

February 14, 2007

To a valued Reliance customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Act.

Reliance Trailers has determined that a defect which relates to motor vehicle safety exists in some of our transfer trailer chassis'. The drawbar hinge assemblies at the front of the turntable may have been either incorrectly assembled or improperly tightened during assembly. One or both of these conditions may exist with your Reliance transfer trailer chassis.

Transfer chassis' that were exposed to this potential problem were manufactured between February 1, 2005 and January 21, 2007, and have VIN numbers (last six digits) between 054022 and 084112. It is our belief that you may be operating a chassis manufactured within this time frame and VIN sequence.

Specifically, if a standard 3/4"x3" USS bolt was installed in one or both of the drawbar hinge assemblies, the shoulder on the bolt will not allow the flange to be properly drawn up against the bushing. (The shoulder on the bolt will bottom out internally on the tapered hinge pin before the bushing inside the hinge assembly is compressed.) This situation may allow the bolt to back out of the tapered hinge, allowing the pin to work out of the hinge assembly, potentially compromising the connection between the trailer drawbar and the trailer.

We are therefore recommending an **immediate** inspection of your trailers and replacement and or tightening of the bolt in the drawbar hinge assemblies. Enclosed is a drawing of the assemblies and the bolts involved in these assemblies and two (2) of the correct bolts (with lock washers) to be used.

Further, we at Reliance want to make this procedure as simple as possible. This inspection/repair needs to be done immediately, but whether it is performed in your shop or taken to another facility, will depend on what is most convenient for you. Additionally, it is essential that we be notified of your inspection, results, and corrective action taken, if any, for all trailers in your possession. For your convenience in reporting, we have enclosed a stamped and addressed return envelope.

We regret any inconvenience which this action may cause you. After contacting your Reliance representative, if you are still not able to have this safety defect remedied without charge and in a reasonable time, you may wish to write the Administer, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-DASH-2-DOT (888-327-4236).
(Washington, DC residents use 1-202-366-013).

For more information, please contact any of the following Reliance service centers for assistance.

Brian Rheingans: Warranty Manager
(888) 475-6800 Ext: 340
Reliance Trailer Co. LLC
3025 S. Geiger Blvd.
Spokane, WA 99224

Harry Baird
(425) 483-9863 or (425) 870-1744 (cell)
OSW Equipment & Repair, Inc
21831 76th Drive SE
Woodinville, WA 98072

Dave Gradek: Customer Service Manager
(800) 339-7911 or (707) 795-0081
Redwood Reliance Sales Co.
7911 Redwood Drive
Cotati, CA 94931

Tom Mallon
(253) 826-0795 or (206) 383-0788 (cell)
South End Equipment & Repair
931 Valentine Ave
Pacific, WA 98047

Dennis Bermers: General Manager
(800) 367-5152 or (707) 443-7073
Reliance Peterbilt
2660 Jacobs Ave
Eureka, CA 95501

Eric Stublaski: General Manager
(602) 352-0039
Southwest Reliance Trailer Sales, LLC
842 S. 59th Ave.
Phoenix, AZ 85043