifts, we will arrange for the repairs to be done at the nearest Ricon authorized service center/dealer. In some cases, we may have these repairs performed by Ricon Corp. personnel.

Lift repairs may include but are not limited to removal and/or re-routing any added wire running through the baseplate, adjustment of the inner barrier interface with the baseplate or replacement of the switch block assembly. We will provide all the necessary adjustment instructions and/or replacement parts Free of Charge. If the repairs are done by you, Ricon will pay one-hour labor at our established warranty labor rate of \$75.00.



INNOVATION IN ACCESS

If the lift is inspected and/or repaired by an authorized Ricon dealer and it is not completed within 3 business days, please notify Ricon Customer Support at the toll free number listed above.

If, after contacting the authorized dealer and Ricon Customer Support, your inspection and/or repair is not completed in a reasonable time and without charge you may notify:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration (NVS-200)
1200 New Jersey Avenue, S.E.
Washington, D. C. 20590
Phone (888) 327-4236
or go to www.safercar.gov

We have attached a blank "Inspection/Repair Log" to this notice. Please record all lift serial numbers (not VINs) and whether they were inspected and/or repaired and return a copy of the completed "Log" to the address listed below. You may also fax the form to (818) 267-3139 if more convenience.

Thank you for your prompt attention to this matter. If you have any questions concerning these procedures please contact Ricon Customer Service at (800) 322-2884 or email TechServ@RiconCorp.com

Sincerely,

A handwritten signature in cursive script that reads "Bill Hinze".

Bill Hinze
Vice President
Ricon Corp.

