



A Subsidiary of **FREIGHTLINER**  
LLC

December 17 , 2007

Recall 07V-212

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain Saf-T-Liner C2 vehicles manufactured between December 1, 2003 and May 9, 2007. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the entrance door operation and its effect on the traffic control warning devices (lights and stop arms). The operation of the traffic control warning devices are controlled by the operation of the door, utilized during the loading/unloading process. There is a possibility that these warning devices will deactivate if the entrance door shuts without notice. Failure of the warning lights to remain on during the loading/unloading process may result in motorists passing the school bus. A student may be struck while boarding or exiting the bus possibly resulting in injury or death.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist performing one or more of released Product Support Bulletins pertaining to the door control. It will take up to a maximum of 3.8 hours for repairs per unit, according to which repairs are needed. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this noncompliance prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Warranty/Recall Department at (336) 822-2871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday, e-mail [Tracy.Sauerbrey@thomasbus.com](mailto:Tracy.Sauerbrey@thomasbus.com).

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Warranty/Recall Department at (336)-822-2871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey  
Warranty/Recall Department

Enclosure