

June 19, 2007

Dear Kenworth Customer,

Subject: 07KW9 – C500 Brake Chamber Interference
Vin No.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in some Kenworth model C500's manufactured April 4, 2006 through March 29, 2007 with sheet metal hoods and standard axle setting. Your vehicle has been identified as possibly having been manufactured with this defect.

Kenworth Truck Company has determined that the front axle brake chamber can contact the rear hood mounting brackets during full axle articulation. This contact, which may go undetected, can cause damage to the front brake chamber resulting in unexpected application of the front brakes, or may cause air loss. Either condition could compromise vehicle braking, which may lead to physical injury or result in a vehicle crash without warning. This condition has been determined to be a safety-related defect.

Kenworth has initiated a recall to inspect the brake chambers and surrounding components, replacing any that are damaged. The rear hood mounting brackets will also be modified to eliminate the potential for interference.

Please contact your Kenworth dealer immediately to schedule an appointment for this inspection and repair. To find your nearest Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This procedure should take no more than two hours and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator for Safety Assurance, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske
Quality Services Manager