

DAIMLERCHRYSLER

CUSTOMER SATISFACTION NOTIFICATION G09 SUPPLEMENTAL FRONT AIRBAG SENSORS

Dear: (Name)

Customer satisfaction is very important to DaimlerChrysler. Accordingly, we are recommending that you bring your **2005 model year minivan** (VIN: xxxxxxxxxxxxxxxxxxxx) to your dealer to receive the following free service.

The problem is... DaimlerChrysler has determined that the supplemental front airbag sensors on your vehicle may crack under certain conditions and allow water to enter into the sensor. These sensors were added to enhance the performance of your airbag system; however, a cracked sensor may not operate properly in a frontal crash. A cracked sensor can also illuminate the airbag warning light.

What your dealer will do... DaimlerChrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace both of the supplemental front airbag sensors. The work will take about one hour to complete. However, additional time may be necessary depending on service schedules.

What you must do... Simply **contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact DaimlerChrysler at 1-800-853-1403.

Please help us update our records, by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: DaimlerChrysler P.O. Box 4639, Oak Ridge, TN 37831, Attention: Reimbursement.

We're sorry for any inconvenience, but we believe that this service will help to ensure your continuing satisfaction with your vehicle. Thank you for your attention to this important matter.

Customer Services Field Operations
DaimlerChrysler Corporation
Notification Code G09

*Buckle up
for Safety!*