



September, 2007

Jewish Senior Services
323 S 132Nd Street
Omaha, NE 68154

VEHICLE SAFETY DEFECT NOTIFICATION – Brake Line Routing on Some 2004-2006 VMI Ford Freestar Conversions

This notice is sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act. VIN: 2FMZA57614BA08717

Dear VMI Conversion Owner:

In May of this year VMI mailed a letter to you to inform you that VMI has initiated an important VMI conversion recall. Our records indicate that your VMI mobility equipment dealer has not inspected your vehicle or retrofitted it with new parts as requested by VMI.

The defect which, relates to motor vehicle safety, exists in certain model year 2004-2006 Ford Freestar minivans with VMI Summit and Northstar conversions. The purpose of the recall is to address potentially faulty routing of the brake lines in these vehicles. Due to potential safety concerns, we ask that you contact your VMI dealer at your earliest convenience to have your brake lines inspected and replaced if necessary.

What is the problem?

There is a pair of brake lines that route from the Ford master brake cylinder to the Ford ABS pump that have been rerouted by VMI to accommodate the lowered floor conversion. Though the occurrence rate is very low (less than 1%), it is possible that these brake lines may make contact and chafe on the Ford stabilizer bar, a front suspension component. If this happens the lines could wear through causing partial or full loss of braking ability due to a loss of brake fluid.

What do you, as the vehicle owner, need to do?

1. Call your VMI dealer at your earliest convenience to schedule an appointment to have your brake lines inspected. If you are not sure who your VMI dealer is call VMI at (800) 348-8267 or use the Dealer Locator on our website, www.vantagemobility.com. Be sure the dealer you select is listed as a Minivan conversion dealer.
2. Take your vehicle to the dealer at the determined time. Your brake lines will be inspected to make sure the routing is correct and they are not contacting the stabilizer bar.

IF NO DEFECT IS FOUND your brake lines will be secured to the vehicle chassis with a retention bracket to assure that they cannot contact the stabilizer bar in the future. This work should take one hour or less to complete. You will not be charged for this work.

IF A DEFECT IS FOUND and the brake lines in your vehicle brake are partially worn the lines must be replaced. The lines could be temporarily routed and secured to prevent further wear until they can be replaced. A hydraulic brake repair facility or Ford dealer should perform the work. It is not likely that your VMI dealer would have the equipment or the expertise to perform this work. Your VMI dealer should be able assist you in the process of locating a qualified repair facility.

If the brake lines are severely worn or are leaking, your vehicle **MUST NOT** be driven and should be towed to a qualified repair facility to have the lines replaced.

There will be no charge to you for the inspection, parts or the repair. The parts and labor of the work performed will be warranted by VMI for the balance of the VMI Limited Warranty or one-year, whichever is longer.

If you have had you brake lines repaired prior to receipt of this notice and incurred out of pocket costs, you may be eligible for reimbursement. For more information, please contact VMI at (800) 348-8267.

If you feel that VMI has not provided free remedy within a reasonable amount of time, you may write to the Associate Administrator for Enforcement, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or contact the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you have any questions concerning these procedures please contact VMI's Technical Support Department at (800) 348-8267.

Sincerely,



David Eaton
Vice President Technical Services
Vantage Mobility International