

## **IMPORTANT CAMPAIGN NOTICE**

[CAMPAIGN 179: 2005 XC90 JACK CRANK WARNING LABEL  
SAMPLE OWNER NOTIFICATION LETTER  
UNITED STATES]

June 2007

Dear Volvo Owner:

Your safety and satisfaction with your Volvo and the Volvo organization are very important to us and we are committed to ongoing improvement of our products and methods

***Reason for this campaign:***

Whenever servicing or replacing the battery in your 2005 XC90, it is important that the jack and, in particular, the jack crank handle be stored properly in the rear cargo area floor.

It is important not to place the jack crank handle under the battery cover or the metal retaining bracket as this could lead to contact with the battery cable. This type of contact can pose a safety risk and can result in a short circuit of the battery which could then lead to a fire.

Your Volvo retailer will inspect the jack crank handle for proper placement and, if necessary, relocate the handle. In addition, a warning label will be applied on the battery retaining bracket for future reference.

This will be performed at no charge.

***What you should do:***

Please call your authorized Volvo retailer as soon as possible to schedule an appointment to have this campaign completed. This procedure will be performed at no charge and should take approximately 30 minutes. Due to service scheduling, your Volvo retailer may require your vehicle for a longer period of time.

***Please contact:***

If you have any questions, please contact your Volvo retailer. If your retailer is unable to answer your questions, please contact the Volvo Customer Care at 1 Volvo Drive, Rockleigh, New Jersey 07647 or phone 1-800-458-1552, Monday through Friday, 8:30 A.M. to 7:00 P.M. Eastern Time. You may also e-mail us at [customercare@volvoforlife.com](mailto:customercare@volvoforlife.com).

We sincerely apologize for any inconvenience this action may cause you, but we trust you will appreciate our efforts to continually safeguard the quality and safety associated with our products.

Sincerely,

Rich Buchheit  
Manager, Customer Care