

Safety Recall A5371

Customer Name
Customer Address
City, State Zip

VIN

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REASON FOR THIS RECALL

Hino Motors Sales U.S.A., Inc. has decided that a defect, which relates to motor vehicle safety, exists in USA production of 2008 model year vehicles equipped with J05D-TF engine. On specific vehicles the fuel pipe between the supply pump and the common rail may crack due to high stress. This is a result of insufficient bracket stiffness and over tightening of the clip. If the fuel pipe cracks, the Engine Warning Lamp will illuminate. If the warning is ignored, this condition could ultimately cause a fire and the engine to stall. This potentially could result in a crash.

WHAT WE WILL DO

Hino Motors Sales U.S.A., Inc. will inspect the fuel pipe bracket. Upon inspection there will be a possible replacement of common rail supply pump and/or installation of revised holding bracket.

WHAT YOU SHOULD DO

Please contact your Hino dealer as soon as possible to arrange a service date. Instructions for making this correction have been sent to your dealer. The labor time necessary to perform this service correction is approximately one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Hino dealer is best equipped to provide service to ensure that your vehicle is corrected as promptly as possible. If, however, you take your vehicle to your dealer on the agreed service date, and they do not remedy this condition on that date or within three (3) days, we recommend you contact Hino Motors Sales U.S.A., Inc. customer service by calling 1-248-648-6490.

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You may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of a problem associated with this recall. Please contact Hino Motors Sales U.S.A., Inc. customer service by calling 1-248-648-6490 with questions regarding reimbursement.

Federal Regulations require that any vehicle Lessor receiving this Recall notice must forward a copy of this notice to the Lessee within 10 days.

After contacting your dealer and Hino Motors Sales U.S.A., Inc. customer service, if you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.